LOUISIANA USED MOTOR VEHICLE COMMISSION STATE OF LOUISIANA

REGULAR MEETING

October 19, 2015

BEGINNING AT 9:32 A.M.

3132 VALLEY CREEK
BATON ROUGE, LOUISIANA

REPORTED BY:

BETTY D. GLISSMAN, CCR

		Page	2
1	APPEARANCES:		
2			
3	CHAIRMAN:		
4	MR. JOHN POTEET		
5			
6	COMMISSIONERS PRESENT:		
7	MR. GEORGE BREWER		
8	MR. RON DUPLESSIS		
9	MR. GEORGE FLOYD		
10	MR. STEPHEN OLAVE		
11	MR. KIRBY ROY		
12	MR. DINO TAYLOR		
13			
14			
15			
16	REPRESENTING THE LOUISIANA USED MOTOR VEHICLE COMMISSION:		
17	ROBERT W. HALLACK, ESQUIRE		
18	HALLACK LAW OFFICE 13007 JUSTICE AVENUE		
19	BATON ROUGE, LOUISIANA 70816		
20	SHERI MORRIS, ESQUIRE		
21	ROEDEL, PARSONS, KOCH, BLACHE, BALHOFF & McCOLLISTER 8440 JEFFERSON HIGHWAY, SUITE 301		
22	BATON ROUGE, LOUISIANA 70809		
23			
24			
25			

Page 3 ALSO PRESENT: MS. KIM BARON MR. DEREK PARNELL MS. MONA ANDERSON MS. TONYA BURKS MR. NESTOR GUILLORY MR. DWAYNE TAMBLING MR. PERRY ESPONGE

```
Page 4
                 (Pledge of Allegiance)
 1
 2
             MR. POTEET:
 3
                  Roll call, please.
             MS. BARON:
 5
                   John Poteet?
 6
             MR. POTEET:
 7
                   Here.
             MS. BARON:
 8
                  George Floyd?
10
             MR. FLOYD:
11
                   Here.
12
          MS. BARON:
13
             Ron Duplessis?
14
             MR. DUPLESSIS:
15
                   Here.
16
             MS. BARON:
17
                 Tony Cormier?
18
            MR. CORMIER:
19
                   (No response.)
20
             MS. BARON:
                Kirby Roy?
21
22
            MR. ROY:
23
              Here.
24
            MS. BARON:
25
                  Steve Olave?
```

```
Page 5
 1
             MR. OLAVE:
                    Here.
             MS. BARON:
 3
                    George Brewer?
 5
             MR. BREWER:
 6
                    Here.
 7
             MS. BARON:
                    Darty Smith?
 8
             MR. SMITH:
 9
                    (No response.)
10
             MS. BARON:
11
                    Dino Taylor?
12
13
             MR. TAYLOR:
14
                    Here.
15
             MS. BARON:
16
                    Mr. Chairman, we have a quorum.
17
             MR. POTEET:
                    Thank you. Is anyone here today
18
        for public comments?
19
20
             MS. BARON:
                    They are not.
21
22
             MR. POTEET:
                    All right. First thing on the
23
        agenda -- well, the next thing on the agenda
24
        is the adoption and approval of the minutes
25
```

```
Page 6
        from the last meeting. I hope everybody has
 1
        had a chance to read those.
 3
                    Any comments on the -- on the
 4
        minutes?
 5
                    (No response.)
             MR. POTEET:
 6
 7
                    All right.
             MR. TAYLOR:
 8
                    I make a motion.
 9
             MR. OLAVE:
10
11
                    I second that motion, Mr.
12
        Chairman.
13
             MR. POTEET:
                    All in favor, say, "Aye."
14
                    (All "Aye" responses.)
15
16
             MR. POTEET:
17
                    Okay. The motion is approved.
                    Next, items for discussion and
18
19
        action.
                 The first thing is Mona with the
20
        financial report. Good morning, Mona.
21
             MS. ANDERSON:
22
                    Good morning. How are you?
23
             MR. POTEET:
24
                    Good.
25
             MS. ANDERSON:
```

1 Okay. If you will turn in your binders to the financial statement for the 2 month ending September 30, 2015, on the 3 statement of net position, on Page 1, the cash in the bank at the end of the month was \$1,575,983. Accounts receivable hearings and fines was increased to \$505,250. 7 current liabilities down at the bottom of 8 9 the page were \$40,329 and that's primarily 10 benefits and escrowed fines that were 11 waiting to be approved. 12 On Page 2, the long-term liabilities, the deferred inflows were 13 \$306,415. We've started to receive some 14 15 2017 money you see there. So you'll begin seeing both codes for those revenues until 16 17 January when we move the 2016 to the regular 18 revenue. 19 On the following page, Page 3, is the statement of revenue, expenses, and 20 changes in net position. At the middle of 21 22 the page down at the bottom, the year-to-date revenues were \$199,800, which 23 24 was about a \$94,000 increase over last year

at this time. Increases were primarily in

- fines and auction transaction fees at this
- 2 time of the renewal year. The expenses
- 3 under salaries and related expenses
- 4 increased \$9,522 over last year and the
- 5 remainder of the expenses increased about
- 6 \$3,000.
- 7 On Page 5, middle of the page at
- 8 the bottom, the net loss for the month --
- 9 for the year-to-date was \$53,174 compared to
- a net loss of \$135,000 last year. On the
- following page, Page 6, you have the
- 12 year-to-date net position and the
- month-to-month comparison, and Page 7 is a
- 14 graph of that.
- 15 Page 8 shows a chart of our fee
- 16 revenue at this point in the year, which is
- mainly fines and auction transaction fees.
- Page 9 is the certificate of deposit summary
- and there's been no change this month from
- 20 last month on that report.
- On Page 10, the hearing fines,
- 22 the total fines including the -- those
- 23 referred to the Attorney General were
- \$505,250. Fines of \$29,600 were assessed
- and \$9,550 was collected.

```
Page 9
 1
                    And unless there are any
        questions, that concludes the report on the
 2
        September financial statements.
 3
 4
                     (No response.)
 5
              MR. POTEET:
 6
                    No questions.
 7
                    We need a motion to approve the
        financial statement.
 8
 9
              MR. BREWER:
10
                    I make the motion.
11
              MR. POTEET:
12
                    George.
13
              MR. OLAVE:
14
                    I second, Mr. Chairman.
15
             MR. POTEET:
16
                    Mr. Olave.
17
                    All in favor, say, "Aye."
18
                    (All "Aye" responses.)
19
             MR. POTEET:
20
                    Any opposed?
21
                    (No response.)
22
             MR. POTEET:
23
                    The motion carries.
24
                    The next thing on the agenda is
25
        also Mona, the proposed fiscal budget.
```

1 MS. ANDERSON:

2	If you turn in your binders to
3	the first page, the summary statement of
4	actual and budgeted, the 2016/17 proposed
5	budgeted revenues in the second to last
6	column will be \$1,487,490. We did increase
7	the fine I'm sorry, the fees line,
8	licenses and transaction fees, by 6 percent.
9	The enforcement actions, which are the
10	fines, came in are going to come in at
11	the end of $14/15$ at \$443,000, but we, you
12	know, don't have that's not a guaranty.
13	So we're looking at a conservative \$250,000
14	there.
15	And if you'll turn in the
16	proposed budget to Page 6-A, which is
17	titled, Salary and Merit Increase For
18	Incumbents, we budgeted for about four empty
19	four vacant positions that we anticipate
20	filling over the next two years, both this
21	the current fiscal year and the 16/17
22	fiscal year, which you see are to be
23	determined there. Retirement contributions
24	are anticipated to continue to increase as
25	they try to fund the unfunded liabilities.

```
1 So we added an increase there for the
```

- 2 2016/17 year. And group insurance rates did
- 3 not increase in 2015. So we are
- 4 anticipating an increase in the 16/17 year.
- MR. ROY:
- 6 Ms. Mona, Ronnie Wisenor, he's
- 7 part-time?
- 8 MS. ANDERSON:
- 9 Yes, sir.
- 10 MR. ROY:
- He is. Okay.
- 12 MS. ANDERSON:
- He's a rehired retiree.
- 14 MR. ROY:
- Okay. Good.
- 16 MS. ANDERSON:
- Okay. And these figures will be
- 18 carried forward. If you'll flip back to
- 19 Page 6, those salaries and related benefits
- 20 are carried -- carried into that
- 21 spreadsheet. Then, moving on to BC-7, the
- schedule of travel expenses, we did budget
- for Board member travel, of course, but
- employee travel, Mr. Wisenor is using his
- 25 personal vehicle and -- so that we don't

- have to purchase another vehicle. So that's
- 2 what the additional there is.
- 3 On BC-8, the remainder of the
- 4 operating expenses, we budgeted about a 10
- 5 percent increase over the 15/16 -- what we
- 6 estimate 15/16 to come in at. Under the
- 7 line items of maintenance/other, that --
- 8 that includes things such as our alarm, our
- 9 janitorial, our lawn care, things of that
- 10 type. Other miscellaneous down at the
- 11 bottom includes bank fees, merchant fees,
- 12 that -- that type of expense.
- On BC-9, our professional
- services contracts are budgeted at the total
- 15 limit on the contract. That's a
- precautionary measure. BC-10, schedule of
- other charges, is our IT related expenses,
- 18 our connection to the DPS. We -- also, we
- 19 budgeted for CAVU license -- well, it's
- 20 really a maintenance fee that they have and
- 21 -- because we'll need to maintain that
- database while we're trying to obtain
- another licensing program, which you see
- there. So that will be our transition year
- 25 to do both of those -- have both of those

1 active.

15

16

17

18

19

20

21

22

23

24

25

2 On BC-11, our acquisitions, we're 3 anticipating purchasing two vehicles, one additional vehicle for the additional 4 5 compliance investigator and one replacement We're also budgeting \$9,000 for 6 vehicle. 7 the replacement of computers. We're going 8 to begin replacing the field laptops, which 9 are very out of date with -- we're looking 10 at two-in-one tablet computer type equipment 11 for them. And then we'll need to -- by this 12 point, we'll also need to be changing out 13 all of the staff computers, which were 14 purchased back in 2011.

