



McNEESE
STATE UNIVERSITY
A Member of the University of Louisiana System

PURCHASING DEPARTMENT
 P. O. BOX 92415
 LAKE CHARLES, LA 70609
 PH: 337-475-5083
 FAX: 337-475-5082

ADDENDUM 02

DATE: July 13, 2022

BID #D2300003 : SICKNESS AND ACCIDENTAL GROUP INSURANCE FOR INTERNATIONAL STUDENTS

SCHEDULED TO OPEN ON JULY 26, 2022 AT 2P.M.

ADDITION TO THE REFERENCED SOLICITATION/BID AS STATED BELOW:

- **QUESTIONS FROM PROSPECTIVE BIDDERS AND THE RESPONSES FROM McNEESE STATE UNIVERSITY ARE ATTACHED FOR REFERENCE.**
- **ALL OTHER SPECIFICATIONS REMAIN THE SAME.**

THIS ADDENDUM IS HEREBY OFFICIALLY MADE A PART OF THE REFERENCED SOLICITATION FOR BID.

ACKNOWLEDGEMENT:

VENDOR MUST RETURN THIS ACKNOWLEDGEMENT ALONG WITH THE BID BY MAIL TO: MCNEESE STATE UNIVERSITY, OFFICE OF PURCHASING, BOX 92415, LAKE CHARLES, LA 70609.

VENDORS WHO FAIL TO EXECUTE AN ACKNOWLEDGEMENT SHALL NOT BE CONSIDERED FOR BID AWARD.

ADDENDUM ACKNOWLEDGED:

VENDOR: _____

Signature: _____

Print: _____

I APOLOGIZE FOR ANY INCONVENIENCE THIS MAY HAVE CAUSED.

DEBET HEBERT
 PROCUREMENT ANALYST III
 McNeese State University

McNeese State University 2022 RFP Questions

1. Is pricing the main determining factor for McNeese State University to select a plan?
 - a. Please share what other determining factors are being considered.
RESPONSE: Yes, price is the main determining factor.
2. Would McNeese State University be open to a plan with a higher premium with more robust features?
RESPONSE: No.
3. McNeese State University's current plan has 75% coinsurance in and out network. Would McNeese State University consider higher coinsurance levels to minimize cost sharing on the student's behalf when they utilize the plan?
RESPONSE: No.
4. Understanding that detailed claims information is not available, can McNeese State University please provide the past three years of policy brochures, the total dollar amount of all claims paid by the insurance, and the total amount of premiums paid to the insurance company for the past three years?
RESPONSE: See previously issued addendum 1 with attachment.
4. Are there currently any customer service issues you would like to highlight from your provider?
No. Customer service has been reliable and efficient.
5. Are there currently any network/claims issues you would like to highlight from your current provider?
There are no know network or claims issues.
6. Approximately how many students were enrolled in the university's sponsored plan for the following academic years: 2021-2022, 2020-2021, and 2019-2020?
RESPONSE: See previously issued addendum 1 with attachment.
7. Approximately how many dependents this past academic year were enrolled under your current insurance policy for the following academic years: 2021-2022, 2020-2021, and 2019-2020?
RESPONSE: We do not enroll dependents. If students wish to enroll dependents that must be done through a separate process and is not processed or invoiced by McNeese.
8. Approximately how many waiver applications were approved this past academic year for your current insurance policy?
RESPONSE: Last year, there were approximately three waivers each semester. These are agency-sponsored F-1 students whose insurance is provided by SACM, Fulbright, etc.
9. Your current plan does not cover injuries resulting in the practice of play for intercollegiate sports. Would McNeese State University like to include intercollegiate sports coverage?
RESPONSE: We currently have a bid out for International Student Athletes. Bid D2300007 can be found at the LaPAC, Bids Opportunities from State of Louisiana and local agencies, at <https://doa.louisiana.gov/doa/osp/vendor-resources>.

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10. Your current plan does not cover injuries resulting in the practice of play for recreational, intramural, or club sports. Would McNeese State University like to include recreational, intramural, or club sports coverage?
RESPONSE: See bid D2300007.
11. Your current plan does not cover Wellness (regular health checkups, immunizations, vaccinations, routine physicals). Would McNeese State University like to include Wellness coverage?
RESPONSE: No. Students have access to the McNeese Student Health Center.
12. Your current plan does not cover expenses incurred during an emergency room visit that is not of an emergency nature. Could you please clarify how non-emergencies are determined?
RESPONSE: That is determined by the provider.
13. Your current plan does not cover pre-existing conditions within the first 6 months of being enrolled in the plan. Would McNeese State University be open to having any minimal coverage for students with pre-existing conditions within a 6-month or 3-month timeframe?
RESPONSE: No.
14. Your current plan does not offer any coverage for pregnancy or childbirth when conception occurs outside the policy. Would McNeese State University be open to having any minimal coverage for students this may apply to?
RESPONSE: No.
15. Is there a designated Max Out-Of-Pocket Expense for your current plan? If not, would McNeese State University be open to having a designated Max Out-Of-Pocket Expense to cap student's expenses?
RESPONSE: The current plan is available online at:
<https://acrobat.adobe.com/link/track?uri=urn:aaid:scds:US:1a04eee5-f411-4bdd-bb7c-f1c8e5db09e5#pageNum=3>
16. What current telehealth options are available to your students?
RESPONSE: As determined by the network and provider
17. What languages does your mental health hotline support?
RESPONSE: Unknown
18. Does your current plan offer any \$0 copay services?
RESPONSE: See online policy/plan summary
19. Are students covered for prescriptions at the time they are at the pharmacy or do they have to submit pharmacy receipts for reimbursement?
RESPONSE: See online policy/plan summary
20. Approximately how many waiver applications were approved this past academic year for your current insurance policy?
RESPONSE: Response provided in question #8

21. Would McNeese State University require a student payment portal, or is McNeese State University willing to collect premium from the students and remit payment to insurance company?

RESPONSE: McNeese collects the premiums as part of mandatory fees and remits payment after the payment deadline to the provider.

22. What are some of the nearest hospitals and medical facilities that your students utilize most?

RESPONSE: Memorial Hospital

23. Are there any specific hospitals and other medical facilities/providers that are not covered within your current network that you would like to be covered in network?

RESPONSE: Unknown

24. Could you please provide your current premium refund policy?

RESPONSE: No refunds are permitted for any reason after the class registration/drop deadline; however, paid a policy is still in effect unless student departs the U.S. or changes status.