JEFFERSON PARISH
DEPARTMENT OF PURCHASING

CYNTHIA LEE SHENG
PARISH PRESIDENT

MEGAN GRANTHAM
DIRECTOR

November 17, 2026

ADDENDUM #2

RFP Event No: 257 **Receipt Date: November 20, 2026 3:30 p.m.**

Security System Equipment, Maintenance, Repairs, Replacement, Installation, etc. of an Existing Security Access and Video Management System for the Department of Safety and Security

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Revision

Please remove the original Attachment "C – Parishwide Locations" and replace it with the revised Attachment "C – Parishwide Locations" included with this Addendum No. 2. (ADD – Page 1-8).

Questions & Answers

Question #1: Do you have an inventory for each facility in Attachment C showing the quantities of cameras, access-controlled doors, readers, control panels, recorders, servers, intercoms, badge printers, UPS units, and other equipment covered under this agreement?

Answer: Please see the revised Attachment C, included with this Addendum No. 2.

Question #2: Please provide service records for the past two to three years, including the number of service calls, after-hours calls, equipment replacements, and technician hours used annually?

Answer: A total of 2,200 service tickets have been generated over the past four years, averaging 1,092 technician hours annually.

Question #3: Please clarify what must be included in the annual maintenance price, including replacement parts, labor, travel, lifts, batteries, cabling, door locking hardware, and equipment damaged by lightning, storms, vandalism, or misuse?

Answer: All existing equipment shall be covered under the maintenance contract, except for damage caused from a declared Category 1 or higher hurricane, declared tornado damage, or declared civil unrest.

Question #4: Are the minimum 500 annual hours for on-site end-user assistance included in the annual maintenance price?

Answer: Yes, this is included in the annual maintenance price.

Question #5: Are these hours separate from repair, preventive maintenance, and installation hours?

Answer: Yes, these hours are separate from repair, preventive maintenance, and installation hours.

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Question #6: Please provide current software versions, license quantities, support expiration dates, and Avigilon Alta subscription details. Avigilon ACC 7 Avigilon ACM 6 and Avigilon Alta Video 8.4.5 Which renewals, subscriptions, and software upgrades must be included in the annual maintenance price?

Answer: All updates and upgrades for Avigilon ACC 7, Avigilon ACM 6, and Avigilon Alta Video 8.4.5 should be included in the annual maintenance price.

Question #7: How will the annual maintenance price be adjusted when new equipment or additional facilities are added during the contract? Please provide any known additions planned for the initial three-year term?

Answer: The requesting department stated there will be no adjustments to the maintenance contract.

Question #8: What is the anticipated contract start date, and how much transition time will be allowed for transferring credentials, software access, documentation, and service responsibilities from the current provider?

Answer: The anticipated contract start date is December 31, 2026. Each responder should provide their own timeline in their proposal.

Question #9: Industry cybersecurity standards (such as NIST SP 800-53 and CIS Controls) mandate strict network segmentation between physical security infrastructure (IP cameras, access control) and standard enterprise IT/VoIP networks to prevent lateral movement during a cyber breach. Mandating that the contractor troubleshoots and upgrade both the Avigilon and Avaya networks as an integrated solution implies a lack of critical network isolation. Can the Parish clarify if these networks are completely logically or physically segmented? Furthermore, since servicing a unified network introduces severe cross-contamination cybersecurity risks, will the Parish consider removing the requirement for the security vendor to maintain the core Avaya VoIP network entirely?

Answer: The Avigilon Network Video Recorders (NVRs) and access control controllers are logically segmented from the Parish's enterprise network, while the cameras are physically isolated. Expertise in maintaining the Avaya VoIP system is preferred but not mandatory. Firms lacking this capability will not be disqualified from consideration. This preference is intended to support potential future integrations and dependencies between the security and telecommunications systems. Maintenance of the Parish's core Avaya VoIP infrastructure is not the responsibility of the selected security vendor.

Question #10: From history, the Security Department and the Phone system has been handled by two (2) separate departments. Has that changed?

Answer: No, the departmental responsibilities have not changed. However, the IT department maintains the enterprise network infrastructure utilized by the Department of Safety and Security, creating a level of shared responsibility and requiring coordination between the two departments.

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Question #11: It is acknowledged that the existing infrastructure contains legacy surveillance hardware (e.g., Hikvision) that is systematically being replaced over time with compliant systems (e.g., Avigilon). Given that Part IV mandates strict adherence to Federal Contract Provisions and NDAA Section 889/FAR 52.204-25 prohibiting the use or maintenance of covered Chinese telecommunications and video equipment, will the Parish explicitly confirm that the selected contractor will not be penalized, held liable, or found in breach of contract for troubleshooting or maintaining the pre-existing legacy components until such time as the Parish authorizes and funds their complete replacement?

