



Office of Public Health
Bureau of Family Health
Louisiana Commission for the Deaf

Request for Information (RFI)

For

Communication Access Services for Individuals who are d/Deaf,
DeafBlind and Hard of Hearing in Louisiana

RFI due date/time: Monday, October 31, 2025

By 4:00 pm (CST/CDT)

NOTE: This Request for Information (RFI) is solely for information and planning purposes and does not constitute a solicitation. This information will be reviewed and discussed by the state agency and may result in the advertisement of a formal and competitive Request for Proposal for any or all of the services included in the RFI.

Only information which is in the nature of legitimate trade secrets or non-published financial data may be deemed proprietary or confidential. Any material within a response to this RFI identified as such must be clearly marked and will be handled in accordance with the Louisiana Public Records Act. R.S. 44:1-44 and applicable rules and regulations. Any response marked as confidential or proprietary in its entirety may be rejected without further consideration or recourse.

October 14, 2025

TABLE OF CONTENTS

Contents

TABLE OF CONTENTS.....	2
GENERAL INFORMATION.....	3
Background.....	3
Project Overview	4
ADMINISTRATIVE INFORMATION	4
RFI Coordinator	4
Schedule of Events.....	4
Response Content.....	4
Response Instructions	5
Additional Instructions and Notifications to Responders	5
ATTACHMENT I.....	6
Scope of Services.....	6
<i>Guiding Principles</i>	6
<i>Scope of Services</i>	6
Program Requirements.....	7
Operational Requirements	9
Insurance Requirements.....	10
More Information.....	10
ATTACHMENT II	11
Statement of Work	11
DELIVERABLES:	11
PERFORMANCE MEASURES:	12
MONITORING PLAN:	14
ATTACHMENT III	15
Louisiana Department of Health Regional Map	15

GENERAL INFORMATION

Background

Act 680 of the 1980 Regular Session of the Louisiana legislature provided for the promotion, coordination, and facilitation of accessibility to public and private services for persons who are d/Deaf, DeafBlind or hard of hearing. The Louisiana Department of Health, Office of Public Health, Bureau of Family Health, Louisiana Commission for the Deaf, herein referred to as the Commission, has determined that accessibility support and services to persons living throughout Louisiana may be provided more cost-effectively through contracts with regional organizations rather than through a state-operated facility with state personnel.

The Louisiana Commission for the Deaf is dedicated to ensuring that individuals who are d/Deaf, DeafBlind, or Hard of Hearing are able to acquire the information, tools, and resources they need to participate in society and reach their full potential. This is achieved through the coordination of access to public and private services through various strategies, such as communication access advocacy, information and services including sign language interpretation. The Commission works closely with members of the d/Deaf, DeafBlind and Hard of Hearing communities to identify gaps and to continuously improve programs and services in the state of Louisiana.

The mission of the Louisiana Commission for the Deaf is to engage, empower, and enrich the lives and opportunities of Louisiana's d/Deaf, DeafBlind, and hard of hearing people. To achieve this mission, the Commission provides support for communication accessibility, including but not limited to American Sign Language interpreting, captioning, and tactile sign language in accordance with the Americans With Disabilities Act and other relevant federal and state laws for individuals who are d/Deaf, Deafblind or hard of hearing, and their families.

Purpose of RFI

This RFI is issued for the purpose of gathering information and cost information from qualified organizations, companies, individuals, etc. who show a demonstrated capacity to administer Communication Access Services on behalf of the Louisiana Commission for the Deaf.

Contractors are sought to administer the coordination and provision of consultation, advocacy support, information and referral, and direct communication accessibility services, as needed, for individuals who are d/Deaf, DeafBlind or hard of hearing, and their families. **Communication access** means people with communication needs, such as those who are d/Deaf, DeafBlind or hard of hearing, have the same opportunities to take part in and fully benefit from quality services and programs as everyone else, using necessary and effective communication supports. The Commission/Contractor partnership will allow for ongoing oversight, strategic program guidance, data collection, and technical assistance to support the regional communication accessibility agency.