So flipping back to BC-2, you can see the accumulation of all of the expenses, which we're budgeting at \$1,471,012. And on BC-3, you can see the budgeted in the second to last column -- I'm sorry, in the last column, you can see the fund balances, the -- I'm sorry, the net position, I'm getting used to that term, the means of financing, which is our revenue, the expenditures, and a small net income figure as a result for 2016/17.

```
Page 14
                    So unless anyone has any
 1
        questions, that concludes my report about
 2
 3
        the proposed 2016/17 budget. And we'll need
        a resolution, Mr. Chairman, to adopt the
 5
        budget.
             MR. POTEET:
 6
 7
                    Does anybody have any questions
 8
        about the budget? Comments?
 9
                    (No response.)
10
             MR. POTEET:
11
                    Okay. Quiet group today.
12
        Resolution -- we need a motion to approve
13
        the resolution adopting the 2016/2017 --
14
             MR. ROY:
15
                    I move on that.
16
             MR. POTEET.
17
                    Kirby.
                    I need a second.
18
19
             MR. OLAVE:
20
                    Second.
21
             MR. POTEET:
22
                    Second from Mr. Olave.
23
                    All in favor, say, "Aye."
24
                    (All "Aye" responses.)
```

25

MR. POTEET:

1 Thanks everybody. Thanks, Mona, 2 good work. It seems like I say that every 3 meeting. I'll stop saying that. Okay. Next thing on the agenda 5 is the payment of invoices. We have two here, one for Attorney Robert Hallack and 6 one for Attorney Sheri Morris. 7 MR. PARNELL: 9 Commissioners, if you'll turn in 10 the packet, you will find both of those 11 invoices. The first one will be the invoice 12 for Attorney Hallack for September 2015. 13 have reviewed all of the line items and 14 accounting has concluded that his calculations are correct. I ask that the 15 16 bill of services for September 2015 for 17 Commissioner -- I'm sorry, for Attorney 18 Hallack for \$3,015, and I ask that you 19 approve payment of Counsel Hallack's bill. 20 MR. POTEET: 21 Motion to approve? 22 MR. OLAVE: 23 Motion to approve Mr. Hallack's bill. 24

MR. POTEET:

```
Page 16
 1
                    Steve.
                    And a second?
 2
 3
             MR. BREWER:
                    Second.
             MR. POTEET:
 6
                    All in favor, say, "Aye."
                    (All "Aye" responses.)
 7
             MR. POTEET:
 9
                    Any opposed?
                    (No response.)
10
11
             MR. POTEET:
                    Okay. That motion carries.
12
13
             MR. PARNELL:
                    Next, you will find Counselor
14
15
        Morris' bill of services for September 2015.
        The total services were $5,535.
16
        Commissioners, I ask that you approve
17
        payment of Attorney Morris' bill.
18
19
             MR. OLAVE:
20
                    I make a motion to approve the
21
        bill, Mr. Chairman.
22
             MR. POTEET:
23
                    Steve.
24
             MR. BREWER:
25
                    Second.
```

```
Page 17
 1
             MR. POTEET:
 2
                   Second.
                   All in favor, say, "Aye."
 3
                    (All "Aye" responses.)
 4
             MR. POTEET:
                   Any opposed?
                    (No response.)
             MR. POTEET:
 9
                   All right. So that's approved.
                   So next on the agenda, we've got
10
        some ratifications of imposed penalties.
11
        Derek, take us through that.
12
13
             MR. PARNELL:
                   Yes. Commissioners, if you'll
14
15
        turn with me in your packet, you will find a
        chart that illustrates the ratification of
16
        imposed civil penalties. We have received
17
        -- we need to know if there are any persons
18
19
        present that are out there that are
20
        representing any of these dealerships
21
        listed.
22
             MS. BARON:
23
                        There is nobody.
                   No.
24
             MR. PARNELL:
                   All right. We have received
25
```

stipulated agency orders and proof of 1 2 payment. Payment has been made and I have determined that the public interest can be served without further administrative proceedings. I'll go through the ratification list giving you the title of the dealership and the amount of the civil penalty and -- and what the penalty is for. First on the list is Cross Enterprises of Louisiana in Baton Rouge, 10 Louisiana. They have one count of failing 11 12 to establish a place of business for \$150. 13 Fares Motor Company from Baton Rouge, 14 Louisiana, one count of non-delivery of 15 title, \$200. Ndubuisi Autoplex, LLC from Baton Rouge, Louisiana, they have one count 16 of non-delivery for \$200. Sigmund Potier, 17 Individually, and doing business as MOB Auto 18 out of Marksville, Louisiana, committing a 19 20 fraudulent act for \$500, one count. Volume 21 Auto Sales, LLC from Baton Rouge, Louisiana, 22 failing to keep an established place of 23 business with no business telephone, one 24 count, is \$150. Samir Auto Sales, LLC from 25 Lafayette, Louisiana, misuse of temporary

tags, 225 counts, they made a payment of 1 2 \$12,000. The -- the Master's Touch Auto Center of Broussard, Louisiana, failing to 3 keep an established place of business, one count, is \$150. M&M Autoplex, Inc., Baton 5 Rouge, Louisiana, one count of false and 6 7 misleading advertising, \$300. Lafayette Car Truck Sales, LLC from Broussard, Louisiana, it's three counts of parking vehicles in a public right-of-way, \$750. Charlene M. 10 Carrouche, Individually, and doing business 11 as Charlie's Auto Wrecker at one count of 12 conducting business without a license, one 13 14 count, \$250. Borek Automotive Group, LLC from Duson, Louisiana had one count of 15 16 committing a fraudulent act, one count of 17 employing an unlicensed salesperson, and one count of requiring a signature on voluntary 18 19 surrender at the time of sale, the fine was 20 \$1,000, which leaves a total fine for the 21 September 2015 to be \$15,650. 22 Commissioners, I would ask that 23 you ratify the imposed civil penalties 24 assessed and accept the signed stipulated

25

agency orders.

```
MR. ROY:
 1
                   Before -- #4, without saying the
 2
        name, what -- what happened? What was the
 3
        -- it was fraud, but --
             MR. PARNELL:
                   Honestly, I can't remember
 7
        exactly what the count was.
             MR. GUILLORY:
 8
                   He sold the vehicle after -- from
 9
        another location.
10
             MR. ROY:
11
12
                   Okay.
             MR. DUPLESSIS:
13
                   And then could you tell me about
14
15
        the hefty fine here, 12 grand for the 225
        counts of misuse of temporary tags from
16
        Samir Auto Sales?
17
             MR. PARNELL:
18
                   Basically, what he was doing was
19
        he was -- he wasn't putting anything into
20
21
        his --
22
             MR. GUILLORY:
                    He wasn't -- he wasn't -- he
23
24
        wasn't entering them into the State database
        as required by law and they had started, and
25
```

```
Page 21
 1
        then they just quit doing it and --
 2
             MR. DUPLESSIS:
 3
                    But no -- no nefarious acts?
             MR. GUILLORY:
 5
                    No, just -- just that and it was
        -- I got the call from the Department of
        Public Safety, because -- I can't go into
        details on the case. They're working, but
        they couldn't track the vehicle -- the temp
10
        tag back to his dealership.
11
             MR. DUPLESSIS:
12
                    Understood.
13
             MR. POTEET:
14
                   Any other discussion?
15
                    (No response.)
16
             MR. POTEET:
                    I need a motion to ratify.
17
18
             MR. OLAVE:
19
                    I make a motion to ratify the
20
        imposed penalties, Mr. Chairman.
21
             MR. BREWER:
22
                    Second.
23
             MR. POTEET:
24
                   Second from George.
25
                   All in favor, say, "Aye."
```

```
(All "Aye" responses.)
 1
             MR. POTEET:
 2
 3
                   All right. Those are -- motion
        to ratify is accepted.
                   Okay. Next, we've got
        ratification of revocations.
 6
             MR. PARNELL:
                        Commissioners, once again,
        you'll find in your packet the next document
 9
        -- the next page in your packet is the
10
        ratification of revocation chart. I'll ask
11
12
        the same question, do we have anyone present
13
        that we know in the lobby -- in the lobby
14
        area that represents these dealerships?
15
             MS. BARON:
                   No, sir.
16
17
             MR. PARNELL:
                   I'll go through and announce the
18
        names of dealerships that have been -- well,
19
20
        revoked and we'll just go through that.
        National Preowned Cars, LLC from Gretna,
21
        Louisiana, the letter of suspension was sent
22
        out on April 7, 2015, notice of revocation
23
        was August 8, 2015. Payless Auto Sales from
24
25
        New Orleans, Louisiana, the suspension
```

```
letter was sent out on March 27, 2015.
 1
        notice of revocation was sent out August 8,
 2
        2015. Broadview Auto Sales from New
 3
        Orleans, Louisiana, suspension letter was
        sent out on April 20, 2015. The notice of
        revocation was sent out August 10th of 2015.
        R&P Auto Sales from Hammond, Louisiana,
        suspension letter was sent out on March --
        May 21, 2015, and the notice of revocation
        was on September 29th of 2015.
10
                   Commissioners, I'd ask that you
11
        ratify the revocation of the above-mentioned
12
        dealers and all related salespersons.
13
14
             MR. TAYLOR:
15
                    I make a motion.
16
             MR. OLAVE:
                    Second, Mr. Chairman.
17
18
             MR. POTEET:
                   All in favor, say, "Aye."
19
                    (All "Aye" responses.)
20
21
             MR. POTEET:
22
                   Any opposed?
23
                    (No response.)
24
             MR. POTEET:
25
                    That passes.
```

1	Executive Director's report.
2	MR. PARNELL:
3	You will find in your packet,
4	you will have a tab, complaint totals. You
5	will find that for the month of September,
6	the alleged issue counts for the month of
7	September was 130 alleged issues. The next
8	document is the case report, which
9	illustrates there were 87 assigned cases for
10	the month of September. 23 of those cases
11	were closed, which leaves open 64 of those
12	cases. 68 cases were closed in the month of
13	September.
14	Also, Commissioners, during the
15	month of September, there were 14 five day
16	notices issued. 15 physical inspections
17	were done. 13 13 incidents where
18	investigators assisted consumers in getting
19	their titles to be delivered. 167 site
20	visits were conducted by the investigators.
21	8 audits were conducted. 49 violations were
22	issued. And investigators helped
23	assisted consumers with money returned in
24	the total of \$16,049.51.

