> REGULAR MEETING MAY 17, 2021 BEGINNING AT 9:36 A.M.

5500 HILTON AVENUE BATON ROUGE, LOUISIANA REPORTED BY: BETTY D. GLISSMAN, CCR

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APPEARANCES:
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## COMMISSIONERS PRESENT:

MR. TRAVIS BROWN
MR. JEFFEREY BRITT
MR. RICKY DONNELL
MR. GEORGE FLOYD
MR. MATTHEW PEDERSON
MR. DINO TAYLOR
MR. RICHARD WATTS

REPRESENTING THE LOUISIANA USED MOTOR VEHICLE COMMISSION:

ROBERT W, HALLACK, ESQUIRE HALLACK LAW OFFICE
13007 JUSTICE AVENUE
BATON ROUGE, LOUISIANA 70816
SHERI MORRIS, ESQUIRE
DAIGLE, FISSE \& KESSENICH, PLC 8480 BLUEBONNET BOULEVARD, SUITE F BATON ROUGE, LOUISIANA 70810

## ALSO PRESENT:

# MR. DEREK PARNELL 

MS. MONA ANDERSON
MS. TONYA BURKS
MR. MONTIE WISENOR
MR. MONROE ALLMOND (Pledge of Allegiance.)

MR. WATTS:
All right. Roll call.

MS. BURKS: John Poteet?

MR. POTEET: (No response.)

MS. BURKS: George Floyd?

MR. FLOYD: Here.

MS . BURKS: Tony Cormier?

MR. CORMIER: (No response.)

MS. BURKS: Matthew Pederson?

MR. PEDERSON: Here.

MS. BURKS: Richard Watts?

MR. WATTS: Here.

MS . BURKS: Steve Olave?

MR. OLAV:
(No response.)
MS . BURKS:
Ricky Donnell?
MR. DONNELL:
Here.
MS. BURKS:
Dino Taylor?
MR. TAYLOR: Here.

MS. BURKS: Jefferey Britt?

MR. BRITT:
Here.
MS. BURKS:
Travis Brown?
MR. BROWN:
Here.
MS . BURKS:
Mr. Chairman, we have a quorum.
MR. WATTS:
We got a quorum, okay. Welcome everybody, this morning under these conditions that we are here in. Now we are ready for public comments. Anybody for public comments?

MS . BURKS:
No, sir. We have none.
MR. POTEET:
We need adoption and approval of the minutes from the April meeting.

MR. DONNELL:
So move.
MR. BRITT:
Second.
MR. WATTS:
Motion by Ricky and second is by Jeff.

All right. Items for discussion, financial matters. That's Mona.

MS. ANDERSON:
So if you can turn in your packets to
the financial statements for March 2021. The balance in the bank account at the end of March was $\$ 1,962,245$. The accounts receivable was $\$ 451,433$. And all the other current assets remain the same. Non-current assets and deferred outflows remain the same. Under current liabilities, those contain normal balances for accounts payable and salaries --salary-related liabilities.

On page 2, your long-term liabilities
include the 2022 license fees and deferred inflows and those are mostly new dealers that were licensed this year. Beginning in July, the dealers will -- who renewed in 2021 will begin paying for their 2022 license fees. The payments were delayed due to House Concurrent Resolution 71. The accounting department is preparing letters at this time to remind them of the fees that will be due before the end of the year. The remainder of the long-term liabilities have not changed.

At the bottom of that page, the unrestricted net position was $\$ 568,000$-- a negative $\$ 568,338$. The net position, which is the same as your net income if you had a for-profit business, and that would be a negative $\$ 81,984$.

Turning on to the statement of revenues, expenses, and changes in net position, the unrestricted net position was -at the bottom of the page, year-to-date, \$984,766. And that's compared to $\$ 1,633,535$ last year. Some of that difference will change once we start receiving the fees from the
dealers who did not pay in 2021.
Hearing costs and fines are also down considerably. The 2019/'20 fines were $\$ 478,986$. And the 2021 fines were $\$ 40,895$. Interest rates on the operating account and on the CDs have declined this year. Hopefully, if the pandemic problems turn around, we will see those interest rates going back up.

All right. Turning on to page 4. These remain to be your expenses. The automobile and general liability insurance increased significantly this year and as did some of the other expenses on page 5. The merchant account expenses went up. The State renegotiated their contract this year and so that caused an increase in those fees. Overall, the expenses increased $\$ 34,365$ to $\$ 1,066,750$. And the revenue increased $\$ 648,769$ leaving a year-to-date net position, that's a negative 81,984 which is what we just discussed.

Following page is the year-to-date budget to actual expenditures. We should be about at 75 percent of the budget to actual and we are at or below that in all categories
except salaries which are at 76.5. It is not unusual for a service-type organization to have a higher salary amount.

Page 7 is the 4-year revenue comparison so you can see the 2021 figures in this first column compared to the third column for 2018/'19. Those are the same districts that renewed and you can see that we are down significantly. We are down on hearing fines. Of course, we are down in fees because we haven't collected those 2022 fees yet. And we are down on the online convenience fees same reason, HCR 71.

Turning on to page 8. That's a graph of that same chart there. Page 9 is the certificate of deposit report. There were no changes in March in that -- on that report. On page 10 is the accounts receivable hearings report. In March, the Commission assessed $\$ 8,820$ in fines and collected $\$ 8,820$. There was a total of $\$ 451,433$ in fines at the end of that month.

And so unless anyone has a question, Mr. Vice Chairman, that concludes my report on the March financials. We want to ask for
approval after that.
MR. WATTS:
Does anybody have any questions?
MR. DONNELL:
Ms. Mona, who insures our cars?
MS. ANDERSON:
It is done through the Office of Risk Management. And that is based on about a 5-year experience. So they go back 5 years and that affects us going forward, also. MR. DONNELL:

So you said it was a quite significant change. Did we have any loss? MS. ANDERSON:

Yes. We did have a loss, a couple of losses this year. We had an automobile and liability loss and so those caused some changes along with other things, you know. They had rate increases. That kind of thing. MR. WATTS:

Any more questions? I need a motion and a second to accept. MR. TAYLOR:

I make a motion to accept March's financial statements.

MR. WATTS:
I need a second.
MR. BRITT:
Second.
MR. WATTS:
All right. Next is the April
financials.
MS. ANDERSON:
So if you turn in your packets to
financial statements for April. We are going to kind of go through this quickly since we've already gone through March. Balance in the bank account at the end of April was $\$ 1,927,179$. The accounts receivable was $\$ 466,979$-- 917 dollars. I am sorry. There were no changes on the -- in the non-current assets or the deferred outflows. Current liabilities were slightly higher due to the receipt of some insurance payments that are going to be passed on to other entities like consumers and the Office of Motor Vehicles. The long-term liabilities on the following, page 2, did not change in March. And the net position was a negative 134,254.