Project Overview

Attachment I details the overview of the project requirements inclusive of deliverables and/or desired results that the State is considering. Regional data available upon request. Email LCD@la.gov

ADMINISTRATIVE INFORMATION

RFI Coordinator

Requests for copies of the RFI must be directed to the RFI coordinator listed below:

Jana Broussard
Interim Executive Director
Louisiana Commission for the Deaf
Jana.broussard@la.gov

This Request for Information can also be found by visiting the Louisiana Procurement and Contract Network (LaPac) website at <https://wwwcfprd.doa.louisiana.gov/osp/lapac/pubmain.cfm>

Schedule of Events

Activity/Event	Date
Public notice of RFI	10/21/2025
Deadline for receipt of written inquiries	10/24/2025
Response to written inquiries	10/28/2025
Deadline for receipt of RFI	10/31/2025

Louisiana Commission for the Deaf reserves the right to deviate from this Schedule of Events.

Response Content

Responses must be submitted in writing and should include detailed information for each of the following sections. If you need an accommodation under the Americans with Disabilities Act, you may submit a written request to the RFI coordinator to provide your response as a direct presentation, either orally or in American Sign Language, instead of a written proposal. All direct presentations must also include supporting documentation, such as a visual presentation (e.g., PowerPoint). Additionally, responders may provide any other relevant information not specifically requested in the following sections if they believe it is important for consideration.

Executive Summary

The responder should give a brief description of the company, including a brief history, corporate structure, organization, and number of years in business. Responders should also describe their experience with projects of this type of comparable size and diversity, and a

description of the organization's experience and qualifications with providing sign language interpreting services, training, professional development opportunities, and/or other related services, if applicable.

Approach and Methodology

The responder should provide detailed information on how they intent to accomplish the scope of services described. Best practices garnered from previous experience with similar services should be described. Provide a list of issues/concerns that were not taken into consideration in the Scope of Services described herein that you think is important for the agency to consider. Provide alternative solutions for accomplishing the project objectives, if applicable, and any other additional pertinent information.

Response Instructions

Response Submittal

Responders interested in providing information requested by this RFI must submit responses containing the information specified no later than the deadline for response to RFI as stated in the Schedule of Events. Email responses are required and should be sent directly to jana.broussard@la.gov. Please include Subject: RFI- Communication Access Services for the Deaf unless an accommodation for direct presentation has been requested and agreed upon in writing by the RFI coordinator.

Responses misdirected or otherwise received late may not be considered.

Additional Instructions and Notifications to Responders

RFI Addenda/Cancellation

The State reserves the right to revise any part of the RFI by issuing an addendum to the RFI at any time. Issuance of this RFI, or subsequent addendum (if any), does not constitute a commitment by the State to issue an RFP or any other process resulting in award of a contract of any type or form. Additionally, the State may cancel this informal process at any time, without penalty.

Ownership of Response

The materials submitted in response to this request shall become the property of the State.

Cost of Preparation

The State shall not be liable for any costs incurred by responders associated with developing the response, preparing for discussions (if any) or any other costs, incurred by the responder associated with this RFI.

ATTACHMENT I

Scope of Services

Guiding Principles

A social services contract for provision of proposed Communication Access Services for the Louisiana Commission for the Deaf shall be consistent with the following principles agreed upon by Louisiana Commission for the Deaf and the provider:

- The provider will remain committed to promoting, coordinating and facilitating services in accordance with the Americans with Disabilities Act of 1990 and related amendments for the duration of the personal services contract.
- Services, quality, safety, and stability of the provider(s) facilitating Communication Access Services will adhere to the terms of the personal services contract.
- The provider will ensure all providers of sign language/tactile interpreting and interpreting services adhere to the National Association of the Deaf (NAD) and the Registry of Interpreters for the Deaf, Inc. (RID) Code of Professional Conduct, as well as the National Association of Interpreters in Education (NAIE) Code of Ethics, as applicable to settings in which services are provided, for the duration of the personal services contract.
- The provider will ensure all providers of sign language interpreters are credentialed and registered appropriately with the Louisiana Commission for the Deaf.
- The Louisiana Commission for the Deaf Communication Access Provision Manual will be used to guide provision of services, and assess and guide quality improvement.
- The Executive Director/Owner of the organization administering the Communication Access Services will serve as the point of contact with the Commission's Program Manager.
- Communication Access Services will be provided within the assigned region(s). Video Remote Interpreting services may be allowed upon request of the d/Deaf, DeafBlind or hard of hearing consumer if the consumer is a resident of the state of Louisiana.
- The provisions of the contract pertaining to provider responsibilities will be consistent with the mandates for legislated programs and services located in La. R.S. [46:2351-2353.](#)

