

**South Central Louisiana Human Services Authority
Board Meeting Minutes
February 13, 2025**

Members Present: Sarah Hensley (Terrebonne), Dymphna Landry (Assumption), Barbara Fuselier (St. Charles), Rachel Becnel (St. James), Erica Lambert (Terrebonne)

Members Absent: Bryan Zeringue (Lafourche), Dr. Eric Melancon (St. Mary), and Ms. Nicole Bourgeois (Lafourche)

Guest in attendance: Kristin Bonner (Executive Director), Misty Hebert (Deputy Director), Kensie Lasseigne (Developmental Disabilities Director), Stephanie Benton (Secretary), and Diane Beuche (TBHC Manager).

Agenda Item	Action Recommended/Outcome
Call to Order	Vice Chairman Sarah Hensley called the meeting to order at 6:05 p.m.
Opening Prayer & Pledge of Allegiance	Ms. Diane Beuche led the prayer and Ms. Kristin Bonner led Pledge of Allegiance.
Roll Call of Board Members	Secretary called the roll and indicated a quorum was present.
Approval of Minutes	Minutes from the January 9, 2025 meeting were reviewed. Ms. Barbara Fuselier motioned to approve the minutes of the January 9, 2025 Board Meeting, seconded by Ms. Rachel Becnel, motion carried and minutes were approved.
Board Issues	<u>Board Member Travel Reimbursement:</u> Board Members were reminded to submit travel reimbursement forms. <u>Board Vacancies:</u> Ms. Hensley welcomed our new Terrebonne parish Board Member, Ms. Erica Lambert. Ms. Lambert has two (2) children born with a rare genetic disorder who receive services from DD. She is an advocate for Developmental Disabilities and involved with numerous organizations in support. Ms. Bonner also reported we continue to advertise for the Board vacancy in St. John the Baptist parish.
Executive Director Report	<u>Agency Update:</u> Kristin Bonner <u>Tour of new Terrebonne Behavior Health Center and Developmental Disabilities:</u> Ms. Diane Beuche and Ms. Lasseigne gave a tour of both the Terrebonne Behavioral Health Clinic and the Developmental Disabilities offices. <u>LaPAS 2nd Quarter:</u> Ms. Bonner reviewed the FY25 2nd Quarter LaPAS report, which are our performance indicators. We met all of our targets except for the number of referrals received. We are trying to promote the agency in the community. We have some ideas and our Marketing team will be more present in the areas. Ms. Lambert reported the Special Olympics has an upcoming event in April called "Anything Goes," which she can include us in. Ms. Bonner also discussed the % of existing clients (youth) with improved depression symptoms is down – this is a work in progress and we also continue to work on the number of patients seen per day by integrated primary care team. <u>Annual Report:</u> Ms. Bonner reviewed Annual Report, which highlights what the agency has done throughout the year, the agency's accomplishments and where we are going. The report also includes a financial picture of SLCHSA. <u>Site Issues:</u> Ms. Bonner reported that we have counselor vacancies – four (4) at SMBHC, three (3) at TBHC and one (1) at RPBHC. Our LBHC Medical Director, Dr. Parsa, is retiring in May. Ms. Bonner also reported there have been plumbing issue at LBHC and at the new TBHC/DD location.

Fiscal Report	<u>Fiscal Report:</u> Janelle Folse • <u>Monthly Budget Summary (December):</u> Ms. Folse reviewed the FY 24-25 Budget Analysis for December as of 12/31/2024, including projected revenues/expenditures and the Legislative Appropriated Budget. Ms. Folse also reviewed the FY24-25 Revenue Report for December as of 12/31/2024. ○ Ms. Rachel Becnel motioned to approve the FY 24-25 Budget Analysis and Revenue Report for December as of 12/31/24, seconded by Ms. Dymphna Landry, motion carried.
Operational Report	<u>Operational Report:</u> Misty Hebert • <u>AOT Update:</u> Ms. Hebert gave an update and a brief description of the AOT (Assisted Outpatient Treatment) Program. The team just completed the continuation grant process. The first AOT engagement team meeting was held today with Judge Dagate. The team reviewed logos, brochures, workflows and handbooks – all materials needed to get the program started. They have worked on MOUs and are in the process of getting them finalized with START Corporation and Chabert Hospital. Ms. Hebert also reported they have visited a few of the current AOT locations and Mr. Steward, AOT Program Director, will reach out to other areas to visit and observe their programs. • <u>Satisfaction Surveys 1st Quarter:</u> Ms. Hebert reviewed the FY25 1st quarter Satisfaction Surveys for Behavioral Health. There were 327 participants and the overall results were good. Ms. Hebert also reviewed the FY25 1st quarter Satisfaction Surveys for Developmental Disabilities. There were 68 participants and the overall results were good. • <u>Top Diagnosis 1st Quarter:</u> Ms. Hebert reviewed the FY25 1st quarter Top Diagnosis to include mental health diagnosis, substance abuse diagnosis and primary care. The results are broken down by the agency as a whole, then by each clinic site.
Developmental Disabilities	<u>Developmental Disabilities Report:</u> Kensie Lasseigne • <u>Developmental Disabilities Program Update:</u> Ms. Lasseigne gave an update on the DD Program. DD's SGF budget is currently 58% allocated. Ms. Lasseigne reported DD is working on creative ways to spend down the budget. Ms. Lasseigne also gave an update of the Entry Unit for FY25 2nd quarter – 208 intake appointments and 194 completed (7%) no show. Waivers (as of 1/30/25) total 1357 (153 outstanding linkages) – 1132 adult and 225 children. Ms. Lasseigne also reviewed the results for the 2022/2023 NCI (National Core Indicators). The survey included the percent of people surveyed reporting they had overall satisfaction with services rendered – 95.3% and the percentage of people surveyed reporting that they had choice in the services they received – 71.7%. There was an 11% improvement compared to previous year. Ms. Lasseigne is working on securing a more detailed report including other regions.
Old Business:	None
New Business:	• Review Cost of Governance (Governance Process-pg.14) ○ The board members reviewed the Cost of Governance with no changes requested.
Views and Comments by the Public	Mr. Tim Butler was present. No Comments.
Consideration of Other Matters	• <u>Board Meeting Schedule:</u> The next Board Meeting will be held on Thursday, March 13, 2025 @ 6:00pm at the Administration office – 158 Regal Row.
Adjournment	Motion to adjourn by Ms. Barbara Fuselier, seconded by Ms. Rachel Becnel, motion carried. Meeting adjourned at 7:33 pm.