

**Kwalu Brand Name Furniture - Statewide Contract**  
**RFx # 300025071**  
**T# 92488**

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**Attachment B – General Terms and Conditions**

All products sold under the contract awarded from this solicitation shall be manufactured by Kwalu, LLC and in new, unused condition. The items must be purchased from Kwalu, LLC or an authorized Kwalu distributor, to ensure the full manufacturer's warranty. The bidder shall be capable of servicing any location within Louisiana.

**Price List Changes:**

Any price list changes must be approved by the Office of State Procurement. Price list changes will be considered once in each contract period beginning with the initial award period. The original price list discount awarded shall remain constant throughout the duration of the contract and renewals. Deeper discounts will be accepted.

**Right to Inspect:**

The Purchasing Agency reserves the right to inspect and test the delivered merchandise for compliance with the bid specifications. If merchandise fails to meet the specifications, the cost of testing and inspection will be paid by the Contractor. If the merchandise is in compliance, cost of all testing will be paid by the Using Agency.

**Product Returns:**

The Contractor shall arrange for the return of all defective, damaged and/or non-compliant products received by the agency within 10 business days after receipt of an order. The Contractor shall not charge a restocking, shipping or pickup fee for such.

**Warranty:**

Any manufacturer's warranties or guarantees normally offered on items covered under this contract shall be applicable.

**Product Catalog Requirements for Submission with the Bid:**

- A. The catalog from which vendor's discount is quoted must be the most current catalog available at the time of the bid opening. The name and date of the catalog is to be entered as specified in the solicitation. Any terms and conditions contained in the Contractor's catalog contrary to those of the State of Louisiana shall be null and void.
- B. The vendor's catalog shall be dated and shall contain a full line of high quality, low maintenance furniture to meet the needs of institutional furniture (inclusive but not limited to Healthcare, Developmental Centers, Colleges, and related environments) with the capability to withstand heavy everyday use and versatility. The catalog shall include detailed descriptions of the products and list prices including pictures sufficient for customers to easily select desired products.
- C. The Contractor shall make available to any ordering agency catalogs/price lists as awarded. Catalogs may be provided to agencies in hard copy, USB flash drive or electronic distribution. The Contractor shall, within 10 business days of notification of award, coordinate with the Office of State Procurement the format, content, etc. of information to be included on the label.