Answer: The Parish acknowledges the presence of legacy surveillance equipment and its ongoing phased replacement. The Parish will not specifically penalize or claim breach of contract against a contractor who works within the confines of the contract while abiding by all applicable laws.

Question #12: Microsoft officially retired the MCSE (Microsoft Certified Solutions Expert), along with MCSA and MCSD, on January 31, 2021. There is no single replacement; instead, Microsoft transitioned to role-based certifications divided into Associate and Expert levels. What Cert are you requesting from Microsoft in specific terms. In addition, the Server does not pertain to any certs listed, why are you requesting this cert when Avigilon tech support handles all tech issues?

Answer: The Parish acknowledges that the MCSE certification has been retired by Microsoft. There is no specific Microsoft certification required for this RFP, and this requirement will be removed. Proposers should demonstrate the technical qualifications and experience necessary to install, maintain, and troubleshoot the security systems and associated infrastructure covered under this contract.

***** PLEASE REMEMBER TO ACKNOWLEDGE ADDENDUM BY NUMBER WITH SUBMISSION *****

Sincerely,

Sean Dumas

Sean Dumas, Purchasing Specialist II
Jefferson Parish Purchasing Department

RFP SUBMISSION:
Proposer must acknowledge all addenda on the signature page. Proposer acknowledges receipt of this addendum on the signature page by entering the number that has been assigned to this addendum.

This addendum is a part of the contract documents and modifies the original RFP documents and specifications. The contents of this addendum shall be included in the contract documents. Changes made by this addendum shall take precedence over the documents of earlier date.

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REVISED ATTACHMENT "C"

The location(s) where service(s) is/are to be performed is/are Parishwide. This is a list of existing facilities; however, the scope of this contract is not limited to the listed facilities, as additional facilities may require work during the life of the contract.

Site	Address	Cameras	Readers	APHONES
1st Parish Court	924 David Dr., Metairie	35	14	
100 Canal Pump Station	100 Canal St. Metairie	6	0	
2nd Parish Court	100 Huey P long, Gretna	42	44	
Alario Center	2000 Bayou Segnette, Westwego	84	7	1
Ames Pump stations	5100 Rochester Blvd, Marrero	16	12	
Avondale Library	558 Avondale Garden Rd, Avondale	10	2	
Avondale Walking Trail	137 Becky Dr, Avondale	1	0	
Bayou Segnette Pump Station	777 Westbank Expy, Westwego	5	0	
BC Public Works Warehouse	1540 River Park Blvd, Bridge City	12	3	
Beechgrove Headstart	721 Tricia Ct, Westwego	16	0	1
Belle Terre Library	1867 Belle Terre Rd, Marrero	3	2	
Belle Terre Park	5600 Belle Terre Rd, Marrero	5	0	
Bonnabel Boat Launch	1600 Bonnabel Blvd., Metairie	13	0	
Bonnabel Pump Station	1500 Beverly Gardens, Metairie	23	0	
Bridge City Admin	1440 River Park Rd, Bridge City	15	0	
Bridge City Drainage	1561 River Park Blvd, Bridge City	12	10	
Bridge City Sewerage	1440 River Park Blvd, Bridge City	16	7	
Bridge City Water	1540 River Park Blvd, Bridge City	16	5	
Bridge City Fleet	1351 River Park Blvd, Bridge City	7	1	

Carli Care	501 Richard St., Gretna	2	0	
Causeway Headstart	3420 N Causeway, Metaire	18	0	1
Child Advocacy Center	128 Wright ave, Terrytown	9	0	
Cleary Playground	3700 Civic Street, Metairie	12	0	
Community Development	1221 Elmwood Pk Blvd, Harahan	8	2	
Cousins Pump Station	2466 Destrehan, Harvey	22	0	
Creative Kids	2141 Barataria Blvd, Marrero	2	0	
Delta Playground	8301 West Metairie	0	0	
Donelon Building	200 Derbigny, Gretna	82	158	
Dorothy B. Watson Community Center	1300 s. Myrtle St, Metairie	4	0	
Duncan Pump Station	1800 Joe Yenni, Kenner	18	0	
East Bank Bus Barn	118 David Dr, Metairie	21	0	
East Bank Library	4747 West Napoleon	100	15	
EB Juvenile	100 David Dr, Metairie	23	15	
Eastbank Streets	200 Shrewsbury, Jefferson	23	18	
East Bank Sewer Warehouse	6925 Saints Dr. Jefferson	14	0	
Eastbank Transit	918 David Dr, Metairie	24	4	
East Bank Transit Admin	118 David Dr, Metairie	13	5	
Eastbank Water	3600 Jefferson Hwy, Jefferson	16	20	
East Bank Water In-Take	3600 Jefferson Hwy, Jefferson	8	0	
East Bank Water Lab	3600 Jefferson Hwy, Jefferson	8	0	
EB Animal Shelter	1 Humane way	16	7	

