

**Coordinated System of Care  
Statewide Governance Board Meeting  
July 25, 2013  
Bienville Building, Room 173, 628 N. Fourth St., Baton Rouge, LA 70802  
Minutes**

**The meeting was called to order by Mark Thomas.**

**Board members present:**

Anne Cassity  
Sheri Houin  
Stephen Osborn  
Courtney Phillips  
Suzy Sonnier  
Mark Thomas

**Board members absent:**

Mary Livers  
Shari Rich  
Krystal Schexnayder

**Approval of Minutes**

Suzy Sonnier moved to approve the minutes from the previous meeting. Sherri Houin seconded. A vote was taken with Anne Cassity, Sherri Houin, Courtney Phillips, Suzy Sonnier and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.

**Elections**

Parent/Family and Advocate Representatives: Kathy Edmonston, who has served as an apprentice member to the Board and on the State Coordinating Council was offered as the Parent/Family Representative to fill the seat being vacated by Sherri Houin. A vote was held to elect Kathy Edmonston to fill this position. A motion was made by Suzy Sonnier. Courtney Phillips seconded. A vote was taken with Anne Cassity, Sherri Houin, Courtney Phillips, Suzy Sonnier and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.

Mark Thomas has agreed to continue to serve as the Advocate representative. A vote was held to elect Mark Thomas to fill this position. A motion was made by Suzy Sonnier. Courtney Phillips seconded. A vote was taken with Anne Cassity, Sherri Houin, Courtney Phillips, Suzy Sonnier and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.

**Officers:** Suzy Sonnier has agreed to serve as the next Chair of the Governance Board. A vote was held to elect Suzy Sonnier as the Chairperson of the Governance Board. A motion was made by Anne Cassity. Sherri Houin seconded. A vote was taken with Anne Cassity, Sherri Houin, Courtney Phillips, Suzy Sonnier and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.

Mark Thomas has agreed to serve as the Vice Chair. A vote was held to elect Mark Thomas as the Vice-Chairperson of the Governance Board. A motion was made by Anne Cassity. Sherri Houin seconded. A vote was taken with Anne Cassity, Sherri

Houin, Courtney Phillips, Suzy Sonnier and Mark Thomas voting “yes.” There were no votes in opposition and the motion passed unanimously.

#### **Committee Reports**

**Finance and Audit Committee:** The Finance and Audit has not met since the last Governance Board meeting.

**Quality Assurance Committee (QAC):** Report was given by Committee Chairperson, Michael Comeaux. The QA Committee met on July 8, 2013 to review the first set of data reports submitted to OBH by Magellan in response to the four priority areas identified by the QA Committee. Donna Nola-Ganey (Magellan’s DOE Liaison) also presented an update on school-related data collection efforts including planned data collection processes. A follow up meeting has been scheduled to review the remaining reports. Mr. Comeaux reported that work continues with the University of Washington Wraparound Evaluation and Research Team (WERT). The WERT is now developing their Institutional Review Board proposal which will help inform timelines for the study. The QA Committee is working on developing a list of contacts from each agency that will be identified to work with the WERT on sharing agency level administrative data. The WERT team will soon be contacting these people for one-on-one conversations about next steps.

#### **Public Comment:** None

Sherri Houin moved to accept the committee reports. Anne Cassity seconded. A vote was taken with Anne Cassity, Sherri Houin, Stephen Osborn, Courtney Phillips, Suzy Sonnier, and Mark Thomas voting “yes.” There were no votes in opposition and the motion passed unanimously.

#### **New Business**

**Magellan Presentation:** Donna Herren, Magellan Director of CSoc and Shannon Ost, Magellan Network Administrator presented on the referrals, enrollment, demographics of enrolled members, network development and expansion and outcomes. See Magellan PPT available at <http://www.csoc.la.gov/assets/csoc/Documents/GovernanceBoard/2013July/MGLNJuly2013CSocSBGPresentationForOBH.pdf>

The Board requested that Magellan’s future presentations show how the numbers reflect changes over time, include the number of admissions and discharges for the quarter, and includes a GIS map by region to show gaps.

**Public Comment:** Stephanie Patrick (Advocacy Center) expressed concern about the quality assurance processes for providers, access to crisis stabilization and respite programs, and the continued recruitment and reliance on the use of residential providers. She also expressed interest in how former ECSS enrollees are being served.

#### **Unfinished Business**

**Statewide Expansion Update:** Connie Goodson, CSoc Director, reported that the OBH and Magellan CSoc teams conducted conference calls and forums in non-implementing regions to begin the discussion about future implementation. The goal of the forums was to re-engage community members who were involved in the past and to outreach to new community members. Regions were encouraged to convene or reconvene their community teams, and to begin preparation for implementation. OBH and Magellan will support a readiness review process in each region and provide individualized training and technical assistance. An email database for each region and a CSoc Statewide Implementation web portal that includes sample documents and resources has been established to support these efforts.

**FSO Update and Presentation:**

The OBH and Magellan transition team continues to meet with Ekhaya leadership on a weekly basis, for proactive planning and to work through challenges. Based on its first quarter of operations as the Statewide FSO, Ekhaya is now focused on three important priorities: staff training and retention, maximizing service delivery, and fiscal sustainability. Ekhaya is engaging leaders at Magellan and OBH, as well as SCC members, to create and implement strategies for ensuring that every CSoc youth and family is offered FSO services, and that staff are in place and prepared to deliver the service.

Mark Thomas reflected that the Board can be used to help problem solve on key CSoc related issues. There was also discussion about the need for any challenges with the FSO model to be addressed prior to engaging in further expansion.

**Public Comment:** David Sikes (Choices) commented that the WAAs believe in the need for a strong FSO and would love to be a part of the process that will make the FSO more effective.

**Action Items**

Approval of Meeting Dates for FY 14: Jody Levison-Johnson shared the FY 14 schedule for Governance Board meetings. The dates and time will be October 24, 2013 1:00-4:00 PM, January 23, 2014 1:00-4:00 PM, and April 24, 2014 1:00-4:00 PM; to be held in Bienville's Building Conference Room 173.

Anne Cassity moved to approve the schedule. Suzy Sonnier seconded. A vote was taken with Anne Cassity, Sherri Houin, Stephen Osborn, Courtney Phillips, Suzy Sonnier, and Mark Thomas voting "yes." There were no votes in opposition and the motion passed unanimously.

**Public Comment:** Kathy Edmonston (Statewide Coordinating Council), stated that the SCC is becoming more involved with the FSO. She encouraged WAAs to attend and contribute to SCC meetings. Karen Davis (NHS) offered congratulations to Wraparound Services of Northeast Louisiana (WAA Region 9) for being the first WAA to reach 240 enrollments. A suggestion was made to ensure successes are reported at the Governance Board meetings.

**Adjournment**

A motion was made to adjourn the meeting by Anne Cassity. Stephen Osborn seconded. A vote was taken with Anne Cassity, Sherri Houin, Stephen Osborn, Courtney Phillips, Suzy Sonnier, and Mark

APPROVED