On page 3 is the statement of
revenues, expenses, and changes in net position. $\$ 51,230$, which was received in April. Expenses were lower in March but year to date still higher than the last year. The year-to-date net position again was a negative \$134,254.

Following page is a year-to-date budget to actual expenditures which is approximately the same as the last report. Turning on to page 7, is the four-year revenue comparison. There weren't many changes on this report. And page 8 is the graph of that. On page 9 is the certificate of deposit report. In April, the JPMorgan Chase CDs renewed at the same rate of 0.05 percent. And we were unable to move them because the other banks that we have the maximum that we are obligated to -maximum limit that we can invest in those -three of those banks.

And turning on to the accounts receivable hearing fines report on page 10, in April the Commission assessed $\$ 17,721$ dollars and we collected $\$ 2,237$. There was a total of $\$ 466,917$ in fines at the end of the month.

And, Mr. Vice Chairman, that
concludes my report on the April financials. If you would like to ask for a vote.

MR. WATTS:
We have any questions? We need a motion.

MR. TAYLOR:
I make a motion to accept the April financial statements.

MR. BRITT:
Second.
MR. WATTS:
Thank you, ma'am. All right. Are we all ready to move forward here to ABC Auto Sales?

Mr. Dees, do you want to state your
name?
MR. DEES:
Kevin Dees.
MR. WATTS:
All right. The reason we got you
here -- we asked you to come in here and explain your situation. You had a -- my question is, with all of this going on, you had several fines last time we went through and you immediately changed locations under another
dealer name and moved to another location. I am trying to figure where you are going with this. You seem to come on the radar every year and you pop up in here with a fine or something. You can't produce a title and this was a result of floorplan. So if you care to explain your situation and what we expect. I just want to see how you got another license in another name and you just dropped everything. That's what $I$ am trying to figure out. MR. DEES:

Well, actually, I had a license under
ABC Auto Sales. I had somebody running that business for me. We were -MR. WATTS:

What is his name?
MR. DEES:
Jason Helmke.
MR. WATTS:
He is on our list today.
MR. DEES:
Yes, sir. I was still working in the car finance business, but the owner of -- that place was called Central Credit -- said that he was going to be closing it down. So I started
looking for a new line of work. Being I was already in the car finance business -- and I'm probably to take four or five minutes here, if that is okay.

MR. WATTS:
Yes. Take all of the time that you need.

MR. DEES:
And go into a lot of detail. So I opened a car lot with somebody that I was financing used cars for a fair amount. Jason Helmke was running the lot for somebody else at the time that was looking to close it. So I got a dealer's license and started an LLC. And we rented the location where he was 10 -112024 Plank Road. And he consigned us his inventory and we started running the dealership there. That was in 2013. When I came in here 2 years ago this month, almost to the day, I had resigned my position at Central Credit and gone to work -- my first day there April 2 of '19. I did that because the loan company was going to be phased out anyhow and I wasn't making any money, but there were a lot of cars being sold there. And, I mean, 4- or 500 a
year. So something wasn't right, but $I$ was depending on my bank statements every month and access to the account. And then we had a large credit line with NextGear and had recently signed another one with City Auto Finance. So it seemed like, you know, we were passing the audits every month, but there should have been income coming to me and it wasn't. So I needed to go there and take control of the business and see what was what.

My first day there was April 2 of '19. When I got there, my manager/partner, supposedly wasn't there. He called and said he was not going to be there this week. I had something come up. The floorplan manager, Stuart, for NextGear was there. And so we -he gave me a list and we walked through the lots and we counted all of the cars that we had there for him. And then we went inside. He said, there is a bunch of cars missing. I said a got of list of cars in shops. I had got a list of a bunch that's been sold and not funded and it's been too long.

So we went inside. Jason's son was the office manager, Jared Helmke, who owns --
holds the license for the dealership, ABZ Autoplex, that is at that location now. When I walked in, $I$ said print all of the bill of sales per Stuart's list. And he just kind of stared at me for a second. And I said, "What's the problem?" He said, well, what the previous auditors were doing is they usually used a third-party auditor. He would give us the list. And then he told me right then, he said, "Dad was having me going in and change the date of the sale to something more current to show why it wasn't funded and then we will give him the list back." And I said, "Well, that's not going to happen today."

I called Stuart in there. He sat down behind the desk with Jared. And looking at the screen together, I told him every bill of sale he asked for, print it out. And so he did. So it took a couple of hours. Whenever Stuart walked out, he said you are missing 77 cars and 26 of them are supposed to be in two different shops. So I called those shops. There was one car between the two of them. So there were that many cars that been sold, the money spent, and not paid off on the floorplan.

I called the Commission and reported it that day. And within a few weeks, I was before the board meeting with y'all about what I was going to do about it. I had looked at the possibility of -- well, the first thing I thought was, can I just close it? But I didn't have another job anymore and there were 77 people who were owed titles. And then most of those, a good 60 or so, also were transfers. Almost every one of these cars were all financed at one place. It was called Quick Cash. It is in Denham Springs. It's a company that had 9 or 10 locations that just did payday loans. 2- or $\$ 300,32-d a y$ pay loans that had started just earlier that year or maybe within a year financing cars and lots of them, especially for our dealership.

When I met with them, I said that all of this stuff had happened while $I$ was absentee owner and $I$ was going to clean it up. And I thought about letting Jason go and I brought it up and he informed -- we had been renting the property on Plank Road. The guy who owned the property had come to Jason several months prior and told him he wanted to sell it because his
health was poor. And Jason bought the property under owner finance without telling me. So the guy that had been running my business was my landlord. The guy who owned the property has since passed. Jason at that point was making payments to the estate of and still does. So he owned the property.

I sought legal counsel and advice from among. Mr. Michel, Kevin Reams, a few others. Took Jason off of any check-signing authority. Took his debit card away and he worked with me every day. Like, in a vehicle, if $I$ went, he went with me. The idea being to use him as a means to an end to get all of these titles to these people and all of these transfers done.