EB Recreation Admin	6921 Saints Dr, Metairie	19	0	
EB RECREATION SPECIAL NEEDS FACILITY	SAINTS DR	16	7	
Elmwood Pump Station	5400 Caryota, Metairie	20	0	
Elmwood Waste Water	2 Humane Way	4	7	
EOCC	910 3rd Street Gretna	39	54	
Estelle 2 Pump Station	3850 Destrehan, Harvey	16	0	
Fire Academy	3221 River Road, Bridge City	45	3	
Fire HQ	834 Clearview, Harahan	18	30	
Fire Station 20	4110 Hudson St. Metairie	10	0	
Fire Station 11	3525 Jefferson Hwy, Jefferson	4	0	
Fire Station 12	968 Jefferson Hwy, Jefferson	12	0	
Fire Station 13	4642 Calumet, Metairie	7	0	
Fire Station 14	1714 Edinburgh, Metairie	5	0	
Fire Station 15	1101 N I 10 Service Road, Metairie	7	0	
Fire Station 16	5200 Lafreniere, Metairie	7	0	
Fire Station 17	6616 Kewanee, Metairie	7	0	
Fire Station 18	3430 N Causeway, Metairie	3	0	
Fire Station 19	455 Edwards Ave. Harahan	8	0	
General Government Building	200 Derbigny, Gretna	72	119	
Girard Playground 1	5300 Irving St, Metairie	7	0	
Girard Playground 2	5300 Irving St, Metairie	3	0	

Grand Isle Library	143 Ludwing Ln, Grand Isle	7	2	
Gretna Community Center	1700 Monroe St, Gretna	4	0	
JP Parking Garage	300 Derbigny St. Gretna	17	3	
Harahan Library	219 Soniat Ave, Harahan	8	0	
Harahan Pump Station	1101 Dickory, Elmwood	10	0	
Harvey Pump Station	1600 Destrehan, Harvey	11	0	
Hazel Rhea Hurst Community Center	1121 S. Causeway Blvd, Jefferson	4	0	
Hero Pump Station	Peters Road, Harvey, LA	16	16	
J.C. Simmons Community Center	4008 Hwy 90, Westwego	5	0	
Jefferson Parish Performance Center	6400 Airline Hwy. Metairie	50	0	
Jesse Owens Playground	11101 Newton St., River Ridge	22	0	
Johnny Bright Playground	3401 Cleary, Metairie	24	0	
JPAC	6400 Airline Dr, Metairie	46	0	
JPCC	100 Dolhonde St. Gretna	116	0	
JPFD Supply Shop	5512 Lambert	9	0	1
Jutland 2 Head Start	1821 Jutland Dr, Harvey	25	6	
Jutland Headstart	1821 Jutland, Harvey	20	52	
Juvenile Court	1546 Gretna Blvd, Harvey	35	0	
Juvenile Services	1546 Gretna Blvd, Harvey	70	1	1
Kennedy Heights Playground	248 Mission Ct, Avondale	16	0	
Kenner Headstart	3rd Street, Kenner	13	0	
KGR Academy	1614 Bridge City Ave, Bridge City	2	0	

Kids House of Learning	711 Derbigny, Gretna	2	4	
Lafitte Headstart	4977 City Park Dr, Lafitte	0	1	
Lafreniere Park	3000 Downs Blvd, Metairie	20	0	
Lake Cataouatche Pump Station	3.5 miles off of US 90, Avondale	5	0	
Lakeshore Library	1000 W. Esplanade, Metairie	9	0	1
Landfill US90	5800 Hwy 90, Avondale	14	4	
Lapalco Bridge	Lapalco Blvd, Harvey	3	2	1
Lapalco Headstart	2001 Lincolnshire Blvd., Marrero	38	0	
Lassalle Playground	6901 Sable, Metairie	10	3	
Lemon Playground 1	1307 S Causeway, Jefferson	29	2	
Liberto Bldg.	802 2nd Street, Gretna	0	0	
Live Oak Library	River Rd, Waggaman	10	1	
Mike Miley Playground	6716 W Metairie Rd., Metairie	44	1	
Metairie Library	2350 Metairie Rd, Metairie	17	3	
North Kenner Library	630 West Esplanade, Kenner	13	4	
North Kenner Library	630 W Esplanade	9	2	
ODOM BLDG	5100 Westbank Expressway, Marrero	3	4	
Old Metairie Library	2350 Metairie, Metairie	15	4	
ONE STOP/WORKFORCE CONNECTION EB	1801 Airline Hwy, Metairie	3	0	
ONE STOP/WORKFORCE CONNECTION WB	1900 Lafayette St, Gretna	11	0	
Pard Playground	5185 Eighty Arpent Rd., Marrero	42	0	
Parish Line Pump Station	3100 Grand Lake, Kenner	14	0	

