# LOUISIANA USED MOTOR VEHICLE COMMISSION STATE OF LOUISIANA 

REGULAR MEETING
MARCH 15, 2021
BEGINNING AT 9:45 A.M.
HELD BY VIDEOCONFERENCE
3132 VALLEY CREEK
BATON ROUGE, LOUISIANA REPORTED BY: BETTY D. GLISSMAN, CCR

APPEARANCES:

VICE-CHAIRMAN:
MR. RICHARD WATTS

COMMISSIONERS PRESENT:
MR. TRAVIS BROWN
MR. JEFFEREY BRITT
MR. RICKY DONNELL
MR. GEORGE FLOYD
Mr. MATTHEW PEDERSON

MS. BARON: John Poteet?

MR. POTEET:
(No response.)
MS. BARON: George Floyd.

MR. FLOYD: Here.

MS. BARON: Tony Cormier?

MR. CORMIER: (No response.)

MS. BARON: Matthew Pederson?

MR. PEDERSON: Here.

MS. BARON: Richard Watts?

MR. WATTS: Here.

MS. BARON: Steve Olave?

MR. OLAVE: (No response.)

MS. BARON:

Ricky Donnell?
MR. DONNELL:
Here.
MS. BARON:
Dino Taylor?
MR. TAYLOR:
(No response.)
MS. BARON:
Mr. Britt?
MR. BRITT:
Here.
MS. BARON:
Travis Brown?
MR. BROWN:
Here.
MS. BARON:
Mr. Chairman, we have a quorum.
MR. WATTS:
Let's do the Pledge of Allegiance. (Pledge of Allegiance.)

MR. WATTS:
Do we need a motion or something for certification?

MS. BARON:
No. That's just a formality.

MR. WATTS:
Any public comments?
MS. BARON:
No, we do not.
MR. WATTS:
All right. Adoption and approval of
minutes.
MR. DONNELL:
So move.
MR. BRITT:
Second.
MR. WATTS:
Items for discussion. Financial
matters. Mona.
MS. ANDERSON:
Yes, sir. If you will all turn in
your packets to the financial statements for January 2021. On the statement of net position on pages 1 and 2, the operating account balance at the end of January was $\$ 2,057,714$. Fines accounts receivable were $\$ 457,510$. And at the bottom of the page -- the current liabilities are at the bottom of the page and the top of the next page for a total of $\$ 73,521$, which is normal. Long-term liabilities decreased. The

2021 deferred revenues were fully earned on January 1 and were transferred to revenue codes. And that -- the amount was that was transferred was $\$ 277,770$ and that's for the second year of the 2020/2021 license period. And on pages 3 through 5, the
statement of revenues, expenses, and changes in net position, the year-to-date revenue in January was $\$ 851,865$ compared to $\$ 1,470,000$ last year at this time. The drop, of course, is due primarily to the suspension of fees that were -- that was ordered by the House Concurrent Resolution 71.

On page 4, the salaries and related expenses were slightly higher than the previous year. And the remainder of the expenses were $\$ 257,850$ lower than last year due mostly to remote meetings that we had this year. We are experiencing a significant drop in the expenses for traveling. On page 5, the net increase of expenses was $\$ 15,000$. And the net position was $\$ 30,375$ compared to $\$ 663,540$ last year. And this was our only month to recognize a positive net position.

Turning on to the year-to-date budget
to actual expenditures graph, we're pretty much at budget right now. Salaries and benefits are slightly higher than they should be, but the remaining expenses are lower. On page 7 is the four-year revenue comparison. And page 8 is the chart of that. You can see that the revenue this year is lower and most of the fee types shown for the same districts for the 2018/'19 year. The only exception is the sales revenue which increased.

On page 9 is the certificate of
deposit report. We had two b1Bank certificates that came up for renewal. And one Chase CD that came up for renewal. And b1Bank originally quoted us 0.3 percent interest and we were able to negotiate that to be 0.5
percent. The Chase CD was moved to the Bank of St. Francisville because they did have a higher rate.

On page 10 is the accounts receivable hearings report. $\$ 1,450$ in fines were assessed in January, and $\$ 1,219$ was collected. We wrote off $\$ 90$ as the expense for collection by the Attorney General's Office. And the balance at the end of January was $\$ 457,510$.

If you turn into your packet, the next report that you have is the February financial statements. The cash in the bank decreased to $\$ 1,991,508$. The fines accounts receivable were $\$ 451,433$. The current liabilities on page 2 were $\$ 75,532$, and the long-term liabilities increased of $\$ 4,430,164$. That is when we began to receive some '21/'22 license -- license applications. The net position was a negative $\$ 52,049$.

On page 3, the year-to-date revenues were 886,000 compared to 1,573,000 last year. And on pages 4 and 5, the year-to-date expenses were 938,997. The year-to-date change in net position was a negative $\$ 52,049$ compared to a positive $\$ 653,793$ last year.

On page 6 is, again, the
budget-to-actual expenditures and we are pretty much on target right now. Page 7 is the 4-year revenue comparison and page 8 is the chart of that. We are down roughly $\$ 230,000$ from the same districts in the 2018/'19 period.