So we set off about that. It actually turned out to be a bigger problem. The people that had booked the new account for us at CAF had already paid off all of the inventory that was still on the lot with NextGear and he also owned and auctioned in Brandon, Mississippi, that -- the same group -that we had been buying a lot of cars at. We made an arrangement, me and Jeff Carpenter, he
is the guy who is the CEO of City Auto Financing. He said what $I$ am going to do instead of a monthly audit with my rep, we are going to audit weekly and most of those times I am going to come down here and audit with him. And we also made an arrangement that anything that we financed through Quick Cash instead of them funding us that they would send the check to CAF and CAF would send them the title back. They didn't have any limit to CAF -- I mean, Quick Cash at the time as to title flows, any rules about cashing a deal in. Like, when I was at Central Credit, you didn't cash it in until you brought me a title. Most places that are, like, CAF or the bigger nationals, they have one, two, three title flow or what-have-you. They had nothing like that. Every deal that $A B C$ was selling while Jason was running it, they could take it there and cash it that day without title to no end.

So the 77 titles almost were
exclusively financed there. They had also, instead of doing their own transfers, were assigning the tax, title, and license check to ABC.

MR. WATTS:
Let's fast-forward a little bit here. Do you have any outstanding titles out now that you owe customers?

MR. DEES:
I have a few bond claims from CAF that are in process. Most of those have already been done. There is a few that Quick Cash has filed to get as lienholder some of those bond claims completed because the customers had either, like, wrecked the car and was it totaled or it had been repoed already. And so they didn't care and made the bond claim. So I don't actually -- of that 77, those were all transferred. I took -- well, every penny I owned and borrowed a bunch. I paid $\$ 140,000$ to NextGear to get the 77 titles from them. Went up to an auction in Mississippi that CAF owned. And while I was there, had their VP walk up and said, "What about your flow?" I said, "What flow? What about a flow?" He said we fronted Jason 32 that he hasn't paid for. I said, "What do you mean floated him?" I had all access. I had a floorplan that y'all owned. If the floorplan
is full, then he can't buy a car. But they had -- because he was buying so many they were floating him cars on the side. So I told them, well, floated him cars, not. He is only authorized and have access to buy cars I can actually pay for.

So on that, I met with them and they told me -- so that made it 109 transfers -titles and transfers owed, not 77. And so they made a deal with me that they would put me on a note and give me those 32 titles, because I couldn't get them otherwise.

MR. WATTS:
Where do you stand with that now? MR. DEES:

Well, I signed that. And then, I had a lawyer, who was a local lawyer, a friend, that was helping me with all of this stuff that I was working there and arranging with creditors for title. And he looked at it and said they have pulled the wool over your eyes. It is like you never bought those cars; Jason did. They are telling you can't have those titles and then that's not proper. They have to either give you those titles or Jason owes
them for those. Well, they were sold through my dealership so I got to do something about it. So I already signed the payment agreement and they went ahead and shipped me the titles. And he called them and contested the agreement and then they filed a claim with their auction insurance and got paid for it and then dropped any action against me on it. MR. WATTS:

Okay. Where do you stand as a dealer today?

MR. DEES:
Well -- and one thing that came up, I know, when $I$ had $A B C$, we already had a second small little buy-here, pay-here dealership that my son runs. It was located first down the street from the $A B C$ location and then moved it to the lot adjacent right next door to where ABC was. By the time -- after meeting y'all in May of '19, by the time August had come, I had received all of the titles from the auction and NextGear. I had borrowed or charged and paid for all of those transfers. During my visit with CAF, there was a default of about 17 units -- which $I$ could spend another 10 minutes
on that, too -- but they picked up the rest of their stuff and then refused to give us any titles and filed suit.

MR. WATTS:
Well, let me stop you for a second. What we are interested in as a Commission is the end of it.

MR. DEES:
Yes, sir.
MR. WATTS:
Is there any outstanding titles out that you need to give a consumer that you owe titles to now?

MR. DEES:
There are about 6 or 7 bond claims,
not that the consumer is waiting on, but that the finance company, Quick Cash, is waiting on that they either, like, had repoed the car and need to resell it or they owed it to an insurance company because the claim paid or something like that.

MR. WATTS:
You paid the sales taxes on these
cars that y'all sell? Upfront taxes?
MR. DEES:

Like, with the dealership that I have now?

MR. WATTS:
Yes, the prior.
MR. DEES:
Some.
MR. WATTS:
I mean, once you sell the car and you collected the taxes upfront.

MR. DEES:
Not generally, no.
MR. WATTS:
They pay their own taxes?
MR. DEES:
Yes. On a tax deal, the customer
pays their own. And then when we finance -- as a practice, I understand what you are asking now. And as they are financed, the finance company does the transfer, you know.

MR. DONNELL:
What is the name of your dealership now?

MR. DEES:
The one that I already had before
this happened was called HD Pay Here Auto

Sales. Now at the location that $I$ am now -like I said, by the time August had come by, all of those titles, we had effected of those transfer. I told them that at that point that I was going to end up closing that dealership because I had accomplished what I needed to as far as those titles and I didn't want to stay in business with them, you know, at this location with those guys anymore, but I couldn't fire him because $I$ was renting from. Plus, I also needed to be where the customers that had bought cars there, we had people coming back, they promised me they would fix this. They said they would do that for me. And I needed to still be there. So I told them that $I$ am going to close this dealership before the end of the year and not be here for 2020 . So I was still there to handle things like that that come up. We owe the promises and such as that. So I did that.

What they did was when I gave them notice at the end of August that $I$ wasn't going to keep this dealership open, Jason's son, Jared, formed an LLC and applied for a license and got a license in a similar name. I was ABC

Auto sales. They are operating as ABZ
Autoplex. I am not part of that LLC. I am not on their license. I have nothing to do with it officially at all. I stayed there past the end of the year for a few months as a salaried employee. They got a salesperson's license but I never used it. All that $I$ was actually doing was title work, because $I$ had experience with that from being in the finance business. And to just make a living and working another job besides that so it was part-time work for them.

