

**Questions and Responses to RFI:**

**3000021852 – Support Coordination Services for Traumatic Head and Spinal Cord Injury Trust Fund Program**

<b>Date</b>	<b>Type</b>	<b>Question</b>	<b>Response</b>
9/19/23	Email	<i>Are support coordination agencies able to provide services in more than one region?</i>	<i>Yes, The agency's willingness and ability to serve more than one region must be stated in the Approach and Methodology section of the response.</i>
9/20/23	Phone	<i>When is the very last day to submit a response?</i>	<i>November 3, 2023 at 2:00 pm, CST</i>
9/20/23	Email	<i>Currently, our organization runs a TBI group for veterans. We likely have the capacity to help manage this population, especially those that are already in our group. Am I correct in this is what you're looking for? Will there be compensation for community providers that do this case management type work??</i>	<i>We are unable to answer your question without a formal written response as stated in the Request for Information. A written response will provide a broad overview of what your organization does and your organization's ability to demonstrate the capacity to provide support coordination services to individuals participating in the Traumatic Head and Spinal Cord Injury Trust Fund program. This is a Request for Information from interested organizations. Rates shall be discussed if a Request for Proposal is initiated.</i>
10/2/23	Email	<i>Will any personnel beyond the support coordinators be required by the state to execute this agreement (e.g., RNs)?</i>	<i>With the direction and supervision of the contractor, only the support coordinators are required to perform duties under the signed contract.</i>
		<i>What is the expected ratio of support coordinators to individuals with THSCI served?</i>	<i>The expected ratio of support coordinators and individuals is at least 80:1.</i>
		<i>Will the vendor be expected to open and maintain a central office?</i>	<i>Yes</i>
		<i>What is the expected case rate per individual?</i>	<i>This is a Request for Information from interested organizations. Rates shall be discussed if a Request for Proposal is initiated.</i>
		<i>Is this service paid on a PMPM, or a unit cost basis?</i>	<i>This is a Request for Information from interested organizations. Rates shall be discussed if a Request for Proposal is initiated.</i>
		<i>Will any individuals be attributed, or will winning SCAs be expected to grow case counts through their own efforts?</i>	<i>Eligible program individuals will be assigned to support coordination agencies based on where they reside. Case count increases and decreases based on assignment.</i>
		<i>How many current SCAs in the state serve individuals with THSCI?</i>	<i>This information can not be provided as some individuals receive support coordination services through other Medicaid programs. The support coordinators assist the Medicaid eligible individuals with accessing THSCI services but are not contracted with the THSCI program.</i>