Do we have any questions in

- 1 relation to the investigation and complaint
- 2 totals?
- 3 (No response.)
- 4 MR. PARNELL:
- 5 Okay. I'll move onto general
- 6 information. During our last Commission
- 7 meeting, there was discussion regarding the
- 8 motor vehicle sales finance act. Typically,
- 9 regarding concerns by various dealers, LIADA
- 10 represents them. The culmination of that
- discussion was that I would work with the
- 12 attorneys to draft a formal letter to
- express concerns for our licensees. The
- letter was a request for an advisory and
- interpretive opinion that was sent via
- 16 e-mail to Lessie House, the Executive
- Director with the Motor Vehicle Commission,
- on Monday, October 5, 2015. The -- the
- 19 letter asked that the -- LMVA to give -- or
- 20 give advice or an interpretive opinion
- 21 regarding approvability of -- of language
- that falls under Title 6, which is the motor
- vehicle sales finance act. We were just
- asking for clarity on specifically the legal
- authority on which the Motor Vehicle

- 1 Commission relies for its position that
- 2 dealers licensed with the Used Motor Vehicle
- 3 Commission who engage in the activities that
- 4 were not listed in the motor vehicle sales
- 5 finance act, but were listed in two
- 6 memorandums that were sent out, that what is
- 7 their specific legal authority for trying to
- 8 enforce our dealers to be licensed by them.
- 9 Counselor Morris has drafted
- 10 language. So I will ask her to kind of go
- into a little bit more detail and specifics
- of that language. I e-mailed it out to
- 13 everyone. I think you've all had an
- opportunity to read through it. I cc'd
- everyone on that document that we sent out.
- 16 At this point, I have not heard anything
- back as a response, but, please, if you
- 18 will.
- 19 MS. MORRIS:
- In reviewing the motor vehicle
- sales finance act, there was a provision to
- 22 allow for interpretive opinion. So I used
- that provision to request that there be an
- 24 interpretation by the Motor Vehicle Sales
- 25 Finance Committee. And I just kind of went

in very much detail through the motor sales 1 2 finance act based upon prior discussions that I had with Robert and Derek of the definitions, which we thought really takes our dealers outside of the motor vehicle sales finance act. And so I just cited all 6 of the definitions and asked -- I tried to recognize the fact that we have dealers that 9 operate very different businesses, but the 10 ones that are operating businesses where 11 they're not lending money, they're never --12 you know, the -- the purchaser is not really 13 borrowing money from the dealer. 14 transactions, I kind of set forth why we think that they're not covered under credit 15 16 sales definition. So we haven't gotten a 17 response and we also asked that -- you know, 18 I don't know how they do those 19 interpretations, if they're referring them 20 to their counsel or maybe their counsel drafts it and has it come to the Board for 21 22 So we asked, you know, to be placed review. 23 on the next agenda if that was necessary for the opinion or to send an opinion to us 24 25 within 30 days. So we're not quite to that

- time period. I didn't see on their website
- 2 the schedule for the next meeting, but it
- 3 doesn't look like they meet monthly, but
- 4 almost every other month, but it's not
- 5 really --
- 6 MR. POTEET:
- 7 Sporadic.
- 8 MS. MORRIS:
- 9 -- every month. They may meet 9
- or 10 times a year. I mean, it's pretty
- regularly, but it's not like they're meeting
- the third Monday of the month like you all
- do or -- so I couldn't really tell and there
- was no calendar of an upcoming meeting. So
- we just asked them if that request couldn't
- be accommodated, to let Mr. Parnell know,
- but he hasn't received a response from them.
- 18 So I guess there's a period --
- 19 MR. TAYLOR:
- When was that letter sent out?
- MR. POTEET:
- October 15.
- MS. MORRIS:
- I guess at the end of so many
- days, if we want Mr. Parnell to take some

- follow-up action, maybe you can direct him 1 to do that if we haven't heard anything. 2 MR. POTEET: 3 What would be the appropriate follow-up action, assuming that they don't 5 reply? 6 7 MS. MORRIS: We requested that it be placed on 8 the agenda such as necessary for a decision. 9 MR. HALLACK: 10 11 I would say that we're going to 12 advise our dealers then that these people 13 who do not fall within this type of activity 14 under the motor vehicle sales finance act do not have to have a license. 15 16 MR. OLAVE: 17 Remain silent or start to 18 consent.
- 19 MR. HALLACK:
- 20 Well --
- MR. POTEET:
- Well, I would say that -- that
 maybe not quite, but if -- if they're not
 going to interpret it, then we're going to
 have to.

1 MR. HALLACK: 2 Right. 3 MR. POTEET: That's -- that's what we come 4 5 down to. We will make the interpretation 6 assuming that they don't answer. 7 MR. HALLACK: 8 We're in a position that we have 9 to advise our dealers of something. 10 MR. POTEET: 11 Yes. Do we -- do we then tell 12 them that that's what we're going to do, do we make any kind of formal --13 14 MS. MORRIS: 15 We could put it on our next 16 agenda --17 MR. POTEET: 18 Sure. 19 MS. MORRIS: 20 -- and notify them that the 21 matter will be discussed. We can send them 22 the agenda, but we asked that it be placed 23 on their next agenda and it looks like their 24 next agenda will be before our November 25 meeting, but like I said, it didn't have a

schedule that I could pull up. 1 2 MR. POTEET: All right. MR. BREWER: And they still have representatives out there that -- they hit 6 Houma just recently and I got quite a few phone calls wanting to know what they should 8 9 do. MR. DUPLESSIS: 10 11 At what point do we notify the 12 Board of Commissions that this is direct 13 conflict between two commissions? 14 MS. MORRIS: 15 We copied the Board of Commissions' representative that had 16 attended the meeting with those commission 17 members present, so that they would be 18 19 aware. 20 MR. POTEET: So they -- they know where we 2.1 22 They know what was discussed. stand. 23 I would say -- George, I've had a couple people ask me, too. I would say -- unless 24

there's a different answer, I would say,

- this is what we've done, we've asked for an
- 2 interpretation, we're waiting to get that
- 3 back, you know.
- MS. MORRIS:
- I also was able to find two cases
- 6 that not totally -- you know, don't dispose
- 7 of the issue, but indicate -- that talk
- about the scope of the motor vehicle sales
- 9 finance act and they're just language in
- 10 cases. They're pretty old, but I think it
- 11 -- it more supports the interpretation that
- we believe is appropriate. So I attached
- 13 those to the request.
- 14 MR. DUPLESSIS:
- And I think, Sheri, if we come
- back, which I think we would respect -- if
- their interpretation is in favor of them and
- we disagree with that interpretation, where
- is that going to leave us as a Commission?
- MR. HALLACK:
- I guess that would depend on what
- type of action you would want to take at the
- 23 next meeting, which is on the agenda.
- MS. MORRIS:
- 25 It appears that their agenda

- includes the license to ratify -- they
- 2 ratify their licenses at their meeting. So
- 3 there's a list on -- you know, attached to
- 4 their agenda, the licenses they ratify.
- 5 There are quite a few dealers that are not
- 6 licensed by this Commission and not required
- 7 to be licensed by this Commission. And then
- 8 they have some licensed by this Commission.
- 9 So it would be up to, I guess, the licensees
- 10 that are licensed by this Commission to
- maybe object at their meeting. You know,
- there are a lot of dealers that have bought
- the licenses, because they were told that
- 14 they needed to based upon the two memos from
- the Motor Vehicle Commission.
- MR. DUPLESSIS:
- So I would take it that -- if I
- understand this correctly, those licensees
- that did object would come and they would
- 20 make public statements on their experience
- and their position to this Commission to
- interpret how we would interpret their
- ratification with them or your opinion of
- 24 the law?
- MS. MORRIS:

```
1
                    Well, I mean, if they applied and
 2
        paid the money voluntarily and they obtained
 3
        the license and really that's outside of our
 4
        jurisdiction. We don't know how everybody
 5
        actually handles their transactions and if
 6
        they're actually lending money or not.
 7
        there are some dealers that would be
        licensed by both commissions, but, you know,
 8
 9
        if the investigators are continuing to tell
10
        people that they need a license and they
        don't really fall within the parameters in
11
12
        the vehicle sales finance act, then, I mean,
        they should request an interpretation
13
14
        similar to what we have requested.
15
             MR. HALLACK:
16
                    Correct me if I'm wrong,
17
        Mr. Floyd, you're not a lender, but you do
18
        have a license; is that right?
19
             MR. FLOYD:
20
                   No, I don't have a license, not
21
        at all.
22
             MR. HALLACK:
23
                   They -- they asked you for a
24
        license?
25
             MR. FLOYD:
```

```
1
                    They did.
 2
              MR. HALLACK:
 3
                    Okay.
 4
             MR. FLOYD:
 5
                    I'll acquire one for next year
 6
        just to have it.
 7
             MR. HALLACK:
 8
                    Okay. See, he's the prime
        example of what we're talking about.
10
             MR. DUPLESSIS:
11
                    Well, is that due to pressure or
12
        do you feel like you're obligated under your
13
        interpretation of the law?
14
             MR. FLOYD:
15
                    Well, I plan on financing cars
16
        in-house. So I'll need the license.
        different, yes.
17
18
             MR. TAYLOR:
19
                    I'm quite the opposite. I felt
20
        the pressure and that's why I do have a
21
        finance license. It's a separate business
22
        and we have one there and we believe we need
23
        one there, but as far as for my -- my
        traditional or conventional retail sales,
24
```

just the -- the fear of what would happen if

- it didn't go my direction with the volume
- 2 that we do on -- and getting fined per case.
- 3 It was pretty scary.
- 4 MR. HALLACK:
- 5 Let me suggest this. We need to
- 6 get -- if we're going to do this at the next
- 7 meeting, we need to get the agenda out and
- 8 try to stir as much interest as we possibly
- 9 can to have people that would come in and
- say, I'm one of those dealers they
- 11 approached and said if I don't get it, I
- could be fined up to \$5,000. You know, we
- need to find these people and have them come
- in and testify. I would assume somebody
- from the Governor's Office might be
- 16 interested in attending that next meeting
- and if this issue comes up, it would be nice
- for some dealers to come forward and say,
- this is what's going to happen to me, I
- don't lend money at all, but they've
- threatened me with a huge fine if I don't
- 22 cooperate. So I think it would be necessary
- 23 to get some of these people to come in and
- 24 -- and say stuff like that. If nobody comes
- in, then if I'm from the Governor's Office,