They ended up -- Monroe contacted us at one point and said, hey, you got an owner's license and sales license for $H D$ for your little lot that you and Corey have. You can't own -- hold a salesman's license for this dealership anyhow. So we surrendered it. So I had a salesperson's license with that ABZ for a few months, but $I$ was never more than a part-time employee of them. We eventually was able to save some money and move to a different location because we were next door to them. Same -- two different actual lots, but right next door to them. And there continued to be things that
were problematic, you know, just being that close to them because I wasn't working for them anymore. We have, you know, a couple of times where guys sold cars -- we had little buy-here, pay-here accounts, and a couple of times they sold a car on Saturday that was one of ours. And it was, like, we didn't agree you sell those cars and we paid the salesman $X$ amount. And they collected the cash and never gave us the money. It was never ending, that kind of stuff. So we moved. Actually, stopped selling or doing any deals there as of August. My son drew a little check just off collecting payments on existing accounts. And we found a new place in December and signed a lease in Denham Springs at 9136 Cockerham and moved out there and have been operating there since then. MR. WATTS:

Derek, is he standing good with the Commission now as we speak? MR. PARNELL:

He is now. He did make all of the payments that we requested of him. We fined him and he made all of those payments. He had received additional violation and we haven't
set a fine for that amount as of yet, but that's just that one ticket that's out there. MR. DEES:

Actually, $I$ got a notice, signed it, and brought in a money order for that. It was a $\$ 200$ fine. And since -- just to answer what you are getting at there, since we have moved, one of the things that we had done was we had financed a couple of cars, you know, buy-here, pay-here out of ABZ's inventory. MR. WATTS:

Buy-here, pay-here, now that's a whole different story license-wise. Are you listed on the license as a buy-here, pay-here dealer?

MR. DEES:
Yes. That is the license that I
have.
MR. WATTS:
Is it a current license?
MR. DEES:
Yes, sir. We he had got some cars
that we had financed for them, because we have a license we can -- besides buy-here, pay-here, we have a lender's license to finance other's
inventory. And we did a few deals from them, there were five in particular, that $I$ found out that just from being next door that they had stopped paying the wholesalers. And so we ended up getting citations on those -- those four and paying those because we were late getting the titles because we were late getting them from them. Those are all paid and those have all been acquired and transferred.

One of them, I actually just went to the wholesaler and paid for it myself and got the title. So we don't owe anybody any titles right now.

MR. HALLACK:
I thought that you said there were 6 or 7?

MR. DEES:
The bond claims from CAF that aren't
settled yet through the bond claim process. Like they still need the physical inspection. Like, $I$ was saying, most of them, there was a list of about 17. Most of this has been processed through Ms. Kim's office. There are numerous of those have been completed to the point they are plated, they are driving, they
are done. We had several customers -- Quick Cash asked us can you help me get these bond claims through because the customer has either gone bankrupt, we repoed the car, or the car was wrecked and totaled. The insurance company wants the title to pay the claim are in a couple of cases they haven't paid the claim but owed the title to, like, Copart or somebody. So we contacted Kim and she explained how they could still finish the bond claim process as lienholder. And so I went and picked up certified letters from them. Paid to have those mailed to myself and so when the green cards come back that she -- I think she showed me how to fill out the affidavits and I paid for the notaries on those. There is just a few of them left that we are processing right now for them then as lienholder.

MR. HALLACK:
So Ms. Baron processed 17 claims against your bond for the cars that you had at NextGear?

MR. DEES:
About 17. Actually, there were some that OSHA, whenever we started working on it,
that I was able to show her the CAF had withheld five titles that we had actually already paid for by certified check and had proof of that. And over a period of a few months with her working with my attorney and the attorney for CAF got them to relinquish those titles that they were refusing to release even though that they already been paid over. So she got those. MR. HALLACK:

So there are 6 or 7 outstanding titles out there. Do any of those include Mr. Johnson's claim? MR. DEES:

I am not sure just by name which one. MR. ALLMOND:

Is it Keith Johnson? They sent information to him and two other entities. But they haven't received any replies and that was as of September 27 of '19. MR. HALLACK:

So just to let the Commissioners know, you have been sued by City Auto Finance. MR. DEES:

Yes. They sued me and the district
manager and operator of Quick Cash.
MR. HALLACK:
Right. And that was for a lot of money, too, right? I mean, it was for several cars that they had been financed that you had sold but not had returned money to them? MR. DEES:

Yes, financed at Quick Cash. Yes. There were several. Would you like to know how that was managed?

MR. HALLACK:
No. I asked you about Mr. Johnson, the reason. I asked you about Mr. Johnson, just to let you know, you have a consumer named Johnson. He bought a car from Mr. Dees. It was -- the consumer got his financing through Quick Cash. And Mr. Dees had financed the car through City Auto Financial. Quick Cash, when they financed the deal, they refused to send the money to City Auto Financial because they said that City Auto Financial was not releasing titles because of the problem they were having with Mr. Dees. Mr. Johnson gets caught in the middle. So Mr. Johnson buys a car from Mr. Dees. Gets it financed by Quick Cash. Quick

Cash doesn't send the money to CAF, but Mr. Johnson's caught paying premiums, insurance, he's paying a note, and he can't get his car registered because City Auto Financial's position is we are not sending any more titles until we get paid. And Quick Cash's position is we are not sending any money until we get titles. So Mr. Johnson is one -one person of how many? MR. BRITT:

Mr. Vice Chairman, can I quickly make a motion for us to go into a quick executive session and we can talk about some of this?

MS. MORRIS:
No.
MR. HALLACK:
Well, there is no active
investigation in this matter so $I$ will let you know that.

MS. MORRIS:
It is not on the agenda as an item for executive session. MR. BRITT:

I just feel like we need a clear understanding.

MR. DONNELL:
Maybe get a remedy to this and kind of figure out what is going on. Ask the two attorneys and the executive director to stay here.

MS. MORRIS:
We don't have a hearing or anything noticed for today. MR. BRITT:

I am well aware of that, but we are getting way off into something we need to have a conversation about. Either we need to shut this down now and put it on the next agenda or we need to hear it and get an executive session and let's have a conversation. And I think all of the commissioners agree to that.

MS. MORRIS:
It has to be noticed properly.
MR. BRITT:
I understand. But this train is already on the track is what $I$ am trying to say, so. I am just looking for some guidance. I think we need to have a conversation with our investigators and Mr. Parnell before we go any further.

MS. MORRIS:
Okay. In executive session you couldn't have a conversation with your investigator or Mr. Parnell. That would have to be in the open session. So you would have to notice the matter as an administrative proceeding assuming -MR. BRITT:

I mean, look, look, we jumped the train and hit the grass. MR. DONNELL:

Get it scheduled for next month. We need to do something. MR. WATTS:

We need to have an end to this. MR. BRITT:

That is all that $I$ am trying to say. We have gone all around Dallas here and haven't accomplished a whole lot.

MR. HALLACK:
Well, one of the things that $I$ was trying to find out is actually how many titles are outstanding.

MR. BRITT:
Yes, that helps.

MR. HALLACK:
I think Ms. Baron, she would know a lot.