Scope of Services

This RFI is soliciting information about potential providers' interest and capacity in providing Communication Access Services for individuals who are d/Deaf, DeafBlind or hard of hearing, and their families in Louisiana. Communication Access Services include, but are not limited to, American Sign Language interpreting, captioning, and tactile sign language in accordance with the Americans with Disabilities Act and other relevant federal and state laws. Communication Access Services are intended to be provided on a regional level, thereby providing local and

efficient access to communication supports. Providers of these services are expected to consist of knowledgeable and experienced staff to assess, coordinate support and services, and advocate for individuals needing communication support residing in a particular region(s).

Communication needs vary among the d/Deaf, DeafBlind and hard of hearing population. Resources also vary depending on the need of the individual/family and regions across the state. Organizations should provide enough detailed information in their proposal for Louisiana Commission for the Deaf to understand the organizations expertise in supporting and/or providing services to this demographic or similar community groups, and how they plan to ensure services are provided in accordance with the Americans with Disabilities Act and other relevant state and federal laws. In addition, the organizations should provide detailed information showing understanding and expertise of professional expectations from the National Association of the Deaf (NAD) and the Registry of Interpreters for the Deaf, Inc. (RID) Code of Professional Conduct, and national industry best practices.

Providers for Communication Access Services may serve multiple regions, however caution should be applied when considering the population needs across the state. Organization(s) may need more than one location, or proven technology advances, if attempting to provide services to areas outside of their immediate region, unless explicitly justified. Organizations should provide clear expectations for which region(s) of the state they are applying to serve. Organizations must agree to serve every parish listed in the region(s) selected, according to the [Louisiana Department of Health region\(s\)](#) list. **See Attachment II**

Interested providers should consider the program, operational, and insurance requirements below and ***provide a business plan outlining how the organization could meet the requirements. Providers are encouraged to be creative in their approach incorporating elements such as technological advancements or other innovative ideas.***

Program Requirements

1. Providers of Communication Access Services on behalf of the Louisiana Commission for the Deaf, will adhere to [La. RS 46:2353](#) and provide the following services and support for individuals in Louisiana who are d/Deaf, DeafBlind, and hard of hearing people, and their families:
 - Promote, coordinate, and facilitate accessibility of all public and private services through informing, educating, and advising businesses, industries, and other sectors on effective communication and the needs of d/Deaf, DeafBlind, and hard of hearing individuals and their families.
 - Provide the coordination of direct communication accessibility services through, but not limited to, American Sign Language (ASL) interpretation, tactile sign language interpretation, captioning services to facilitate communicative interaction between people who are d/Deaf, DeafBlind and hard of hearing and people who use spoken language, when the Americans with Disabilities Act may not apply.
 - Promote awareness of the Americans with Disability Act (ADA) through educational information, referral, and facilitation of services as applicable.