- 1 I'm going to look at this and say, well,
- 2 this is not really a problem, this is just a
- 3 couple of little agencies clawing at each
- 4 other, but if you have real people that come
- in and say, this is what's happening to me,
- 6 that's what we need.
- 7 MR. DUPLESSIS:
- 8 And if the room was filled with
- 9 those types of people --
- 10 MR. HALLACK:
- 11 Sure.
- MR. DUPLESSIS:
- -- then more than likely that
- 14 would be a positive influence on the
- 15 Governor's Office.
- 16 MR. HALLACK:
- 17 And you need to -- you need to
- try to come up with some type of PowerPoint
- 19 presentation with real numbers. How many
- dealers is this affecting? How many dealers
- already have a license? You've got to show
- 22 what the impact of this is. It's not just
- 23 -- you -- you can't sit there and say, it's
- two agencies jawing back and forth to each
- other. This has -- has a real effect and

- 1 this is why we -- we need this
- 2 interpretation.
- 3 MR. POTEET:
- I don't know if we can say how
- 5 many people are involved. I mean, we can
- 6 speculate.
- 7 MR. HALLACK:
- 8 Well, I mean --
- 9 MR. POTEET:
- I mean, you have two cases here
- 11 that are completely different, you know,
- 12 George --
- MS. MORRIS:
- We don't -- first of all, we had
- requested a list of the people that were
- licensed and we never received that list. I
- 17 guess we could follow-up with a formal
- public records -- a written public records
- request, but we didn't receive that. And
- then we would have to cross-check from our
- dealers. And then you would have to survey
- those dealers to determine how many of them
- actually do financial transactions.
- MR. DUPLESSIS:
- We're talking about points of law

- 1 here. I mean, just because the law is
- 2 popular or not doesn't make a difference.
- 3 It is what it is.
- 4 MR. POTEET:
- I was just saying -- we were
- 6 talking in response to how many -- how many
- dealers are affected, I don't know that we
- 8 can say that. Potentially, every dealer
- 9 that's licensed by our -- our Commission is
- affected, but then some are going to be --
- 11 be like George that needs the license,
- because he's going to be lending money.
- MR. HALLACK:
- I thought at one time we knew the
- exact number of buy here, pay here. No,
- 16 Kim?
- 17 MS. BARON:
- Well, I can pull buy here, pay
- here, but we can't determine by that who
- 20 actually got a finance license.
- MR. HALLACK:
- Well, we would have to assume
- that everybody that has buy here, pay here
- does.
- MR. DUPLESSIS:

1 They would be required. 2 MR. HALLACK: 3 Right. MS. BARON: 5 They might be required. That doesn't mean they have one. 6 7 MR. POTEET: They would still be required to 9 have a finance license. 10 MR. HALLACK: 11 Right. But then who are the 12 others? Everybody else under their 13 interpretation of the law as it is right now has to have a license with them. Everybody 14 15 does. 16 MR. DUPLESSIS: 17 We agree. So that point is moot, 18 I think, anyway. 19 MR. HALLACK: 20 I know, but we have to show the 21 Governor's Office who these people -- that 22 these people exist and this a problem for 23 them. I know it's a matter of legal

interpretation, but if you look at it just

from a matter of legal interpretation,

24

25

- people look at it as two agencies fighting
- 2 amongst --
- 3 MR. POTEET:
- If we can get -- you know, I --
- 5 I'm just -- if we can get the people here
- 6 that would say, hey, look, we're being -- it
- 7 doesn't have to be 1,000 people. I mean, I
- 8 hope not.
- 9 MR. OLAVE:
- I think I'm getting what Robert
- is saying, it's not just the people that
- show up, but there needs to be some, you
- know, percentages or -- or some numbers, you
- 14 know, if -- if the entire buy here, pay here
- industry is 10 percent of our dealers, then
- 90 percent are adversely affected by this
- and potentially and that number is bam, you
- 18 know, and I -- I -- I agree with you there,
- because it's -- it's the majority of -- of
- 20 the used dealers that are potentially
- 21 affected by it, so.
- 22 MR. TAYLOR:
- Dwayne, you've got board members
- 24 all -- all over the state and I think it
- 25 would be very, very easy for you to call

1 upon some of your guys. I know you've got 2 some pretty aggressive ones now, some that 3 are very proactive, and I think that they could give you a pretty accurate number of 5 at least how many storefronts are in some of these cities and the ones with storefronts, 6 7 90 plus percent of them are doing some type 8 of indirect lending and these are -- and you 9 would come up with not necessarily an 10 accurate number, but you would come up with 11 -- you would show how many dealers or a 12 large portion of them, so. 13 MR. TAMBLING: 14 Right. 15 MR. TAYLOR: 16 You would see how great that 17 number is, is what I'm trying to say. MR. TAMBLING: 18 19 Right. 20 MR. POTEET: 21 Well, you can make a reasonable 22 estimate. 23 MR. HALLACK: 24 Well, just one other for

instance, what percentage of used motor

25

- 1 vehicles dealers in Monroe do buy here, pay
- 2 here?
- MR. TAYLOR:
- Well, there's probably only five
- 5 to seven buy here, pay here dealers in -- in
- 6 Monroe and if I'm missing -- let's just say
- 7 14 and let's just say there's 30 plus or 40
- 8 plus storefronts, you know. I would think
- 9 that, you know, in a small and a large
- capacity and of those 30 or 40 storefronts,
- I would tell you that 20 of them are doing
- indirect lending, you know, 20 plus. And I
- think in Shreveport, those numbers are
- quadruple. Alexandria, they might even
- double. I don't know. They might be the
- 16 same.
- 17 MR. HALLACK:
- Just based on your personal
- experience, it sounds like two-thirds of the
- dealers in Monroe do indirect financing.
- 21 MR. TAYLOR:
- The other thing I will disagree
- with, there are so many dealers out there
- that have a dealer's license for their 10
- 25 transactions a year or their 15 transactions

```
a year and -- or just the wholesaling.
  1
         think you could probably take half of our
 2
 3
         numbers and that's just a -- just a guess,
         and move those out of the way, but you're
 5
         still talking about a great number of
 6
        dealers that are affected by this, a huge
 7
        number of dealers.
 8
              MR. DUPLESSIS:
 9
                    The bulk of those are active
10
        retail dealers.
11
              MR. TAYLOR:
12
                    Yes, absolutely.
13
             MR. DUPLESSIS:
14
                    Right.
15
             MR. TAYLOR:
16
                    Dwayne, don't you agree?
17
             MR. TAMBLING:
18
                    Sure. That wouldn't be a
19
        problem. I could definitely get on that.
20
             MR. TAYLOR:
21
                    I'd be more than glad to help you
22
        in my part of the country.
23
             MR. TAMBLING:
24
                   Okay.
25
             MR. OLAVE:
```

- 1 So we all show up at the next New
- Car Commission meeting, all wear T-shirts or
- 3 something.
- 4 MR. POTEET:
- So we'll -- we'll try to
- 6 get the agenda together and get -- get ready
- 7 to discuss that.
- 8 MS. MORRIS:
- 9 We told them from the date of the
- 10 letter 30 days.
- 11 MR. POTEET:
- Well, we'll discuss it at the
- next meeting, whatever the result is, their
- response or non-response. There's really
- only two things that can happen, right?
- They either respond or they don't respond.
- 17 If they don't respond, we know what we've
- got to do next. If they do respond, we need
- to see what they say, and then that can all
- 20 be discussed at the meeting. In any event,
- it will be something that will be
- 22 interesting to the Independent Dealers
- 23 Association.
- MR. PARNELL:
- Moving on, we need to talk about

1 the November Commission meeting. This is 2 something the panel discussed in the past, perhaps having our first legislative meeting as well following -- immediately following 5 that particular meeting. I'm thinking --6 last year, we held it at the Louisiana 7 Archives building and I think it worked out really well for us to do that. So we did reach out to the Louisiana Archives building 9 10 and -- just to get some scheduling and what 11 did they say, the normal scheduled meeting 12 is going to be, what, November 16th and they 13 said that it wasn't available until 12 noon, 14 but we -- I did tell Kim to go ahead and 15 just pencil us in for the 23rd. I think we 16 can have it available to us that entire day 17 as long as we need it on the 23rd. 18 don't know what your schedules look like on 19 that next -- following Monday. 20 MR. POTEET: 21 That's Thanksgiving week. 22 MR. BREWER: 23 That's not a good week.

MR. PARNELL:

That might be a bad week.