If you turn to page 9, the certificate of deposit is the same as it was in January. And on page 10, we did not have a

Commission meeting in January [sic] so the fines remained the same; none were assessed. We did collect $\$ 5,808$. And we wrote off $\$ 269$ in expense for collection fees by the Attorney General. Our ending balance in the accounts receivable was $\$ 451,433$.

And unless there are any questions Mr. Vice Chairman, that concludes my report. MR. WATTS:

I got a quick question. How are we standing? Good? Bad? Or? Our financial situation since this pandemic? Is it about where it needs to be?

MS. ANDERSON:
Well, we won't know that until we start collecting that second year, because right now it doesn't look very good because of the collections. And the main concern there is going to be how many of those dealers are still going to be in business for the second year. So if all of the ones that we issued for 2021 come back for the 2022 year, then I think we will be doing pretty good. So we will be collecting that revenue starting from July -on July 1 and going through the end of the
year. And there will probably be some late payments into the first part of 2022.

MR. WATTS:
All right. Do I need a motion and a second for this? Anybody have any? Looking for a motion, I guess.

MR. DONNELL:
Make a motion.
MR. WATTS:
Need a second.
MR. BRITT:
Second.
MR. WATTS:
All right. Coming up is Jeff Britt.
You got the floor.
MR. BRITT:
I just want to report to the commissioners, Derek and I and Robert Hallack met and have been going back and forth. I think we've come up with a solution on having a supervisor over the investigators or compliance investigators, whatever the title would be. We are saying we got it worked out. Director Parnell is working on some of the finalization of the -- how it needs to be worded and what
their job description is going to be and working with Civil Service on moving up one of our guys. We've decided that it is going to be Montie Wisenor will be the supervisor and Director Parnell will meet all of the agents and instruct them on how the structure is going to be set and how each case is going to be handled and what Montie's role is going to be. I feel good about this. I think we got something good going here and I think it will help -- help the entire Commission. And that's my report.

Director Parnell, do you have anything that you want to add?

MR. PARNELL:
I just want to add a little bit.
Like you said, I was working with -- you know, Montie has been with this agency 22 years. I do very much think that he's very capable and very thorough. He is going to be someone who I think is going to do a wonderful job. We have submitted to the Civil Service the request for the position. We have included the detailed job description and organizational chart. Most of Civil Service is still primarily working
remotely so we are just waiting on their approval of the position. That way we can go ahead and follow the normal protocol which would mean we just have to post the position, but we can kind of let Civil Service know that we are looking at a higher -- to promote from within and most often they would send us just the one person on that list. There was some concern when we kind of really started talking about the situation. So I did reach out to the Board of Ethics. I spoke with their staff Attorney, Latoya Jordan. Just to make sure that we didn't have any conflict as it relates to nepotism, because Ronnie Wisenor is still a current investigator. During our discussion, it was advised that under provisions of the nepotism statutes, which are fine under the Revised Statute 42:1119(C)(2), that is an exception. According to that statute, the move can happen provided that the public employee has been employed with the agency for a period of at least one year to the immediate family's promotion. So with that said, that leaves us the ability to move forward with the promotion. I do have to put together a participation plan
that I have to submit to the Board of Ethics, which will be once they approve it, it is much more of a disqualification plan because there is that conflict as it relates to the employees, the two employees because of their relationship. What the disqualification plan basically does is that we will submit to the Board of Ethics. They will -- the staff attorney is going to present it before the Board of Ethics. It allows him to be in the role of the supervisor, but only -- there is one area where it could not affect him. If there is anything that has economic interest, for example, his evaluations or anything like that that can have a positive or negative impact on his finances as it relates to either promotion -- increases in salary or anything like that. As you were describing to me with the disqualification plan, $I$ just need to make -- make note that $I$, as an executive director, would be that person to actually functions in that role as it relates to that one specific employee.

Also, beyond that, we are just waiting to go through and get everything from

Civil Service to go through really smooth; hopefully, it will. And just finish up this participation statute, the disqualification plan, and everything should be fine with moving forward with the promotion.

I just wanted to update everybody exactly the specifics of what we are going through in order to try to make this situation happen.

MS. BARONS:
Chairman Watts, we need to go back to Attorney Robert Hallack's bill underneath the financial matters.

MR. WATTS:
I skipped him. I am sorry. MR. PARNELL:

You will find in your packet Attorney
Hallack's bill of services for January of 2021. I have reviewed the services performed and the accounting department has reviewed the time calculations and reviewed that they are correct. Attorney Hallack's bill for services for January of 2021 is $\$ 3,510$. Commissioners, I ask that you approve payment of Attorney Hallack's bill. I need a motion.

MR. WATTS:
I need a motion.
MR. DONNELL:
So moved.
MR. PEDERSON:
Second.
MR. WATTS:
All right. I got here general discussion is next.