MR. DEES:
And she does. Mr. Johnson, if you would, I have been talking to Quick Cash, like, almost daily on these, you know, helping them with paperwork and stuff. The situation you just related to me, I haven't -- and Ms. Baron regularly, once every week or two or sometimes more often, that version of his problem that you showed Mr. Johnson in hasn't been told to me by Quick Cash or the Commission's office that way at all. I could check to make sure that $I$ am thinking of the right case. But the Quick Cash manager was telling me that nothing like that about Mr. Johnson, you know, in that situation. They had shown him as going back to ABZ and in order for them to keep being financing cars through Quick Cash, they had financed him another car. And he was in it, driving it, and the car that he originally had was junked. And he said he wanted the title because he wanted what was left to that car because he felt like that he had paid for it
and they didn't want it anyhow. That's like completely different. That's all that I know. I don't know my version to be accurate. But I haven't heard anything like this for me to take any action on for Mr. Johnson that, you know, what you are saying. MR. HALLACK:

I talked to Mr. Johnson and I talked to the lawyer for CAF. So maybe they are lying to me, you know, could be.

MR. DEES:
I wouldn't say that they are. I just
hadn't heard that from -- I haven't spoken to the customer directly. But, you know, that could be perfectly accurate. But I haven't heard that he was in that position at all before just now. MR. HALLACK:

The other thing that $I$ was a little bit confused about, you said Jason Helmke buys cars for your lot?

MR. DEES:
No.
MR. HALLACK:
Who was it that it was
questionable --
MR. BES:
You mean while $I$ was still at ABC, he was buying cars. Like, before I got there, he went with me to select cars while I still had the dealership open.

MR. HALLACK:
But is not an authorized buyer for
HD.
MR. BES:
He has nothing to do with HD and
never has been.
MR. HALLACK:
Okay. Because I thought that there was something that you said about whether or not he had bought cars for you. Whether he was authorized to buy cars for you.

MR. LEES:
He is talking in relation to the cars
that they were floating him at the auction. MR. HALLACK:

Oh, the floating.
MR. LEES:
Up in Mississippi, which is owned by
the same people that own CAF.

MR. PEDERSON:
What I have heard that morning is that you cleaned up a lot of stuff in the last year or two. And I know Jason Helmke; he's bad news. He has been at my auction. He has owed me 150,000. He comes to my auction talking a big game. I put him on a float.

MR. DEES:
Telling everybody that he owned ABC. MS. MORRIS:

These are matters that are going to come before the Commission, they need to be noticed properly. MR. HALLACK:

There is not an active investigation. MS. MORRIS:

Well, there are things that need to be reported to the investigators. They need to be reported. MR. DEES:

When I was here a few years ago -MS. MORRIS:

There is a question as to whether any of the people we are discussing need to be licensed. This needs to come in a proper
format.
MR. HALLACK:
Mr. Helmke is licensed.
MR. DEES:
As a salesperson for ABZ.
MR. PEDERSON:
Mr. Helmke is bad news in my opinion. MR. DONNELL:

Who is the dealer for ABC?
MR. DEES:
The licensed dealer is Jason Helmke's son, Jared. As so in my -- when I got here 2 years ago, I didn't know the 77 turns out to be 109 and 70 something of those hadn't been transferred.

MR. WATTS:
We are going to stop this right now. We are going nowhere. So I think we are done with what we wanted to hear. I think we would put this on for executive session for the next meeting -- on the agenda for the next meeting. MR. BRITT:

I would like to.
MR. HALLACK:
If it is something that goes into
investigation, it is not something that you can discuss. Just keep that in mind.

MS. MORRIS:
I am sure that you would advise us
before the agenda is active.
MR. HALLACK:
Yes.
MR. WATTS:
All right. Anybody have any
questions about this anymore? I am so lost on a lot of this.

MR. PARNELL:
I just want to make sure that I am
clear. So for the next morning we are going to add him to the agenda for the executive session, correct?

MR. WATTS:
Yes.
MS. MORRIS:
Provided that it is proper noticed to the parties that need to participate. MR. BRITT:

And Kim is going to be here. MR. WATTS:

All right. We have the hearing
repayment guidelines.
MR. BRITT:
Can we take a take five-minute break? (Recess taken.)

MR. WATTS:
Back in session. Next is the hearing of repayment guidelines. I think this is in the agenda. MR. PARNELL:

Yes. Commissioners, there is a payment plan agreement policy that you should find in your agenda. What this is, this was a document that during the last Commission meeting we had a dealer who was looking to get a payment plan established. He owes the Commission $\$ 59,600$. And he came to you once before. He wanted a payment plan where he would pay $\$ 500$ a month, which will take about 10 years to have that paid off. So what the Commissioners asked is that we could put together a policy. One of the suggestions were that anytime any situation like this happens that a dealer would pay 10 percent down of the fine -- and within 10 days they would pay that 10 percent and then whatever fine amount
throughout, that's what it would cost them.
So what we did was we kind of put together a document. Ms. Morris, Ms. Mona, and I, we put together a document that kind of illustrates a possible policy. This is not anything that's in stone. Typically, what happens now -- this was the first dealer that really asked for a payment plan of that type. Many dealers, I do do payment plans with them, but it is far lower fine amounts, well under $\$ 5,000$. I will do something for them just to have them -- they will pay it in maybe four months max -- four to five months max. But when a dealer came with this kind of policy -with this kind of fine amount, and so this document -- I don't know if Ms. Morris would like to go through just to kind of define some of the policy standards in it or do you want me to do it?

MS. MORRIS:
Either way.
MR. PARNELL:
Go ahead.
MS. MORRIS:
What we did is we put it in a format
similar to your other policies. And, basically, the director would have the authority to do the payment plan if it is less than $\$ 5,000$. If it is more than $\$ 5,000$, it would come to the Commission. This is an arbitrary amount that you could adjust either way. But it does have the requirements that you-all expressed in the last meeting that you would want in place. At least 10 percent paid of the fine and cause to show good faith. And then that first payment to be made within ten calendar days of approval and then the payments would be spaced out.

You will see starting at the bottom of the first page, paragraph 5, and the paragraphs that followed -- 6, 7, 8, 9 -- that there would be, you know, a longer term based upon the amount of the fine. And so there is 12 months up to $\$ 10,000$ and then up to $\$ 50,000$, 24 months, 36 months. And anything that, you know, vary from this -- all of the fines over the 5,000 could come to the Commission for approval in order to vary any other terms. It would have to have Commission approval. MR. PEDERSON:

Personally, $I$ don't think that 10
percent would be -- I think it would need to be higher than that. That's just my personal. Because they need a little more skin in the game upfront is my thought. Throwing it out there.