24

25

1 MR. POTEET: 2 So I'm -- I'm gathering from the 3 Commission that we don't want to move our meeting to the 23rd. 5 MR. PARNELL: 6 Okay. 7 MS. BARON: We can always have it here and 8 just hope for the best. 9 MS. MORRIS: 10 11 We didn't have that many people last time. 12 MR. HALLACK: 13 14 Well, I think we need to put off 15 the legislative meeting until after something happens with the New Car 16 Commission. 17 18 MR. DUPLESSIS: 19 Well, that would put us in the -in the December time frame. 20 21 MR. POTEET: 22 Well, that might -- I don't know. 23 It puts a little pressure on us, Ron, but I 24 think that we need to get over this hump. 25 MR. DUPLESSIS:

```
1
                    Oh, I agree. I think -- I think
 2
        probably the 14th, which would be -- would
        be our second week. The third week would be
 3
        the 21st of December.
 5
             MR. POTEET:
 6
                    What's our next -- our scheduled
 7
        meeting in December, the -- the 21st?
 8
             MS. BARON:
 9
                    The 21st, is that the third
10
        Monday?
11
             MR. POTEET:
12
                    It is, which is late.
13
             MR. DUPLESSIS:
14
                    So maybe we could move it to the
15
        14th.
16
             MR. POTEET:
17
                   Would the Commission entertain
18
        moving the meeting to 14th? I know that
19
        might create some issues for the financials.
20
        Well, she we can get it done. If we have to
21
        carry the financials over to January, I
        don't think that's a big deal.
22
23
             MR. ROY:
24
                   Well, what about November?
25
             MR. POTEET:
```

```
1
                    November, we're going to stick
        with the 16th here, but we -- but we do
 2
        still want to have, you know, some
        representation from the dealers that are
 5
        being affected. I think, you know, mostly
        what we're looking for is dealers that don't
 6
 7
        feel like they fall under the law, but are
        being badgered by the -- the New Car
 9
        Commission investigators.
10
             MR. BREWER:
11
                    So I understand you want to
12
        invite them for the 16th of November?
13
             MR. POTEET:
14
                    Yes.
15
             MS. BARON:
16
                   And the December meeting is going
17
        to be moved to the 14th?
18
             MR. POTEET:
19
                   Yes. I think we need a motion
20
        for that.
21
             MR. BREWER:
22
                   I make a motion we move it to the
23
        14th of December.
24
             MR. TAYLOR:
25
                   I'll second.
```

```
Page 50
 1
             MR. POTEET:
 2
                    All in favor, say, "Aye."
 3
                    (All "Aye" responses.)
             MR. POTEET:
 5
                    Any opposed?
 6
                    (No response.)
 7
             MR. POTEET:
 8
                    All right. So we'll officially
 9
        make that December 14th.
10
             MS. BARON:
11
                    Do y'all want to try to have the
        one at the Archives?
12
13
             MR. POTEET:
14
                    Yes.
15
             MR. TAYLOR:
16
                    How far out -- how far out do we
17
        have to reserve the Archives; is that
18
        something that's --
19
             MS. BARON:
20
                   Normally, there's not a whole lot
21
        that goes on. The only thing she could have
22
        offered was the gallery, but it only holds
23
        like 30 people, so.
24
             MS. MORRIS:
25
                    The next one is November 21st and
```

- they have early voting there. So that's
- 2 probably what you're running into in
- 3 November, because the election is the 21st.
- 4 MR. TAYLOR:
- I think we might even be able to
- 6 RSVP a few people on -- on the 1st of that
- 7 month and find our need, if need be. I
- 8 think we can get with Dwayne and find out
- 9 how many people that we anticipate coming
- and we would know if we need it here, there,
- or what-have-you, maybe.
- 12 MS. BARON:
- I mean, I can call her today. I
- told her I would call her today and let her
- know one way or the other about the 23rd. I
- mean, I can call her today and go ahead and
- 17 reserve it for December and that's -- I'm
- sure it won't be a problem.
- 19 MR. POTEET:
- Let's do that.
- 21 MR. PARNELL:
- We did send out our postcards --
- our renewal postcards. Everyone will have
- received theirs. We have just -- just now
- 25 started getting some renewals coming in.

```
1 So, Commissioners, if you're renewing -- if
```

- 2 you are one of the Commissioners that are
- 3 renewing your dealer's license, everyone has
- 4 to renew their salesperson license, but --
- 5 and please make sure that you go ahead and
- 6 submit that in. If you have any problems,
- 7 if you're doing it online, please let us
- 8 know, so we can kind of jump ahead of the
- game in case we do run into some issues
- 10 later on.
- 11 Well, that completes my report.
- 12 Thank you.
- 13 MR. POTEET:
- Okay. All right. I think -- do
- we have anything else before we adjourn for
- hearings?
- 17 MS. BARON:
- Nothing.
- 19 MR. POTEET:
- I need a motion to adjourn.
- MR. OLAVE:
- I make a motion to adjourn.
- MR. BREWER:
- 24 Second.
- MR. POTEET:

```
Page 53
                    All in favor, say, "Aye."
 1
                    (All "Aye" responses.)
 2
 3
              MR. POTEET:
 4
                    All right.
 5
 6
 7
             (Meeting adjourned at 10:23 a.m.)
 8
 9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
```

	Pag
1	REPORTER'S CERTIFICATE
2	
3	I, BETTY D. GLISSMAN, Certified Court
4	Reporter, Certificate No. 86150, in and for
5	the State of Louisiana, do hereby certify
6	that the Louisiana Used Motor Vehicle
7	Commission October 19, 2015, meeting was
8	reported by me in the stenotype reporting
9	method, was prepared and transcribed by me
10	or under my personal direction and
11	supervision, and is a true and correct
12	transcript to the best of my ability and
13	understanding.
14	This November 2, 2015, Baton Rouge,
15	Louisiana.
16	
17	
18	
19	
20	
21	
22	
23	BETTY D. GLISSMAN, CCR
24	CERTIFIED COURT REPORTER
25	

				rage 1
A	advisory 25:14	25:21	available 46:13	11:19
a.m 1:16 53:7	agencies 37:3,24	approval 5:25	46:16	best 47:9 54:12
ability 54:12	41:1	approve 9:7	AVENUE 2:18	BETTY 1:24
able 32:5 51:5	agency 18:1	14:12 15:19,21	aware 31:19	54:3,23
above-mentio	19:25	15:23 16:17,20		
23:12	agenda 5:24,24	approved 6:17	9:18 14:23,24	bill 15:16,19,24
absolutely 44:12	9:24 15:4	7:11 17:9	16:6,7 17:3,4	16:15,18,21
accept 19:24	17:10 27:23	April 22:23 23:5	21:25 22:1	binders 7:2 10:2
accepted 22:4	29:9 30:16,22	Archives 46:7,9	23:19,20 50:2	bit 26:11
accommodated	30:23,24 32:23	50:12,17	50:3 53:1,2	BLACHE 2:20
28:16	32:25 33:4	area 22:14		board 11:23
accounting	36:7 45:6	asked 25:19	B	27:21 31:12,15
15:14	aggressive 42:2	27:7,17,22	back 11:18	41:23
Accounts 7:6	agree 40:17	28:15 30:22	13:14,15 21:10	Borek 19:14
accumulation	41:18 44:16	32:1 34:23	26:17 32:3,16	borrowing
13:16	48:1	asking 25:24	37:24	27:13
accurate 42:4,10	ahead 46:14	assessed 8:24	bad 46:25	bottom 7:8,22
acquire 35:5	51:16 52:5,8	19:24	badgered 49:8	8:8 12:11
acquisitions	alarm 12:8	assigned 24:9	balances 13:20	bought 33:12
13:2	Alexandria	assisted 24:18	BALHOFF 2:21	Brewer 2:7 5:4,5
act 18:20 19:16	43:14	24:23	bam 41:17	9:9 16:3,24
25:8,23 26:5	alleged 24:6,7	Association	bank 7:5 12:11	21:21 31:4
26:21 27:2,6	Allegiance 4:1	45:23	BARON 3:3 4:4	46:22 49:10,21
29:14 32:9	allow 26:22	assume 36:14	4:8,12,16,20	52:23
34:12	amount 18:7	39:22	4:24 5:3,7,11	Broadview 23:3
action 6:19 29:1	ANDERSON	assuming 29:5	5:15,20 17:22	Broussard 19:3
29:5 32:22	3:5 6:21,25	30:6	22:15 39:17	19:8
actions 10:9	10:1 11:8,12	attached 32:12	40:4 47:7 48:8	budget 9:25
active 13:1 44:9	11:16	33:3	49:15 50:10,19	10:16 11:22
activities 26:3	announce 22:18	attended 31:17	51:12 52:17	14:3,5,8
activity 29:13	answer 30:6	attending 36:16	based 27:2	budgeted 10:4,5
acts 21:3	31:25	Attorney 8:23	33:14 43:18	10:18 12:4,14
actual 10:4	anticipate 10:19	15:6,7,12,17	Basically 20:19	12:19 13:18
added 11:1	51:9	16:18	Baton 1:20 2:19	budgeting 13:6
additional 12:2	anticipated	attorneys 25:12	2:22 18:10,13	13:17
13:4,4	10:24	auction 8:1,17	18:16,21 19:5	building 46:7,9
adjourn 52:15	anticipating	audits 24:21	54:14	bulk 44:9
52:20,22	11:4 13:3	August 22:24	BC-10 12:16	BURKS 3:6
adjourned 53:7	anybody 14:7	23:2,6	BC-11 13:2	business 18:12
administrative	anyway 40:18	authority 25:25	BC-2 13:15	18:18,23,23
18:4	APPEARAN	26:7	BC-3 13:18	19:4,11,13
adopt 14:4	2:1	Auto 18:18,21	BC-7 11:21	35:21
adopting 14:13	appears 32:25	18:24 19:2,12	BC-8 12:3	businesses 27:9
adoption 5:25	applied 34:1	20:17 22:24	BC-9 12:13	27:10
adversely 41:16	approached	23:3,7	BEGINNING	buy 39:15,18,23
advertising 19:7	36:11	Automotive	1:16	41:14 43:1,5
advice 25:20	appropriate	19:14	believe 32:12	
advise 29:12	29:4 32:12	Autoplex 18:15	35:22	C
30:9	approvability	19:5	benefits 7:10	calculations
Ì				-
Experience of the Control of the Con	Marine and the second second			

