# Coordinated System of Care Statewide Governance Board Meeting August 29, 2018 Bienville Building, Room 173, 628 N. Fourth St., Baton Rouge, LA 70821 Meeting Minutes

The meeting was called to order by Chair Beth Touchet-Morgan at 1:05 pm.

#### Roll Call

Board members present:

Beth Touchet-Morgan Jamie Tindle Kathy Edmonston Mark Thomas Michael Comeaux Nick Albares

#### **Approval of Minutes**

Members were presented with the May meeting minutes. Mark moved and Jamie seconded a motion to approve the meeting minutes as written.

#### Elections

Connie informed the board that Beth has agreed to continue to serve as Chair. Mark moved for approval and Michael seconded. The motion was approved. Connie informed the board that Kathy Edmonston has agreed to continue as a member for another year. Beth moved for approval of Kathy's membership, and Michael seconded. The motion was approved. Jamie agreed to continue as a member for another year. Michael moved for approval and Mark seconded. The motion was approved.

#### **Director's Report**

Members received copies of the Director's Report. Connie Goodson, CSoC Director, discussed highlights of the report and invited questions from board members. The full report may be viewed at <u>www.csoc.la.gov</u>. Connie noted that referrals to CSoC have continued to increase, and strongly encouraged continued referrals from youth-serving state agencies and schools. Connie shared information about outreach and coordination activities completed by the wraparound agencies (WAAs) in Regions 1, 2, 5, and 7. Kathy asked what entity oversees the National Institute of Justice school safety grant in Region 2. Connie indicated that she was unsure but would request this information from the WAA. The members discussed how helpful it is to receive regional information from the WAAs. Beth noted that there is currently a large focus on trauma around the state, and discussed as an example a trauma-focused initiative by the Mayor's office in New Orleans. She mentioned the importance of disseminating the message that the system of care can address trauma. Connie discussed a trauma-focused initiative in Region 8 that includes the Department of Children and Family Services, a juvenile judge, and the local WAA as partners. She offered to collect information about trauma-focused

initiatives from each region. Connie shared that Sheila Jordan was accepted to participate in an Adverse Childhood Experiences (ACEs) train-the-trainer series that is being offered in September by the Office of Public Health. She will be required to provide at least four trainings each year, which will include training staff at the Family Support Organization (FSO), WAAs, and the Office of Behavioral Health. Connie explained that wraparound is very suitable for families who have experienced trauma. Beth noted that trauma among youth and families served is seen by each of the state agencies, and that the Office of Juvenile Justice has included trauma content in their trainings. She hopes that the Board will continue to get the word out that the system of care can help with trauma.

During the Director's Report presentation, Connie asked Sheila Jordan to provide an update on the Family Support Organization (FSO). Sheila reported that the FSO, Behavioral Services of Louisiana, has continued to work with the WAAs to ensure appropriate staffing levels to meet member needs. Connie explained that the FSO has an extensive peer training process in order to help staff learn about their role as a peer, boundaries, and professionalism. She also shared that she has heard very positive feedback about the FSO. Kathy requested that the FSO staff give a presentation about their agency and services during the next board meeting.

Sheila also provided an update on the Statewide Coordinating Council (SCC). She reported that members of the CSoC team have met with FSO leadership to brainstorm ideas for the family and youth advisory boards. The FSO plans to conduct a survey and use the information gathered to inform the design and implementation, and will also finalize a timeline and other details.

## **Committee Reports**

## **Finance and Audit Committee**

Connie reported that the SFY 2019 CSoC MOU was approved by agency secretaries at the Department of Health, the Office of Juvenile Justice, and the Department of Education and is awaiting approval by the Department of Children and Family Services secretary. The Finance and Audit Committee only meets on an 'as needed basis' and did not meet this quarter.

# **Quality Assurance Committee Report**

Cindy Guitrau reported that the Quality Assurance Committee (QAC) met on August 20, 2018 and reviewed the CSoC Data Dashboard. This dashboard includes: data on the reduction of out of home placements, improved outcomes, and increased utilization of home and community based services. Connie shared these outcomes in the Director's report. Cindy reported that the QAC continues to be pleased with CSoC outcomes.

Connie mentioned that she hopes to include more long-term outcomes following discharge from CSoC. During the discussion about school outcomes, Michael noted that he would like to see trend data included in future reports. The board discussed the lack of data about CSoC members who have a 504 plan, and Connie mentioned other types of data that may address what the board members want to know. Connie, Michael, Kathy, and Jamie will discuss this further in order to ensure that she requests the appropriate type of data from the CSoC Contractor.

Beth mentioned the importance of these discussions to ensure that it is communicated that CSoC can work with any issue, such as trauma. Connie noted that wraparound is designed to work with high-risk populations and is not a clinical service, but a creative planning process guided by values. Connie reports that the WAAs are very invested in developing and maintaining positive, collaborative relationships with child and family serving state agencies, providers and other stakeholders in order to build good plans of care. Jamie and Kathy discussed how well the WAA in their area collaborates with local schools and agencies in support of the youth and families that they work with.

Michael moved to accept the Director's Report and Kathy seconded. The motion was approved.

New Business None Unfinished Business

None

Public Comment None

## Action items

Statewide Governance Board meetings will be held in Room 173 of the Bienville building, from 1:00 PM to 3:00 PM on the following dates:

November 28, 2018 1:00 - 3:00 pm February 27, 2019 1:00 - 3:00 pm May 29, 2019 1:00 - 3:00 pm

# Adjournment

Michael moved and Jamie seconded a motion to adjourn. The meeting was adjourned at 1:55 p.m.