MR. BRITT:
That would be cutting the months back of the payment plan. I think what we ought to do is all of us kind of go over this and finalize it at the next meeting, give us time to dwell on it. But $I$ am going to throw this out there and you guys tell me. I am just assuming for the while we are here, okay. Because, you know, whatever we do is going to set a precedence for 10 years down the road; you know what $I$ am talking about. But while we are here and Derek is here, the way things are right now, $I$ would just as soon give Derek the authority for anything under $\$ 10,000$ to let him be able to do that. And if he feels like we need to know about it, he can keep us abreast of it. But $I$ think that he ought to have the authority to go with at least up to 10 instead of just the 5 .

MR. WATTS:
Yes.
MR. BRITT:
That way we are not so bogged down in the process. Dino, do you agree with that?

MR. TAYLOR:
I do. I just want to say one or two things here. Just a couple of things. I have dealt with other commissions. I talked to Derek about this this morning. If y'all ever dealt with the commission, I mean the contractors's commission or the ethics commission, there is none of this soft-handed action. Some of us on this board think we have been a little bit tough in the past on our dealers or what have you. However, we are very, very light-handed --

MR. BRITT:
Oh, I agree.
MR. TAYLOR:
-- compared to the New Car Commission
to these other commissions. I do not like the work this is going to be putting on our staff because they are going to have to collect it. This does make us a collection agency and I
care for what we do to our staff. However, if the board wants to move forward with this and this is what y'all want to do, $I$ am all for it. I didn't see anything about what would happen with the default or what would have to happen if somebody defaulted and then we snag their license immediately.

MR. BRITT:
It needs to be some word in there about that.

MS. MORRIS:
What we wanted to do was kind of get the policy in place and then it would be subject to a written agreement. And the written agreement would provide that they would have to pay costs.

MS. ANDERSON:
I just want to say, you know, the thing that's missing out of here is places that actually do plans like this and there is only a few cities that do that and they charge interest on it. This is at no interest. MR. TAYLOR:

I would prefer we had six months to get a fine and get your license. That would be
me personally. However, once again, I am not bucking his horse at all. I just -- I don't care for the extra work that it is going to be putting on our staff.

MR. BRITT:
I will be honest; $I$ don't think we need to fool with anything. I think that we need to get all of fines paid, but it really come to us dragging than the AG's Office. Instead of it dragging around in the AG's office. If we are going to have to do it. You see what I am saying? Either way it doesn't make any difference how much we fine them, they were going to be slow pay, they are slow pay. MR. PARNELL:

I did reach out and speak to this dealer in particular. When I told him about what we were projecting, what proposed policy would be. When I told him at least 10 percent down he would need to pay immediately, he was unable to do that. So he said that he is not going to be able to do that anyway. And I told him this. With that policy he would be up to a three-year term where he will be paying $\$ 1,500$ a month, 10 percent down of $\$ 5,900$. He can't
do that, so. We are going to have to send him anyway. I know that's right neither here nor there.

MR. BRITT:
But if anything comes out of this discussion and the next, we discuss this before we finalize it because $I$ think we are way off. Before we gut ink to it, I do think that Derek should have the authority to go up to negotiate up to 10,000 without having to do an agreement. If he thinks that it is a shaky deal and he doesn't want to do it and he wants to talk to us about this, that's fine. But I think he ought to have that authority.

MR. HALLACK:
But requiring 10 percent down is really trying to tie his hands. I think that you need to give him a little bit more leeway to do that. Because, just like he said, the last case that came before you, the guy is not going to be able to put 10 percent down. I don't know if y'all seen him or remember him before but he's a young African-American guy. He is not going to be able to come up with 10,000. If you can get anything out of him per
month that would be great. So I don't like written policies that require that you get so much down.

You know, back in the old days, we were -- the Commission was a lot more involved in the collection process. The investigators were a lot more involved in the collection process. Just from the standpoint of looking to see what a licensee might have, you know, find out what this guy is. See what he is doing and stuff like that. So we were a lot more involved in the collection process because if it is not us, it's the Attorney General's Office. And you know how the Attorney General's Office has been doing so far with us. But, anyway, it is just -- I think we need to probably get updates on what the Attorney General's Office is collecting for us, if anything.

MS. ANDERSON:
I have a comment on that. I talk to
the Attorney General's Office about how they pursue that. And so some of the things that they do are they do skip Trace which doesn't really work on some of our people who do a lot
of cash business, you know. They were going after the -- out of Lafayette, I am sorry. MR. HALLACK:

Shawn Calvit.
MS. ANDERSON:
Shawn Calvit. And who was the guy that was with him?

MR. HALLACK:
Michael Laue.
MS. ANDERSON:
Yes, Michael Laue. And so they were
unable to find them because they don't deal -you know, they don't have a paycheck that can be garnished. A lot of the Attorney General accounts, they deal with collecting school loans that haven't been repaid. So they have -- that's a different viewpoint than what our dealers do, so, you know. MR. HALLACK:

Well, you see, like, Laue, he owed
the office space where they were doing business out of and it was on Pinhook. That was high real estate.

MS. ANDERSON:
Yes, because our investigator at the
time went and took pictures of the Michael Laue's sign. He has a water company.

MR. HALLACK:
That's right.
MS. ANDERSON:
They got an agreement against him. They -- I am sorry, Sheri, I am not using the right terminology probably -- but they went through the legal process to get a judgment against him and they got -- they took -- swiped a bunch of money out of his bank account. He promptly closed that bank account, went someplace. Well, they have to go back to a judge and get another, you know. So it's a process, too, you know. So it is not like even when, you know, we call them on a monthly basis or whatever, it's a process for them. So it's not like they can just jump up and go collect it, you know.

MR. BRITT:
I think what we need to do is just everybody simmer over this document, talk about it again at the next meeting, and see what direction everybody wants to go. That's my 10 cents worth. Because, I mean, that was just
brought up at the last minute because he wanted to do a payment plan.

MR. BROWN:
How often are people asking for
financing?
MR. PARNELL:
Only large fines. This is the
first -- I have been here 12 years. This is the first person to ever do that. Now, the smaller fines, that's pretty regular. I get those probably weekly. I probably have some requests for that weekly. Whenever they receive their violation letter, most often then they will want to come talk. For the majority of the conversations, $I$ don't let them do it. But if they really expressed a need and show good faith that they were really trying to better their business and their practices, I will go ahead and do something for them in that instance. But, typically, $I$ don't usually do it. But I try to work with them just not cripple them.