Planters Pump Station	268 Bypass Rd., Belle Chase	15	0	
Pontiff Playground	1521 Palm St. Metairie	16	0	
Prime Step 2	4820 Wabash St., Metairie	3	3	
Prime Step Day Care& Learning Center	3301 Florida Ave, Kenner	3	0	
Recreation Department	6900 Saints Dr	21	3	
Ree Alario Center	6900 Saints Dr, Metairie	28	6	
Rheem Environmental Affairs/now REHAB	4901 Jefferson Hwy, Jefferson	2	2	
Rheem Fleet	4901 Jefferson Hwy, Jefferson	9	2	1
Rheem Public Works	4901 Jefferson Hwy, Jefferson	2	0	
Rheem Warehouse	4901 Jefferson Hwy, Jefferson	16	16	2
Rheem Bldg. Sewerage	4901 Jefferson Hwy, Jefferson	4	1	
Rheem Drainage	4901 Jefferson Hwy, Jefferson	14	1	
Rivarde	1550 Gretna Blvd, Harvey	117	3	
River Ridge Library	8825 Jefferson Hwy, River Ridge	14	0	
Rosedale Library	4036 Jefferson Hwy, Jefferson	9	0	
Spring Ridge Academy	520 Jackson St., Kenner	3	2	
Suburban Pump Station	4800 Lake Villa, Metairie	20	3	
Surplus Warehouse	920 David Dr, Metairie	6	0	
Terry parkway Payment Center-Water	721 Terry Parkway, Terrytown	11	0	1
Terrytown Library	680 Heritage Ave., Terrytown	19	0	
Terrytown/Gretna Head start	231S Parkplace Blvd., Terrytown	48	8	
Tot lot	39th and Wilson	2	1	
Traffic Engineering	2100 Dickory, Jefferson	28	0	

Wagner Library	6646 Riverside DR, Metairie	20	10	
Walker town Bus Terminal	Westbank Expressway, Marrero	10	8	
WB 911		0	18	
WB Animal Shelter	2701 Lapalco Blvd, Harvey	98	2	
WB Drainage	200 Derbigny St	16	0	
WB EOC/ENGINEERING/2ND JUSTICE	1887 Ames Blvd., Marrero	0	3	
West Bank Parkways	5701 Belle Terre, Marrero	8	3	
West Bank Recreation Warehouse	7437 Lapalco, Marrero	16	7	
West Bank Regional Library	2751 Manhattan	18	20	
West Bank Sewerage	1440 River Park Road, Bridge City	4	3	
West Bank Streets	5701 Belle Terre, Marrero	16	11	
West Bank Water Admin	LA	21	18	3
West Bank Water Payment	4500 Westbank Expressway, Marrero	15	1	
West Bank Water Plant	4500 Westbank Expressway, Marrero	42	9	
West Bank Water Pumphouse	4500 Westbank Expressway, Marrero	7	4	
Westbank Water	4500 Westbank Expressway, Marrero	11	2	
Westbank Library	2751 Manhattan Blvd., Harvey	16	17	
West bank Pocket Park	6613 Westbank Expressway, Marrero	2	0	
West Bank Registrar of Voters	5001 Westbank Expressway, Marrerp	7	6	
Westbank River Pump House	29.907124, -90.099108	6	3	
Westbank Streets	1901 Ames Blvd., Marrero,	25	2	
Westbank Transit	90 1St Street, Gretna	34	0	

Westbank Sewerage Plant	6250 Lapalco, Marrero	2	4	
Westminster tot lot	7246 Rue Louis Phillipe	2	3	
Westminster Pump Station	2050 Watling Blvd., Marrero	16	1	
Westminster Pump Station	2050 Watling Dr. (end of Rue Louis Philippe), Marrero	8	1	
Westwego Pumps	100 Vic A. Pitre, Westwego	16	0	
Westwego Library	635 Fourth St., Westwego	10	0	
Whitney / Barataria Pump Station	1301 Engineers Road, Harvey	17	0	
Williams Playground	7744 Mistletoe, Metairie	18	0	
Wilty Terminal	21 Westbank Expressway	53	0	
Woodmere Community Cener	4026 Post Dr, Harvey	6	0	
Woodmere Learning Center	2066 Paxton St, Harvey	6	160	
Woodmere Playground	4100 Woodmere Dr, Harvey	12	6	
Woodmere Youth Center	2485 Alex Kornman, Harvey	14	0	
Yenni Building	1221 Elmwood Pk Blvd, Harahan	75	0	
Yenni Building-Water	1221 Elmwood Park Blvd, Harahan	14		
Yenni Maintenance Shop	1221 Elmwood Pk Blvd, Harahan	4	0	
Yenni IT	1221 Elmwood Pk Blvd, Harahan	6	0	
Totals		3031	1059	