				rage 2
15:15	19:23	completes 52:11	37:3	defermed 7.12
calendar 28:14	clarity 25:24	compliance 13:5		deferred 7:13
call 4:3 21:6	clawing 37:3	computer 13:10	Court 54:3,24	definitely 44:19 definition 27:16
41:25 51:13,14	closed 24:11,12	computers 13:7	covered 27:15	definition 27:16 definitions 27:4
51:16	codes 7:16	13:13	create 48:19	27:7
calls 31:8	collected 8:25	concerns 25:9	credit 27:15	delivered 24:19
capacity 43:10	column 10:6	25:13	CREEK 1:19	Department
Car 19:7 45:2	13:19,20	concluded 15:14		21:6
47:16 49:8	come 10:10 12:6	concludes 9:2	cross-check	depend 32:21
care 12:9	27:21 30:4	14:2	38:20	deposit 8:18
carried 11:18,20	32:15 33:19	conducted 24:20		Derek 3:4 17:12
11:20	36:9,13,18,23	24:21	25:10	27:3
carries 9:23	37:4,18 42:9	conducting	current 7:8	detail 26:11 27:1
16:12	42:10	19:13	10:21	details 21:8
Carrouche	comes 36:17,24	conflict 31:13	10.21	determine 38:22
19:11	coming 51:9,25	connection	D	39:19
carry 48:21	comments 5:19	12:18	D 1:24 54:3,23	determined
cars 22:21 35:15	6:3 14:8	consent 29:18	Darty 5:8	10:23 18:3
case 21:8 24:8	commission 1:6	conservative	database 12:22	difference 39:2
36:2 52:9	2:16 25:6,17	10:13	20:24	different 27:9
cases 24:9,10,12	26:1,3 31:17	consumers	date 13:9 45:9	31:25 35:17
24:12 32:5,10	32:19 33:6,7,8	24:18,23	day 24:15 46:16	38:11
38:10	33:10,15,21	continue 10:24	days 27:25	Dino 2:12 5:12
cash 7:5	39:9 45:2 46:1	continuing 34:9	28:25 45:10	direct 29:1
CAVU 12:19	47:3,17 48:17	contract 12:15	deal 48:22	31:12
cc'd 26:14	49:9 54:7	contracts 12:14	dealer 27:13	direction 36:1
CCR 1:24 54:23	Commissioner	contributions	39:8	54:10
Center 19:3	15:17	10:23	dealer's 43:24	Director 25:17
certificate 8:18	Commissioners	conventional	52:3	Director's 24:1
54:1,4	2:6 15:9 16:17	35:24	dealers 23:13	disagree 32:18
Certified 54:3	17:14 19:22	cooperate 36:22	25:9 26:2,8	43:22
54:24	22:8 23:11	copied 31:15	27:5,8 29:12	discuss 45:7,12
certify 54:5	24:14 52:1,2	Cormier 4:17,18	30:9 33:5,12	discussed 30:21
Chairman 2:3	commissions	correct 15:15	34:7 36:10,18	31:22 45:20
5:16 6:12 9:14	31:12,13 34:8	34:16 54:11	37:20,20 38:21	46:2
14:4 16:21	Commissions'	correctly 33:18	38:22 39:7	discussion 6:18
21:20 23:17	31:16	counsel 15:19	41:15,20 42:11	21:14 25:7,11
chance 6:2	Committee	27:20,20	43:1,5,20,23	discussions 27:2
change 8:19	26:25	Counselor 16:14	44:6,7,10	dispose 32:6
changes 7:21	committing	26:9	45:22 49:4,6	document 22:9
changing 13:12	18:19 19:16	count 18:11,14	dealership 18:7	24:8 26:15
charges 12:17	Company 18:13	18:16,20,24	21:10	doing 18:18
Charlene 19:10	compared 8:9	19:5,6,12,14	dealerships	19:11 20:19
Charlie's 19:12	comparison	19:15,16,18	17:20 22:14,19	21:1 42:7
chart 8:15 17:16	8:13	20:7	December 47:20	43:11 52:7
22:11	complaint 24:4	country 44:22	48:4,7 49:16	double 43:15
cited 27:6	25:1	counts 19:1,9	49:23 50:9	DPS 12:18
cities 42:6	completely	20:16 24:6	51:17	draft 25:12
civil 17:17 18:7	38:11	couple 31:23	decision 29:9	drafted 26:9
1				
termination of the second	the state of the s	Charles Commented that Commenters in	and contain value and the Contained	

1 6 07 01	1			1
drafts 27:21	15:1 34:4	32:9 34:12	further 18:4	GUILLORY 3:7
due 35:11	39:23 40:12,14	35:21 39:20	G	20:8,22 21:4
Duplessis 2:8	exact 39:15	40:9		guys 42:1
4:13,14 20:13	exactly 20:7	financial 6:20	gallery 50:22	H
21:2,11 31:10	example 35:9	7:2 9:3,8 38:23	game 52:9	
32:14 33:16	Executive 24:1	financials 48:19	gathering 47:2	half 44:2
35:10 37:7,12 38:24 39:25	25:16	48:21	general 8:23 25:5	Hallack 2:17,18
40:16 44:8,13	exist 40:22	financing 13:22		15:6,12,18
	expenditures	35:15 43:20	George 2:7,9 4:9 5:4 9:12 21:24	29:10,19 30:1
47:18,25 48:13 Duson 19:15	13:23	find 15:10 16:14	31:23 38:12	30:7 32:20
	expense 12:12	17:15 22:9	39:11	34:15,22 35:2
Dwayne 3:8	expenses 7:20	24:3,5 32:5	Her Day Responses	35:7 36:4
41:23 44:16	8:2,3,5 11:22	36:13 51:7,8	getting 13:21	37:10,16 38:7
51:8	12:4,17 13:16	fine 10:7 19:19	24:18 36:2	39:13,21 40:2
E	experience	19:20 20:15	41:10 51:25	40:10,19 42:23
e-mail 25:16	33:20 43:19	36:21	give 25:19,20 42:4	43:17 47:13
e-mailed 26:12	express 25:13	fined 36:2,12		Hallack's 15:19
early 51:1	F	fines 7:7,10 8:1	giving 18:6	15:23
easy 41:25	fact 27:8	8:17,21,22,24	glad 44:21	Hammond 23:7
effect 37:25	failing 18:11,22	10:10	GLISSMAN	handles 34:5
either 45:16	19:3	first 5:23 6:19	1:24 54:3,23	happen 35:25
election 51:3	fall 29:13 34:11	10:3 15:11	go 18:5 21:7	36:19 45:15
employee 11:24	49:7	18:9 38:14	22:18,20 26:10	happened 20:3
employing 19:17	falls 25:22	46:3	36:1 46:14	happening 37:5
empty 10:18	false 19:6	fiscal 9:25 10:21	51:16 52:5	happens 47:16
enforce 26:8	far 35:23 50:16	10:22	goes 50:21	heard 26:16
enforcement	50:16	five 24:15 43:4	going 10:10 13:7	29:2
10:9	Fares 18:13	flip 11:18	29:11,24,24	hearing 8:21
engage 26:3	favor 6:14 9:17	flipping 13:15	30:12 32:19	hearings 7:6
entering 20:24	14:23 16:6	Floyd 2:9 4:9,10	36:6,19 37:1	52:16
Enterprises	17:3 21:25	34:17,19,25	39:10,12 46:12	hefty 20:15
18:10	23:19 32:17	35:4,14	49:1,16	held 46:6
entertain 48:17	50:2 53:1	follow-up 29:1,5	good 6:20,22,24	help 44:21
entire 41:14	X Y	38:17	11:15 15:2	helped 24:22
46:16	fear 35:25 fee 8:15 12:20	following 7:19	46:23	hey 41:6
equipment		8:11 46:4,4,19	gotten 27:16	HIGHWAY
13:10	feel 35:12 49:7	formal 25:12	Governor's	2:21
escrowed 7:10	fees 8:1,17 10:7	30:13 38:17	36:15,25 37:15	hit 31:6
ESPONGE 3:9	10:8 12:11,11 felt 35:19	forth 27:14	40:21	holds 50:22
ESQUIRE 2:17	field 13:8	37:24	grand 20:15	Honestly 20:6
2:20	1	forward 11:18	graph 8:14	hope 6:1 41:8
establish 18:12	fighting 41:1	36:18	great 42:16 44:5	47:9
	figure 13:24	four 10:18,19	Gretna 22:21	Houma 31:7
established 18:22 19:4	figures 11:17	frame 47:20	group 11:2	House 25:16
1	filled 37:8	fraud 20:4	14:11 19:14	huge 36:21 44:6
estimate 12:6 42:22	filling 10:20	fraudulent	guaranty 10:12	hump 47:24
	finance 25:8,23	18:20 19:16	guess 28:18,24	
event 45:20	26:5,21,25	fund 10:25	32:21 33:9	- I
everybody 6:1	27:2,6 29:14	13:20	38:17 44:3	illustrates 17:16
	1	1		24:9
	No. 10 Contract of the Contrac			