MR. WATTS:
Anyone else? All right. Let's move on. Derek, $I$ think that you have ratification
of imposed penalties.
MR. PARNELL:
Yes. You will find in your packet a chart that illustrated the licensees that were in violation of state law. These cases have been investigated and I have determined that public interest can be served without further administrative proceeding, thus, civil penalties were imposed. I will list the name of the dealers and the amount of the fines that were imposed upon the dealer.

Our first one listed is Import
Empire, LLC, from Baton Rouge, Louisiana, fine amounts $\$ 250$. This dealer had vehicles just parked in different locations, two separate locations outside of his licensed dealership. When the investigators went out there, he was made to move those vehicles back to his lot.

Dwayne Armstrong doing business as Express Auto Used Cars in Baton Rouge, Louisiana, fine amount was $\$ 200$. This dealer, when the investigator went out and looked into the specific complaint, there was only one document in his folder which was the Bill of Sale. He didn't have any other documents in
his folder as it relates to the sale of this vehicle.

TRL Car Sales, LLC, from Baton Rouge, Louisiana, fine amount is $\$ 150$. The investigator went out. This dealer did not have a business sign and his phone was disconnected. But he has -- since then, he has restored the phone and the sign has been placed back up.

T\&B Automotive from New Orleans, Louisiana, fine amount is $\$ 250$. Dealer is currently -- was trying to obtain zoning. So he was actually selling vehicles before he had his licensed location established. So he was written a violation for that.

Auto Trends, LLC, Baton Rouge, Louisiana, fine amount is $\$ 200$. This dealer was informed that he had already been working -- he was working on trying to get the titles back the consumer and the consumer has received their title at this point.

ABZ Autoplex, LLC, from Baton Rouge, Louisiana, fine amount $\$ 200$. This Jared Helmke was not able to get the title for this individual. The consumer said that she wanted
her refund back for the vehicle. And he went ahead and refunded her vehicle and she received her money back. So she has been made whole.

The total amount of civil penalties
\$1,250. Commissioners, I ask that you ratify the imposed civil penalties assessed.

MR. WATTS:
I need a motion.
MR. TAYLOR:
I make a motion.
MR. DONNELL:
So moved.
MR. WATTS:
All right. We need our compliance
investigative report.
MR. PARNELL:
I will have Montie Wisenor give the
report.
MR. WATTS:
Montie, bring the Commissioners up to
date with what has been going on.
MR. WISENOR:
I was recently appointed supervisor of the compliance investigators for the Commission. I am slowly weighing into the
position, finding out all of the particulars about what's required of me. But I have been working with Mr. Parnell and the other investigators just kind of getting familiarized with everybody's current case loads and ongoing investigations. Thing like that.

Right now, I have compiled a list of everybody's combined totals for the month. Current for the month of April 2021, we had ongoing investigations were 11. Five-day notices, which were notices of revocations, 2 were issued. Work orders for site visits conducted were 18. Assisted with title delivery for consumer complaints, we had 13 of those. Titles delivered were 4 total this month. Refunds, I didn't get particular how many. I just had a total $\$ 15,300$ of different refunds that were received by consumers. I am assuming -- and $I$ haven't gotten details in the reports yet as far as if these are vehicle buybacks, repairs paid for by dealers and things like that. As far as cases closed that were assigned, we had 28 total. Cases closed that were not assigned were 11. Physical investigations were 38. And that's pretty much
all that $I$ have as of now.
So I am still, like I say, going over
the information. I had accessed CAVU so I can get everybody's ongoing cases and get updates. Like I said, I have been speaking with the investigators and finding out if they needed any assistance in any way with audits or, you know, help getting their case load caught up and things like that. But that's all that I have right now. MR. WATTS:

I would like you to make -- give your number to the commissioners so they can get in touch with you. Make sure they got a number where they can contact you, if y'all need. MR. WISENOR:

I got cards with me whoever doesn't have my number.

MR. WATTS:
If they need to get you. MR. WISENOR:

That is all that I have right now unless somebody has any questions. MR. WATTS:

Derek.

MR. PARNELL:
Since our last meeting, we made contact -- we were talking about a bond for our agency in order to get things rolling and moving along with the Department of Public Safety so we can become a public tag agent so we can do -- give some courtesies to our dealers and allow them to purchase dealer plates from us. Initially, when we talked with Office of Risk Management, they initially told us that wasn't something that they would do because we are a state agency. Basically we would be getting a bond for a state agency from a state agency. So they said that's -- since we are all the State of Louisiana, they felt like that wasn't something that they would do. But then a few weeks passed and then they came back to us and said that would be something that they would be able to do for us. The great thing about that is the bond is no cost to us because we are with Office of Risk Management already. If there is any claims against the bond. Would be the only time we would make any payments or anything like that, but there is no cost to us. So they did send
over a draft of the bond. We have been reviewing it. We sent it to Office of Motor Vehicles just to make sure that document looks good for what they are expecting of our application packet. And once they -- once I get approval from them, I will go ahead and do a formal application to them and go ahead and try to process our application so that we can start moving in that direction.

That's really the main thing that's kind of been happening. There is nothing that's new. So if you have any comments, questions, or concerns that $I$ need to address, please.

MR. DONNELL:
I guess it is just time to move forward with that because it's going to be that time starting again.

MR. PARNELL:
We will. As soon as $I$ hear back -- I
will call them today just to make sure and speak with the attorney over there.

MR. WATTS:
Items for next agenda. MR. PARNELL:

One of the items I thought we discussed that you want to have executive session to discuss a little bit more in detail. MR. WATTS:

I would like him and all of the parties involved, get them all here at one time just see what the hell is going on with them. He got me totally confused how to do business. MR. PARNELL:

We will also have on the agenda the policy document again. MR. WATTS:

All right. Does anybody else have anything else? Need a motion to adjourn. MR. DONNELL:

So moved.
(Meeting adjourned at 10:52 a.m.)

## REPORTER'S CERTIFICATE

I, BETTY D. GLISSMAN, Certified Court Reporter, Certificate No. 86150, in and for the State of Louisiana, do hereby certify that the Louisiana Used Motor Vehicle Commission May 17, 2021, meeting was reported by me in the stenotype reporting method, was prepared and transcribed by me or under my personal direction and supervision, and is a true and correct transcript to the best of my ability and understanding.