- Serve as an advocate for the needs and rights of d/Deaf, DeafBlind, and hard of hearing people and their families with regards to effective communication.
 - Ensure all Communication Access Services are in accordance with state and federal law, the National Association of the Deaf (NAD), Registry of Interpreters for the Deaf (RID) Code of Professional Conduct, the Louisiana Commission for the Deaf Minimum Qualification Standards and registration requirements of Sign Language Interpreters, and any other subsequent or applicable rule or law where applicable.
 - Collect information concerning effective communication for d/Deaf, DeafBlind and hard of hearing individuals and provide for the dissemination of this information
 - Develop and implement administrative processes to ensure continuity of all communication supports and services to individuals who are d/Deaf, DeafBlind, and hard of hearing.
 - Remain forward-thinking in opportunities to improve current supports and services, and innovative in opportunities for enhancement.
2. Providers of Communication Access Services on behalf of the Louisiana Commission for the Deaf will function in the following four categories: Recruitment, Coordination, Supports, and Services.
 - Recruitment includes but is not limited to hiring or contracting sign language interpreters who are credentialed and registered appropriately with the Louisiana Commission for the Deaf.
 - Coordination includes but is not limited to coordinating the incoming request for services, providing for the consumers right to choose their own interpreters to the extent possible, and/or assigning the most qualified sign language interpreter for each scheduled assignment.
 - Support includes but is not limited to advocacy for the expressed goals of the consumer and in compliance with the Americans with Disability Act; collecting and disseminating information regarding effective communication and other resources; and referrals to other LCD state-funded programs such as the Support Service Provider Program (SSP) for individuals who are d/Deaf and Blind, and Regional Support Centers for the Deaf which specialize in public service support, adaptive equipment, hearing aids, and other related services.
 - Services include but are not limited to facilitating the provisions of direct communication access services to individuals who are d/Deaf, DeafBlind and hard of hearing, and their families.
 3. Providers will employ, provide through contract, or provide through other means sufficient professional and non-professional staff to meet programmatic requirements and the needs of the people supported upon initiation and throughout the term of the contract.
 4. The provider will ensure all sign language interpreters providing services under this contract have a clear state-issued background check on file. Background checks must be updated every two years. The provider is responsible for the cost of the background check.

5. The provider shall designate, at minimum, a Communication Access Coordinator to coordinate services. The program coordinator must possess extensive knowledge of the interpreting profession and other communication access needs of individuals who are d/Deaf, DeafBlind or hard of hearing, be fluent in American Sign Language, and demonstrate the ability to manage, advocate for, identify and access resources necessary to support the program requirements.
6. The provider shall ensure all individuals providing direct sign language or tactile interpreting services for the program are credentialed and registered appropriately with the Louisiana Commission for the Deaf.
7. The provider will use the Louisiana Commission for the Deaf Communication Access Provision Manual for service delivery, but also shall establish internal policies and procedures for administering the program.
8. The provider must maintain adherence to all applicable federal and state regulations for serving persons with disabilities and will meet all conditions of participation annually for the term of the contract.
9. The provider must ensure sign language interpreter providers adhere to the National Association of the Deaf (NAD) and the Registry of Interpreters for the Deaf, Inc. (RID) Code of Professional Conduct and the National Association of Interpreters in Education (NAIE) Code of Ethics at all times.
10. The provider must operate and provide services according to industry best practices for the provision of sign language interpreting and related communication services.
11. The provider shall establish and maintain an adequate training program with qualified trainers for training direct support staff and programmatic employees for the term of the contract.
12. The provider shall adhere to Louisiana Commission for the Deaf grievance policy regarding Interpreting Services complaints.
13. The provider will have policies and procedures on obtaining participants' satisfaction information, such as surveys or other reporting mechanisms.

Operational Requirements

1. The provider will be properly credentialed to do business in Louisiana and will maintain certification of good standing with the Secretary of State.
2. The provider will have and maintain the management and organizational capacity to operate the program for the term of the contract.
3. The provider shall have the financial resources and financial stability adequate to establish and operate the program successfully for the term of the contract.
4. The provider will provide to the Louisiana Commission for the Deaf monthly invoices and performance reports of supports and services in accordance with the goals, objectives, and deliverables of the contract.
5. The provider will ensure that Communication Access Services are available at a minimum from Monday-Friday 8:00 AM - 4:30PM. Based on the nature of the interpreting assignment, the provider shall maintain flexible hours (Evenings, Weekends, and Holidays) based on the incoming interpreting request.

6. The provider will have and maintain an Emergency Management and Continuity of Operations plan providing for effective provision of services during emergency and/or crisis.
7. The provider will assume responsibility for its personnel providing services and shall make all deductions for Social Security and withholding taxes, contributions for unemployment compensation funds; and/or certify that payments made to sub-contractors, if applicable, for work performed shall be reported to the Internal Revenue Service for which sub-contractors will receive an IRS 1099-Misc reflecting miscellaneous income upon which they shall be taxed.
8. The provider will participate in transition support, data collection and monitoring specified in the contract. Any requested facility access, information, documents or employees will be made available to designated Louisiana Commission for the Deaf staff person(s) for determining compliance with the contract or for data collection specified in the contract.
9. The Louisiana Commission for the Deaf will make available transition support, technical assistance, and consultation, at the Commission's discretion.
10. The standard term of the contract will be three (3) years. Changes to this timeframe may be made by either party for just cause when notice is provided in writing thirty (30) days advance notice.