				raye 4
immediately	interpretations	33:3,11 34:4,8	34:18,20,24	M 19:10
46:4	27:19	36:12 38:4,11	35:16,21 37:21	M&M 19:5
impact 37:22	interpretive	39:7 40:20,23	39:11,20 40:9	maintain 12:21
imposed 17:11	25:15,20 26:22	41:4,13,14,18	40:14 43:24	maintenance
17:17 19:23	investigation	42:1 43:8,9,12	52:3,4	12:20
21:20	25:1	43:15 45:17	licensed 26:2,8	maintenance/
in-house 35:16	investigator	46:18 47:22	33:6,7,8,10	12:7
incidents 24:17	13:5	48:18 49:3,5	34:8 38:16	majority 41:19
includes 12:8,11	investigators	51:10,15 52:8	39:9	March 23:1,8
33:1	24:18,20,22	KOCH 2:20	licensees 25:13	Marksville
including 8:22	34:9 49:9		33:9,18	18:19
income 13:24	invite 49:12	L	licenses 10:8	Master's 19:2
increase 7:24	invoice 15:11	Lafayette 18:25	33:2,4,13	matter 30:21
10:6,17,24	invoices 15:5,11	19:7	licensing 12:23	40:23,25
11:1,3,4 12:5	involved 38:5	language 25:21	limit 12:15	McCOLLIST
increased 7:7	issue 24:6 32:7	26:10,12 32:9	line 10:7 12:7	2:21
8:4,5	36:17	laptops 13:8	15:13	mean 28:10 34:1
Increases 7:25	issued 24:16,22	large 42:12 43:9	list 18:6,9 33:3	34:12 38:5,8
Incumbents	issues 24:7	late 48:12	38:15,16	38:10 39:1
10:18	48:19 52:9	law 2:18 20:25	listed 17:21 26:4	40:6 41:7
Independent	items 6:18 12:7	33:24 35:13	26:5	51:13,16
45:22	15:13	38:25 39:1	little 26:11 37:3	means 13:22
indicate 32:7		40:13 49:7	47:23	measure 12:16
indirect 42:8	J	lawn 12:9	LLC 18:15,21	meet 28:3,9
43:12,20	janitorial 12:9	leave 32:19	18:24 19:8,14	meeting 1:14 6:1
Individually	January 7:17	leaves 19:20	22:21	15:3 25:7 28:2
18:18 19:11	48:21	24:11	LMVA 25:19	28:11,14 30:25
industry 41:15	jawing 37:24	legal 25:24 26:7	lobby 22:13,13	31:17 32:23
inflows 7:13	JEFFERSON	40:23,25	location 20:10	33:2,11 36:7
influence 37:14	2:21	legislative 46:3	long 46:17	36:16 45:2,13
information	John 2:4 4:5	47:15	long-term 7:12	45:20 46:1,3,5
25:6	jump 52:8	lend 36:20	look 28:3 37:1	46:11 47:4,15
inspections	jurisdiction 34:4	lender 34:17	40:24 41:1,6	48:7,18 49:16
24:16	JUSTICE 2:18	lending 27:11	46:18	53:7 54:7
instance 42:25		34:6 39:12	looking 10:13	member 11:23
insurance 11:2	K	42:8 43:12	13:9 49:6	members 31:18
interest 18:3	keep 18:22 19:4	Lessie 25:16	looks 30:23	41:23
36:8	Kim 3:3 39:16	let's 43:6,7	loss 8:8,10	memorandums
interested 36:16	46:14	51:20	lot 33:12 50:20	26:6
interesting	kind 26:10,25	letter 22:22 23:1	Louisiana 1:6,7	memos 33:14
45:22	27:14 30:13	23:4,8 25:12	1:20 2:16,19	merchant 12:11
interpret 29:24	52:8	25:14,19 28:20	2:22 18:10,11	Merit 10:17
33:22,22	Kirby 2:11 4:21	45:10	18:14,16,19,21	method 54:9
interpretation	14:17	liabilities 7:8,13	18:25 19:3,6,8	middle 7:21 8:7
26:24 30:5	knew 39:14	10:25	19:15 22:22,25	minutes 5:25 6:4
32:2,11,17,18	know 10:12	LIADA 25:9	23:4,7 46:6,9	miscellaneous
34:13 35:13	17:18 22:13	license 12:19	54:5,6,15	12:10
38:2 40:13,24	27:12,17,18,22	19:13 29:15	JT.J,U,1J	misleading 19:7
40:25	28:16 31:8,21	33:1 34:3,10	M	missing 43:6
	31:22 32:3,6	,		U.CF ZIIIccim
• 200	I	1	İ	

1	*	-		
misuse 18:25	48:14 49:22	November 30:24	25:20 26:22	17:17 19:23
20:16	moved 49:17	46:1,12 48:24	27:24,24 33:23	21:20
MOB 18:18	moving 11:21	49:1,12 50:25	opportunity	penalty 18:8,8
Mona 3:5 6:19	45:25 48:18	51:3 54:14	26:14	pencil 46:15
6:20 9:25 11:6		number 39:15	opposed 9:20	people 29:12
15:1	N	41:17 42:4,10	16:9 17:6	31:24 34:10
Monday 25:18	name 20:3	42:17 44:5,7	23:22 50:5	36:9,13,23
28:12 46:19	names 22:19	numbers 37:19	opposite 35:19	37:4,9 38:5,15
48:10	National 22:21	41:13 43:13	orders 18:1	40:21,22 41:1
money 7:15	Ndubuisi 18:15	44:3	19:25	41:5,7,11
24:23 27:11,13	necessarily 42:9		Orleans 22:25	47:11 50:23
34:2,6 36:20	necessary 27:23	0	23:4	51:6,9
39:12	29:9 36:22	object 33:11,19	outside 27:5	percent 10:8
Monroe 43:1,6	need 9:7 12:21	obligated 35:12	34:3	12:5 41:15,16
43:20	13:11,12 14:3	obtain 12:22		42:7
month 7:3,5 8:8	14:12,18 17:18	obtained 34:2	P	percentage
8:19,20 24:5,6	21:17 34:10	October 1:15	packet 15:10	42:25
24:10,12,15	35:16,22 36:5	25:18 28:22	17:15 22:9,10	percentages
28:4,9,12 51:7	36:7,13 37:6	54:7	24:3	41:13
month-to-mon	37:17,17 38:1	offered 50:22	page 7:4,9,12,19	period 28:1,18
8:13	45:18,25 46:17	Office 2:18	7:19,22 8:7,7	PERRY 3:9
monthly 28:3	47:14,24 49:19	36:15,25 37:15	8:11,11,13,15	personal 11:25
moot 40:17	51:7,7,10	40:21	8:18,21 10:3	43:18 54:10
morning 6:20,22	52:20	officially 50:8	10:16 11:19	persons 17:18
Morris 2:20	needed 33:14	Oh 48:1	22:10	phone 31:8
15:7 26:9,19	needs 39:11	Okay 6:17 7:1	paid 34:2	physical 24:16
28:8,23 29:7	41:12	11:11,15,17	panel 46:2	place 18:12,22
30:14,19 31:14	nefarious 21:3	14:11 15:4	parameters	19:4
32:4,24 33:25	NESTOR 3:7	16:12 20:12	34:11	placed 27:22
38:13 45:8	net 7:4,21 8:8,10	22:5 25:5 35:3	parking 19:9	29:8 30:22
47:10 50:24	8:12 13:21,24	35:8 44:24	Parnell 3:4 15:8	plan 35:15
Morris' 16:15	never 27:11	47:6 52:14	16:13 17:13,24	please 4:3 26:17
16:18	38:16 New 22:25 23:3	Olave 2:10 4:25	20:5,18 22:7	52:5,7
motion 6:9,11		5:1 6:10 9:13	22:17 24:2	Pledge 4:1
6:17 9:7,10,23	45:1 47:16 49:8	9:16 14:19,22	25:4 28:16,25	plus 42:7 43:7,8
14:12 15:21,23	05000 240000	15:22 16:19	45:24 46:24	43:12
16:12,20 21:17	nice 36:17	21:18 23:16	47:5 51:21	point 8:16 13:12
21:19 22:3	non-delivery	29:16 41:9	PARSONS 2:20	26:16 31:11
23:15 49:19,22	18:14,17	44:25 52:21	part 44:22	40:17
52:20,22	non-response 45:14	old 32:10	part-time 11:7	points 38:25
motor 1:6 2:16	noon 46:13	once 22:8	particular 46:5	popular 39:2
18:13 25:8,17	normal 46:11	ones 27:10 42:2 42:6	passes 23:25	portion 42:12
25:22,25 26:2	Normally 50:20		pay 39:15,18,23	position 7:4,21
26:4,20,24	notice 22:23	online 52:7	41:14 43:1,5	8:12 13:21
27:1,5 29:14	23:2,5,9	open 24:11	Payless 22:24	26:1 30:8
32:8 33:15 42:25 54:6	notices 24:16	operate 27:9	payment 15:5	33:21
	notify 30:20	operating 12:4 27:10	15:19 16:18	positions 10:19
move 7:17 14:15	31:11		18:2,2 19:1	positive 37:14
25:5 44:4 47:3	31.11	opinion 25:15	penalties 17:11	possibly 36:8
		<u> </u>		
	THE PROPERTY OF STREET, STREET	The second secon	THE STREET HE STREET SHOWS A STREET SHOWS AND A STR	

	1	Ì	1	
postcards 51:22	problem 37:2	23:12 33:1,2,4	52:11	retail 35:24
51:23	40:22 44:19	reach 46:9	reported 1:23	44:10
Poteet 2:4 4:2,5	51:18	read 6:2 26:14	54:8	retiree 11:13
4:6 5:17,22 6:6	problems 52:6	ready 45:6	Reporter 54:4	Retirement
6:13,16,23 9:5	proceedings	real 37:4,19,25	54:24	10:23
9:11,15,19,22	18:5	really 12:20	REPORTER'S	returned 24:23
14:6,10,16,21	professional	27:4,12 28:5	54:1	revenue 7:18,20
14:25 15:20,25	12:13	28:13 34:3,11	reporting 54:8	8:16 13:23
16:5,8,11,22	program 12:23	37:2 45:14	representation	revenues 7:16
17:1,5,8 21:13	proof 18:1	46:8	49:4	7:23 10:5
21:16,23 22:2	proposed 9:25	reasonable	representative	review 27:22
23:18,21,24	10:4,16 14:3	42:21	31:16	reviewed 15:13
28:6,21 29:3	provision 26:21	receivable 7:6	representatives	reviewing 26:20
29:21 30:3,10	26:23	receive 7:14	31:6	revocation
30:17 31:2,20	public 5:19 18:3	38:19	representing	22:11,23 23:2
38:3,9 39:4	19:10 21:7	received 17:17	2:16 17:20	23:6,9,12
40:7 41:3	33:20 38:18,18	17:25 28:17	represents 22:14	revocations 22:6
42:20 45:4,11	pull 31:1 39:18	38:16 51:24	25:10	revoked 22:20
46:20 47:1,21	purchase 12:1	recognize 27:8	request 25:14	right 5:23 6:7
48:5,11,16,25	purchased 13:14	records 38:18	26:23 28:15	17:9,25 22:3
49:13,18 50:1	purchaser 27:12	38:18	32:13 34:13	30:2 31:3
50:4,7,13	purchasing 13:3	referred 8:23	38:19	34:18 40:3,11
51:19 52:13,19	put 30:15 47:14	referring 27:19	requested 29:8	40:13 42:14,19
52:25 53:3	47:19	regarding 25:7	34:14 38:15	44:14 45:15
potentially 39:8	puts 47:23	25:9,21	required 20:25	50:8 52:14
41:17,20	putting 20:20	regular 1:14	33:6 40:1,5,8	53:4
Potier 18:17		7:17	requiring 19:18	right-of-way
PowerPoint	Q	regularly 28:11	reserve 50:17	19:10
37:18	quadruple	rehired 11:13	51:17	Robert 2:17
precautionary	43:14	related 8:3	resolution 14:4	15:6 27:3
12:16	question 22:12	11:19 12:17	14:12,13	41:10
Preowned 22:21	questions 9:2,6	23:13	respect 32:16	ROEDEL 2:20
prepared 54:9	14:2,7 24:25	relation 25:1	respond 45:16	Roll 4:3
present 2:6 3:1	Quiet 14:11	relies 26:1	45:16,17,18	Ron 2:8 4:13
17:19 22:12	quit 21:1	Remain 29:17	response 4:19	47:23
31:18	quite 27:25	remainder 8:5	5:10 6:5 9:4,21	Ronnie 11:6
presentation	29:23 31:7	12:3	14:9 16:10	room 37:8
37:19	33:5 35:19	remember 20:6	17:7 21:15	Rouge 1:20 2:19
pressure 35:11	quorum 5:16	renew 52:4	23:23 25:3	2:22 18:10,13
35:20 47:23	R	renewal 8:2	26:17 27:17	18:16,21 19:6
pretty 28:10	R&P 23:7	51:23	28:17 39:6	54:14
32:10 36:3	rates 11:2	renewals 51:25	45:14 50:6	Roy 2:11 4:21
42:2,4	ratification	renewing 52:1,3	responses 6:15	4:22 11:5,10
primarily 7:9,25	17:16 18:6	replacement	9:18 14:24	11:14 14:14
prime 35:8	22:6,11 33:23	13:5,7	16:7 17:4 22:1	20:1,11 48:23
prior 27:2	ratifications	replacing 13:8	23:20 50:3	RSVP 51:6
proactive 42:3	17:11	reply 29:6	53:2	run 52:9
probably 43:4	ratify 19:23	report 6:20 8:20	result 13:24	running 51:2
44:2 48:2 51:2	21:17,19 22:4	9:2 14:2 24:1,8	45:13	
the second second second second second second	a though the way to recommend desired the			