This June 1, 2021, Baton Rouge, Louisiana.

| \$ |  |  | $\begin{gathered} \text { abreast }[1]-46: 22 \\ \text { absentee }[1]-18: 19 \\ \text { aBZ }_{[1]}-56: 22 \\ \text { ABZ }[5]-17: 1,27: 1, \\ 27: 18,37: 19,41: 5 \\ \text { ABZ's }[1]-29: 10 \\ \text { accept }[3]-10: 22, \\ 10: 24,13: 7 \end{gathered}$ | 35:16, 47:5, 47:19 agreement [7]-23:3, |
| :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \mathbf{\$ 1 , 0 6 6 , 7 5 0}[1]-8: 18 \\ & \$ 1,250[1]-57: 5 \\ & \$ 1,500[1]-49: 24 \\ & \$ 1,633,535_{[1]}-7: 23 \\ & \$ 1,927,179{ }_{[1]}- \end{aligned}$ | $\begin{aligned} & 43: 25,45: 9,46: 1 \\ & 46: 16,46: 24,49: 19 \end{aligned}$ | $\begin{aligned} & 5,000{ }_{[1]}-45: 22 \\ & 5 \text {-year }[1]-10: 9 \end{aligned}$ |  |  |
|  | $\begin{aligned} & 49: 25,50: 16,50: 21, \\ & 53: 24 \end{aligned}$ | $500[1]-15: 25$ | ABZ ${ }_{[5]}$ - 17:1, 27:1, | $48: 15,50: 10,53: 6$ |
|  | $\left\lvert\, \begin{aligned} & 53: 24 \\ & 10,000[2]-50: 10, \\ & 50: 25 \end{aligned}\right.$ |  | $\begin{gathered} \text { 27:18, } 37: 19,41: 5 \\ \text { ABZ's }[1]-29: 10 \\ \text { accept }[3]-10: 22, \\ 10: 24,13: 7 \end{gathered}$ | $\begin{array}{\|l} \text { ahead [6] - } 23: 4, \\ 44: 23,54: 19,57: 2, \\ 61: 6,61: 7 \end{array}$ |
|  |  |  |  |  |
|  |  | 6 |  |  |
|  | 109 [2]-22:8, 41:14 |  |  | ALLMOND [2] - 3:7, |
| 11:14 | $\begin{aligned} & 10: 52[1]-62: 18 \\ & 11[2]-58: 10,58: 24 \end{aligned}$ |  | $\begin{aligned} & \text { access [3] - 16:3, } \\ & 21: 24,22: 5 \end{aligned}$ |  |
| \$1,962,245 [1] - 6:19 |  |  |  | $\begin{aligned} & \text { 32:16 } \\ & \text { allow [1] - 60:8 } \end{aligned}$ |
| \$10,000 [2]-45:19, | 112024 [1]-15:16 | $\begin{aligned} & 6[4]-24: 15,30: 15, \\ & 32: 11,45: 16 \end{aligned}$ | accessed [1] - 59:3 <br> accomplished [2] - |  |
| 46:20 | 12[2]-45:19, 54:8 | $60[1]-18: 9$ |  | almost [4]-15:19, 18:10, 20:21, 37:7 |
| \$134,254[1]-12:6 | $13_{[1]}$ - 58:14 | 7 | $\begin{aligned} & \text { accomplished [2] - } \\ & \text { 26:6, 36:19 } \end{aligned}$ |  |
| $\begin{aligned} & \mathbf{\$ 1 4 0 , 0 0 0}[1]-21: 17 \\ & \mathbf{\$ 1 5 , 3 0 0}[1]-58: 17 \end{aligned}$ | 13007 [1]-2:19 |  | 26:6, 36:19 account [8]-6:18, | American [1] - 50:23 |
| \$150 [1]-56:4 | 150,000 [1] - 40:6 | 7 [6] - 9:4, 12:10, | 19:19, 53:11, 53:12 | $\begin{aligned} & \text { 15:11, 28:8, 29:1, } \\ & 43: 25,44: 15,45: 6, \end{aligned}$ |
| \$17,721 [1]-12:22 | 17 [6]-1:14, 23:24, | 24:15, 30:16, 32:11, | accounting ${ }_{[1]}-7: 8$ |  |
| \$2,237 [1] - 12:23 | 30:22, 31:20, 31:24, | $45: 16$ | accounts [8]-6:19, | $45: 18,55: 10,55: 21$ |
| \$200 [4] - 29:6, | 63:6 | 70 [1]-41:1 | $\begin{aligned} & 6: 24,9: 18,11: 14, \\ & 12: 20,28: 5,28: 14 \end{aligned}$ | $\begin{aligned} & \text { 56:4, 56:11, 56:17, } \\ & \text { 56:23, } 57: 4 \\ & \text { amounts }[2]-44: 10, \end{aligned}$ |
| $\begin{gathered} \text { 55:21, 56:17, 56:23 } \\ \$ 250[2]-55: 14, \end{gathered}$ | 18 [1] - 58:13 | $70810[1]-2: 22$ $70816[1]-2: 19$ | $\begin{aligned} & 12: 20,28: 5,28: 14, \\ & 52: 15 \end{aligned}$ |  |
| 56:11 | 2 | $70816[1]-2: 19$ | $52: 15$ <br> accurate [2]-38:3, | $55: 14$ <br> ANDERSON ${ }_{[11]}$ - |
| \$300 ${ }_{[1]}-18: 14$ $\$ 34,365{ }_{[1]}-8: 17$ |  | $71 \text { [2] - 7:8, 9:13 }$ | 38:15 |  |
| \$40,895 [1] - 8:4 | 2 [8]-7:1, 11:23, | $76.5{ }_{[1]}-9: 1$ | acquired [1] - 30:9 action [3]-23:8, | 11:8, 48:17, 51:20, |
| \$451,433 [2]-6:20, | 15:19, 15:21, 16:11, | 7:20, 18:7 | $38: 5,47: 14$ | 52:5, 52:10, 52:24, $53: 5$ |
| 9:21 ${ }^{\mathbf{\$ 4 6 6 , 9 1 7}}{ }_{[1]}-12: 24$ | $2013{ }_{[1]}-15: 18$ |  | 40:15, 42:5 <br> actual [4]-8:23, | $\begin{gathered} \text { answer }[1]-29: 6 \\ \text { anyhow }[3]-15: 23, \\ 27: 17,38: 1 \end{gathered}$ |
| \$466,979 [1] - 11:15 \$478,986 ${ }_{[1]}$ - $8: 4$ | 2019/'20[1]-8:3 2020 [1] - 26:17 | 8 |  |  |
| $\begin{aligned} & \$ 5,000[3]-44: 11, \\ & 45: 4 \end{aligned}$ | $\begin{aligned} & 2020[1]-26: 17 \\ & 2021[9]-1: 14,6: 17, \end{aligned}$ | 8 [3]-9:14, 12:12, | additional [1]-28:25 | anytime [1] - 43:22 <br> anyway [3]-49:22, |
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