Insurance Requirements

The provider will maintain comprehensive liability insurance in accordance with general industry standards for small businesses.

More Information

To learn more about the Louisiana Commission for the Deaf's current Interpreting Services in accordance with the ADA, please visit <https://lcd.la.gov/interpreting-services/>

ATTACHMENT II

Statement of Work

DELIVERABLES:

The contractor will administer the following services on behalf of the Louisiana Commission for the Deaf in designated parishes of the state:

- Promote, coordinate, and facilitate accessibility of all public and private services through informing, educating, and advising businesses, industries, and other sectors on effective communication and the needs of d/Deaf, DeafBlind, and hard of hearing individuals and their families.
- Promote awareness of the Americans with Disability Act (ADA) through educational information, referral, and facilitation of services as applicable.
- Serve as an advocate for the needs and rights of d/Deaf, DeafBlind, and hard of hearing people and their families with regards to effective communication.
- Provide the coordination of direct communication accessibility services through, but not limited to, American Sign Language (ASL) interpretation, tactile sign language interpretation, captioning services to facilitate communicative interaction between people who are d/Deaf, DeafBlind and hard of hearing and people who use spoken language, when the Americans with Disabilities Act may not apply.
 - Situations which may be covered include emergency situations, urgent situations that may have a critical impact on a person's physical or mental health, and/or support for organizations or businesses with limited funding capabilities.
 - Special considerations may be provided for individuals who are DeafBlind.
- Ensure all Communication Access Services are in accordance with state and federal law, the National Association of the Deaf (NAD), Registry of Interpreters for the Deaf (RID) Code of Professional Conduct, the Louisiana Commission for the Deaf Minimum Qualification Standards and registration requirements of Sign Language Interpreters, and any other subsequent or applicable rule or law where applicable.
- Collect information concerning effective communication for d/Deaf, DeafBlind and hard of hearing individuals and provide for the dissemination of this information
- Develop and implement administrative processes to ensure continuity of all communication supports and services to individuals who are d/Deaf, DeafBlind, and hard of hearing.
- Remain forward-thinking in opportunities to improve current supports and services, and innovative in opportunities for enhancement.
- Serve as liaison between consumers and the Commission's programmatic staff with regards to program services, qualifications, complaints, and other consumer matters.

PERFORMANCE MEASURES:

The contractor will:

- Make referrals, coordinate, and provide the above services throughout the fiscal year as approved.
- Agree to recruit and employ interpreter(s) appropriately registered with the Louisiana Commission for the Deaf, in accordance with registration guidelines.
- Agree to recruit and/or to employ highly qualified d/Deaf, DeafBlind or hard of hearing individuals to coordinate services, to inform service delivery and quality assurance measures, and/or to provide training.
- Designate, at minimum, a Communication Access Coordinator to coordinate services. The program coordinator must possess extensive knowledge of the interpreting profession and other communication access needs of individuals who are d/Deaf, DeafBlind or hard of hearing, be fluent in American Sign Language, and demonstrate the ability to manage, identify and access resources necessary to support the program requirements.
- Agree to coordinate the provision of services utilizing interpreters based on consumer need, and those with appropriate registration, based on setting. Settings which require specialized registration include:
 - General community
 - PreK-12
 - Court/Legal
- Provide for a person who is d/Deaf, DeafBlind or hard of hearing's right to choose his interpreter to the extent possible and appropriate.
- Promote awareness of the ADA.
- Establish and maintain an adequate training framework for onboarding new RSC staff in the understanding and application of ADA and other state and federal law, as it relates to the provision of services. Training for RSC staff should include but is not limited to: the Commission's online consumer database and reporting requirements, Deaf culture, best practices for working and/or communicating with individuals who are d/Deaf, DeafBlind and hard of hearing, best practices related to communication facilitation via sign language interpreters, and other topics as they relate to communication access and/or the needs and rights of individuals who are d/Deaf, DeafBlind or hard of hearing.
- Ensure public facing information remains up-to-date and user friendly for the general public to understand and access services. This includes website, social media, external facing signage, or other information as applicable.
- Educate providers and consumers about using sign language interpreting, captioning, and transliterating services.
- Provide and/or facilitate assignment material, as necessary, for successful sign language interpreting, captioning, and transliterating services.
- Engage in the provision of interpreting professional development trainings and community based trainings on topics relevant to receiving and or providing communication accessibility services.
- Educate individuals, families, providers and other interested parties about the needs