				rage 7
S	25:15 26:6,15	state 1:7 20:24	TAMBLING	19:19 28:1
Safety 21:7	28:20	41:24 54:5	3:8 42:13,18	39:14 47:12,20
salaries 8:3	separate 35:21	statement 7:2,4	44:17,23	times 28:10
11:19	September 7:3	7:20 9:8 10:3	Taylor 2:12 5:12	title 18:6,15
Salary 10:17	9:3 15:12,16	statements 9:3	5:13 6:8 23:14	25:22
sale 19:19	16:15 19:21	33:20	28:19 35:18	titled 10:17
sales 18:21,24	23:10 24:5,7	stenotype 54:8	41:22 42:15	titles 24:19
19:8 20:17	24:10,13,15	STEPHEN 2:10	43:3,21 44:11	today 5:18 14:11
22:24 23:3,7	served 18:4	Steve 4:25 16:1	44:15,20 49:24	51:13,14,16
25:8,23 26:4	services 12:14	16:23	50:15 51:4	told 33:13 45:9
26:21,24 27:1	15:16 16:15,16	stick 49:1	telephone 18:23	51:14
27:6,16 29:14	set 27:14	stipulated 18:1	tell 20:14 28:13	Tony 4:17
32:8 34:12	seven 43:5	19:24	30:11 34:9	TONYA 3:6
35:24	Sheri 2:20 15:7	stir 36:8	43:11 46:14	total 8:22 12:14
salesperson	32:15	stop 15:3	temp 21:9	16:16 19:20
19:17 52:4	show 37:21	storefronts 42:5	temporary	24:24
salespersons	40:20 41:12	42:6 43:8,10	18:25 20:16	totally 32:6
23:13	42:11 45:1	stuff 36:24	term 13:22	totals 24:4 25:2
Samir 18:24	shows 8:15	submit 52:6	testify 36:14	Touch 19:2
20:17	Shreveport	suggest 36:5	Thank 5:18	track 21:9
saying 15:3 20:2	43:13	SUITE 2:21	52:12	traditional
39:5 41:11	Sigmund 18:17	summary 8:18	Thanks 15:1,1	35:24
scary 36:3	signature 19:18	10:3	Thanksgiving	transaction 8:1
schedule 11:22	signed 19:24	supervision	46:21	8:17 10:8
12:16 28:2	silent 29:17	54:11	theirs 51:24	transactions
31:1	similar 34:14	supports 32:11	thing 5:23,24	27:14 34:5
scheduled 46:11	sir 11:9 22:16	sure 30:18 37:11	6:19 9:24 15:4	38:23 43:25,25
48:6	sit 37:23	44:18 51:18	43:22 50:21	transcribed 54:9
schedules 46:18	site 24:19	52:5	things 12:8,9	transcript 54:12
scheduling	small 13:24 43:9	surrender 19:19	45:15	transition 12:24
46:10	Smith 5:8,9	survey 38:21	think 26:13	travel 11:22,23
scope 32:8	sold 20:9	suspension	27:15 32:10,15	11:24
second 6:11 9:14	somebody 36:14	22:22,25 23:4	32:16 36:22	tried 27:7
10:5 13:18	sorry 10:7 13:19	23:8	40:18 41:10,24	Truck 19:8
14:18,20,22	13:21 15:17		42:3 43:8,13	true 54:11
16:2,4,25 17:2	sounds 43:19	T	44:2 46:7,15	try 10:25 36:8
21:22,24 23:17	specific 26:7	T-shirts 45:2	47:14,24 48:1	37:18 45:5
48:3 49:25	specifically	tab 24:4	48:1,22 49:5	50:11
52:24	25:24	tablet 13:10	49:19 51:5,8	trying 12:22
see 7:15 10:22	specifics 26:11	tag 21:10	52:14	26:7 42:17
12:23 13:16,18	speculate 38:6	tags 19:1 20:16	thinking 46:5	turn 7:1 10:2,15
13:20 28:1	Sporadic 28:7	take 17:12 28:25	third 28:12 48:3	15:9 17:15
35:8 42:16	spreadsheet	32:22 33:17	48:9	two 10:20 13:3
45:19	11:21	44:2	thought 27:4	15:5 26:5
seeing 7:16	staff 13:13	takes 27:4	39:14	31:13 32:5
send 27:24	stand 31:22	talk 32:7 45:25	threatened	33:14 37:24
30:21 51:22	start 29:17	talking 35:9	36:21	38:10 41:1
sent 22:22 23:1	started 7:14	38:25 39:6	three 19:9	45:15
23:2,5,6,8	20:25 51:25	44:5	time 7:25 8:2	two-in-one
10/2000				

				raye d
13:10	49:3,11 50:11	years 10:20	22:23,24 23:1	68:11 10:8
two-thirds 43:19		J	23:3,5,6,9,10	11:19 25:22
type 12:10,12	wasn't 20:20,23	Z	25:18 54:7,14	6-A 10:16
13:10 29:13	20:23,24 46:13		2016 7:17	64 24:11
32:22 37:18	way 44:4 51:15	0	2016/17 10:4	68 24:12
42:7	we'll 12:21		11:2 13:25	00 24.12
types 37:9	13:11,12 14:3	1	14:3	7
Typically 25:8	22:20 45:5,5,5	17:4	2016/2017 14:13	78:13 22:23
	45:12 50:8	1,000 19:20 41:7	2017 7:15	70809 2:22
U	we're 10:13	1,471,012 13:17	21 23:9	70816 2:19
understand	12:22 13:2,6,7	1,487,490 10:6	21st 48:4,7,9	750 19:10
33:18 49:11	13:9,17 27:25	1,575,983 7:6	50:25 51:3	
understanding	29:11,24 30:8	10 8:21 12:4	225 19:1 20:15	8
54:13	30:12 32:2	28:10 41:15	23 24:10	8 8:15 22:24
Understood	35:9 36:6	43:24	23rd 46:15,17	23:2 24:21
21:12	38:25 41:6	10:23 53:7	47:4 51:15	8440 2:21
unfunded 10:25	49:1,6	10th 23:6	250 19:14	86150 54:4
unlicensed	we've 7:14 17:10	12 20:15 46:13	250,000 10:13	87 24:9
19:17	22:5 32:1,1	12,000 19:2	27 23:1	
upcoming 28:14	45:17	13 24:17,17	29,600 8:24	9
***	wear 45:2	130 24:7	29th 23:10	9 8:18 28:9
V	website 28:1	13007 2:18	27th 25.10	9,000 13:6
vacant 10:19	week 46:21,23	135,000 8:10	3	9,522 8:4
VALLEY 1:19	46:25 48:3,3	14 24:15 43:7	37:19	9,550 8:25
various 25:9	went 26:25	14/15 10:11	3,000 8:6	9:32 1:16
vehicle 1:6 2:16	what-have-you	14th 48:2,15,18	3,015 15:18	90 41:16 42:7
11:25 12:1	51:11	49:17,23 50:9	30 7:3 27:25	94,000 7:24
13:4,6 20:9	wholesaling	15 24:16 28:22	43:7,10 45:10	
21:9 25:8,17	44:1	43:25	50:23	
25:23,25 26:2	Wisenor 11:6,24	15,650 19:21	300 19:7	
26:4,20,24	work 15:2 25:11	15/16 12:5,6	301 2:21	
27:5 29:14	worked 46:7	150 18:12,24	306,415 7:14	
32:8 33:15	working 21:8	19:5	3132 1:19	
34:12 54:6	wouldn't 44:18	16,049.51 24:24		
vehicles 13:3	Wrecker 19:12	16/17 10:21 11:4	4	
19:9 43:1	written 38:18	167 24:19	4 20:2	
violations 24:21	wrong 34:16	16th 46:12 49:2	40 43:7,10	
visits 24:20		49:12	40,329 7:9	
volume 18:20	X	19 1:15 54:7	443,000 10:11	
36:1		199,800 7:23	49 24:21	
voluntarily 34:2	Y	1st 51:6		
voluntary 19:18	y'all 50:11	2	5	
voting 51:1	year 7:24 8:2,4	2 7:12 54:14	5 8:7 25:18	
W	8:10,16 10:21	20 23:5 43:11,12	5,000 36:12	
W 2:17	10:22 11:2,4	200 18:15,17	5,535 16:16	
waiting 7:11	12:24 28:10	2011 13:14	500 18:20	
32:2	35:5 43:25	2011 13:14 2015 1:15 7:3	505,250 7:7 8:24	
want 28:25	44:1 46:6	11:3 15:12,16	53,174 8:9	
32:22 47:3	year-to-date	16:15 19:21	6	
34.44 71.3	7:23 8:9,12	10.13 17.41		
to and the same of	MINISTER OF THE SECOND STREET			