

**Coordinated System of Care  
Statewide Governance Board Meeting  
November 28, 2018  
Bienville Building, Room 173, 628 N. Fourth St., Baton Rouge, LA 70821  
Meeting Minutes**

The meeting was called to order by Chair Beth Touchet-Morgan at 1:05 pm.

**Roll Call**

Board members present:

Beth Touchet-Morgan

Michael Comeaux

David Timoll represented the Louisiana Department of Health, Office of the Secretary, and Yvonne Diaz Domingue and Cindy Guitrau represented the Department of Children and Family Services (DCFS).

**Approval of Minutes**

Approval of the August meeting minutes was deferred until the next meeting due to a lack of a quorum.

**Director's Report**

Members received copies of the Director's Report. Connie Goodson, CSoc Director, discussed highlights of the report and invited questions from board members. The full report may be viewed at [www.csoc.la.gov](http://www.csoc.la.gov). Connie shared that Magellan has been awarded a three year contract to administer the CSoc program.

During the Director's Report presentation, Connie provided an update on the Family Support Organization (FSO). The information provided is included in the Director's Report. Connie also provided an update on the Statewide Coordinating Council (SCC). She reported that members of the CSoc team will continue to work with FSO leadership to design and implement the Family and Youth Advisory Boards.

Connie shared that she added a graph showing school outcomes data by quarter to the report in response to a request by Michael Comeaux. During the discussion about living situation at discharge data, Beth noted that the data is positive and that she would like to see a more detailed breakdown by type of setting to which children and youth are discharged. Connie stated that she will include more detail about the type of settings that are considered home and community based settings in subsequent reports. Connie also shared that the State and Magellan are looking at doing more detailed and sophisticated data analysis under the new contract, such as identifying predictors of member success in the CSoc program. Beth shared that looking at additional breakdowns of the data by subgroups would be helpful going forward in order to identify the types of long-term supports the State needs to provide to families. Connie shared that wraparound facilitators and the Child and Family Team members ensure

that the family has the supports they need in place prior to discharge from CSoC. Connie stated that she will work with Magellan to identify what types of detail can be reported.

## **Committee Reports**

### **Finance and Audit Committee**

The Finance and Audit Committee only meets on an 'as needed basis' and did not meet this quarter. Connie reported that the SFY 2019 CSoC MOU was signed by all CSoC state agency partners and that a signed MOU will be distributed to each agency.

### **Quality Assurance Committee Report**

Cindy Guitrau reported that the Quality Assurance Committee (QAC) met on November 19, 2018 and reviewed the CSoC Data Dashboard. This dashboard includes outcomes data that Connie shared in the Director's report. Cindy reported that the QAC continues to be pleased with CSoC outcomes.

Approval of the Director's Report was deferred to the next meeting due to a lack of a quorum.

### **New Business**

Joel Boultinghouse, Executive Director for the Family Support Organization (FSO), Behavioral Services of Louisiana, presented about his own experience as a family member, the agency's history in becoming the FSO, training requirements, staff recruitment, and their goal and mission statement. He shared that the agency has built positive relationships with the wraparound agencies and is guided by the principles of wraparound. Chris Mudd, CEO, shared that they want to be even more outcomes driven during the second year as the FSO. Connie commended the work done thus far, and noted that the State will continue to support them going forward.

### **Unfinished Business**

None

### **Public Comment**

Wendy Bowlin shared that Magellan has included a DCFS/OJJ liaison position in the new CSoC contract. The person in this position will work on data issues that were discussed during the meeting. Wendy also noted that Magellan will share changes implemented under the new contract as they go forward, and that Magellan wants to ensure continued positive outcomes and improvement.

### **Action items**

Statewide Governance Board meetings will be held in Room 173 of the Bienville building, from 1:00 PM to 3:00 PM on the following dates:

February 27, 2019 1:00 - 3:00 pm

May 29, 2019 1:00 - 3:00 pm

**Adjournment**

Michael moved and David Timoll (attending for Mark Thomas) seconded a motion to adjourn. The meeting was adjourned at 1:53 p.m.