and rights of individuals who are d/Deaf, DeafBlind or hard of hearing.

- Identify topics and engage in the coordination or provision of community and/or provider trainings intended to educate the larger community on the needs and rights of individuals who are d/Deaf, DeafBlind and hard of hearing.
- Develop and implement policies and procedures on complaint resolution to address any complaints or concerns regarding provision of services, or the lack thereof.
- Understand, promote and utilize as appropriate the Commission's Grievance Policy and Process for sign language interpreters.
- Attend quarterly in-person or virtual meetings to provide status reports.
- Ensure confidentiality regarding all aspects of the provision of services, as required by state and federal law.
- Maintain files and supporting documentation of all individuals working as a sub-contractor who meet the qualifications for provision of communication access services.
- Maintain files and supporting documentation of communication accessibility requests.
- Submit annual plans and bi-annual reporting of progress and quality assurance measures.
- Adhere to all expenditure and billing guidelines as outlined in the contract.
- Guarantee sub-contractors adhere to the following:
 - Complete a state-approved background check. Keep a copy of the report on file with contractor and make available to the Commission upon request. Background checks shall be updated every two years at the expense of the Contractor.
 - Achieve registration and remain in good standing with the Louisiana Commission for the Deaf- Interpreter Registry.
 - Maintain ethical best practices by upholding the Registry of Interpreters for the Deaf – Code of Professional Conduct and/or the National Association of Interpreters in Education.
 - Render the message faithfully, always conveying the content and spirit of the speaker, using the language most readily understood by the person(s) being served.
 - Ensure confidentiality regarding all aspects of the assignment.
 - Maintain a non-intrusive presence. Never counsel, advise, or interject personal opinions during communication accessibility service provision.
 - Accept assignments using discretion with regard to skill, setting, and the consumer(s) involved.
 - Function in a manner appropriate to each situation. Demonstrate professional appearance, conduct, and promptness.
 - Strive to maintain high professional standards by virtue of professional membership, credentialing, and ethical practices.

The Commission will:

- Provide guidance to the contractor in the operation of Communication Access Services, where appropriate, to maintain consistency with guiding principles agreed upon by the

Commission and the contractor.

- Ensure the contractor remains committed to promoting, coordinating, and facilitating services in accordance with the ADA and its related amendments.
- Guarantee the effectiveness and efficiency of services, quality, safety, and stability of the provision of communication access services.
- Assess and guide quality improvement through policies, procedures, and other measures.
- Certify that services provided by Contractor are fully accessible to consumers.
- Warrant that provisions of the contract pertaining to contractor responsibilities are consistent with the mandates of legislated accessibility services, as provided in LA R.S. 46:2352.

MONITORING PLAN:

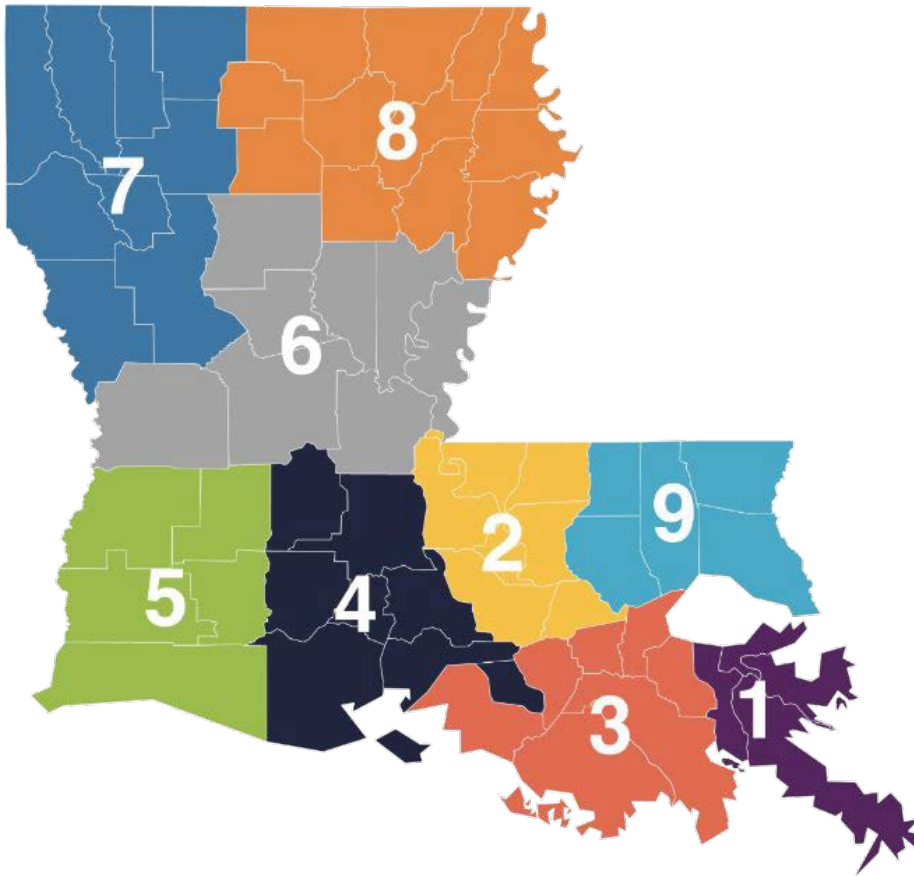
- The Commission's Program Monitor will review required reports, and entries and supporting documentation in the Commission's online consumer database against the monthly invoice submitted to Commission for verification.
- The Commission's designate staff will attend site visits to ensure program compliance, and provide recommendations and corrective action plans in connection with audit findings, if applicable. The Commission's Program Manager will oversee and make final determination on the corrective action plan related to program service audit findings.
- The Commission's Program Manager will meet quarterly with the Executive Director/Owner of the RSC to discuss programmatic and operational matters. Meetings may be held in-person or virtually, based on availability of both parties.

EMERGENCY RESPONSE:

The contractor shall be required to draft and develop a formal emergency operations plan, which is to be approved by the Commission. The plan must include response procedures, capabilities and procedures when the community, recovery strategies, initiating and terminating response cannot support the organization and recovery phases, identify alternate plans for services, and provide the name of the designated emergency services contact. The emergency services contact will be responsible for assessing potential dangers and threats in the area, devising action plans to minimize damage and deaths, and communicating necessary updates to appropriate Commission staff.

ATTACHMENT III

Louisiana Department of Health Regional Map



- Region 1: Serving Jefferson, St Bernard, Orleans, Plaquemines parishes
- Region 2: Serving Ascension, East Baton Rouge, East Feliciana, Iberville, Pointe Coupee, West Baton Rouge, West Feliciana parishes
- Region 3: Serving Assumption, LaFourche, St. Charles, St. James, St. John, Terrebonne parishes
- Region 4: Serving Acadia, Evangeline, Iberia, Lafayette, St. Martin, St. Landry, Vermillion parishes
- Region 5: Serving Allen, Beauregard, Cameron, Calcasieu, Jefferson Davis parishes
- Region 6: Serving Avoyelles, Catahoula, Concordia, Grant, LaSalle, Rapides, Vernon, Winn parishes
- Region 7: Serving Bienville, Bossier, Caddo, Claiborne, Desoto, Natchitoches, Red River, Sabine, Webster parishes
- Region 8: Serving Caldwell, East Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union, West Carroll parishes
- Region 9: Serving Livingston, Tangipahoa, St. Helena, St. Tammany, Washington parishes