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Procurement Department
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February 25, 2026

Addendum No. 2

REQUEST FOR PROPOSAL NO. 26-0084

E-RATE PROVIDER SERVICE

This Addendum and Clarification item forms a part of the RFP Documents and modifies the original RFP Documents issued January 16, 2026. Acknowledge receipt of this Addendum on the Addendum Form of the Request for Proposal. Failure to do so may subject proposal to disqualification.

This Addendum consists of 2 Page(s).

CLARIFICATION:

1. **Question :** In the RFP 26-0084 E-Rate Provider Service Addendum No.1 - OPSB states the Committed rate (bandwidth) can change upon request. Is the expectation that the proposer provides the ability for OPSB to have access to change the CIR on-demand as “self-service” or handle CIR changes as a bandwidth modification request which typically require a change order.

Answer : We understand that the customer does not have the ability to change their rate. A change order request is the typical route for these instances.

2. **Question :** In the RFP 26-0084 4.0 Specifications Scope of services - OPSB requested Internet, firewall and filter bundle. If the proposed basic firewall protection is not provided as a standard component of a vendor’s Internet access service and ancillary is OPSB submitting a Category Two Form 470 for Firewall services and firewall components separate from basic firewall protection.

Answer : A form 470 will not be submitted, and this cost should be separated as indicated by Eligible and Ineligible cost.

3. **Question :** In the RFP 26-0084 4.0 Specifications Scope of service - Under Firewall Service, OPSB requested "protection against viruses and attacks" and "Client to site and site to site VPN service." The proposed solution will require a Firewall with Anti-Virus, IPS and other attack mitigation solutions. If the proposer does not have separate line item cost for ineligible components (Anti-Virus, IPS, VPN, etc.) for direct allocation, will OPBS file a separate

Category Two form 470 and use the proportionate method (percentage of eligible vs ineligible).

Answer : A form 470 will not be submitted and it is understood that certain protections are limited, but some are available such as intrusion attempts or attacks. We would like to know if any of those situations occur.

4. **Question :** In the RFP 26-0084 E-Rate Provider Service Addendum No.1 - OPSB requested burstable speeds for internet service. Does OPSB expect "on-demand" burst speeds without issuing a vendor request for changes via a change order or CIR (guaranteed/committed) and allowed to burst above it using a bandwidth profile/policer/shaper, when capacity is available.

Answer : We will request any changes if needed.

5. **Question :** If burstable on-demand connectivity is not available can the provider propose 5GB or 10GB fixed bandwidth options at the Central Office 2401 Westbend Pkwy site.

Answer: Yes, we are mainly interested in fixed rates for the service.

6. **Question :** In the RFP 26-0084 E-Rate Provider Service Addendum No.1 - OPSB requested 100% availability/up-time. Industry-standard SLAs are typically 99.99% on non-diverse circuits. Is OPSB willing to accept an SLA of 99.9% or 99.99%.

Answer : Yes, 100% is the goal but we understand things happen so 99% is acceptable.

7. **Question :** Vendor must provide sixteen (16) hours of training for three (3) OPSB staff members- is this in person training or virtual training?

Answer : Sixteen (16) hours of Virtual training is acceptable.

8. **Question :** Proposal Response Not to exceed 20 Pages- does that include Appendix A and all signature pages?

Answer : Appendix A and all signature pages are excluded from 20 page maximum.

9. **Question :** Could more detail be provided in regards to the /22 request: Is the customer asking for us to provision a new /22 public IP block?

Answer: The addendum is for a /28. We need a few IP addresses for services that require a NAT.

End of Addendum No.2