MR. PARNELL:
Commissioners, this gentleman, Van
Brumfield from Top to Bottom Autos, LLC, he came before our board some time ago and had a hearing and there was a large fine that was assessed on this particular dealer. This dealer made mention -- he did have conversation with myself, he wanted to come up with a payment plan in order to cover the funds associated with this fine. The total fine amount is 84 -- yes, $\$ 84,100$. He wanted to come up with a payment plan in order to get this amount paid down. And I told him with that amount, normally I deal with the one that are smaller dollar amounts. Larger amounts like this, $I$ wanted to bring it before you-all
and give Mr. Brumfield an opportunity to discuss his situation with you and request that he gets approval for a payment plan.

Ms. Baron, I think that you have a little bit more information you wanted to share with the Commissioners before Mr. Brumfield speaks, if you will, please, do so. MS. BARON:

Yes. The total fine was that 84,100 . His bond company paid a portion of that. So all that is left owed is 58,500. When we had previously talked with Mr. Brumfield, it was Mr. Hallack -- Attorney Hallack and Mr. Parnell and myself, we talked with Mr. Brumfield on a Zoom call earlier. And he said at that time that he could possibly make a payment of $\$ 500$ a month. With making $\$ 500$ a month, it will take him 9 years and 9 months to pay off his fine. So we told him that we would have to come before you-all and let y'all decide whether or not that was going to be acceptable for, you know, for him to pay that amount. MR. WATTS:

Is he current? He is not a dealer anymore, is he?

MS. BARON:
No, sir. He is not.
MR. PARNELL:
Attorney Morris, I think you kind of made mention to Kim and $I$ about something that some other agencies do at some points just to incentivize persons who are paying payments and whatnot. Can you kind of explain that to the board members, if you will.

MS. MORRIS:
This is a matter that $I$ understand
has not been turned over at the Attorney General's Office, and you might recall from the report earlier today we had some write-offs of balances on fines owed because we would have to pay the attorney general 25 percent of what we actually collect. Sometimes we will put
someone on a payment plan and provided that they timely pay all payments, there would be some sort of a discount applied at the end, because it allows us to avoid collection costs if we have cooperation of the individual. So that might be something that you would consider, but it would be conditioned upon, you know, an agreement where timely payments have
to be consistently made.
MR. PARNELL:
Mr. Brumfield, it is your opportunity at this time to speak to the commissioners and kind of let them know what your position is, what you want to do to move forward. MR. BRUMFIELD:

Good morning, everybody. Yes. I am trying to get this taken care of. I mean, I understand it's a significant amount of money. And at the present time right now that is like the most that $I$ am able to make as a monthly payment as $I$ sit right now with my income. MS. BARON:

That would be the $\$ 500$ that we previously mentioned? MR. BRUMFIELD: Yes, ma'am. MR. WATTS:

I don't know. I would like to put this off until next month's meeting and see if we meet in person and sit down and discuss this. I don't know. I am not in the finance business and neither is the Commission to finance a fine, you know.

Mr. Brumfield, are you currently
employed now?
MR. BRUMFIELD:
Sir?
MR. WATTS:
Are you currency employed now? MR. BRUMFIELD:

Yes. I am working between jobs. MR. WATTS:

Derek, what is yours -- you got a feel for this. What do you think?

MR. PARNELL:
Well, I mean, if he does plan on
making payments, $I$ think that's a good solution. But I do like what Ms. Morris mentioned about an incentive to continue making his payments. Again, $\$ 500$ a month to complete this out would be, like, 9 years' worth of payments. So this is something that $I$ think that we need to table right now to kind of have a bit more of a discussion as it relates to this matter. I think that would be helpful. But it is truly -- in most situations, I always -- if the dealership was good faith, I do try to work with a lot of dealers on payment
plans. But, again, with this amount, it is
fairly large and $I$ felt this was something you all should definitely vote upon.

MS. ANDERSON:
Derek?
MR. PARNELL:
Yes, ma'am.

MS. ANDERSON:
If we -- even if we discount it, that
is still going to take him, like, over 7 years to pay that out.

MR. PARNELL:
That's correct.
MS. ANDERSON:
Even if we discount it 25 percent.
MR. PARNELL:
Yes.
MR. HALLACK:
If we discount it 20 percent plus the costs, it is still going to be 7 years?

MR. PARNELL:
At $\$ 500$ a month, yes. It spreads out pretty far. MR. BRITT:

Can I interject something? I really
believe we need to table this until we can have a discussion a little further. Whatever we do here with this matter will set a precedent. And I am all about helping somebody and I'm all about if they pay it off early giving them a discount. But $I$ think we need to sit back and have a discussion about this maybe in an executive session later on. MR. WATTS:

I agree. We will table until the next meeting where we will sit down face-to-face and we can talk amongst ourselves between now and the next meeting to see what's going on and see what we can do.

MR. HALLACK:
Do you still need Mr. Brumfield to
attend?
MR. WATTS:
I will let Kim get in touch with him when we decide on something. If he wants to attend the meeting, we will bring it before the next meeting, hopefully if we can do it before the next meeting, $I$ think that is appropriate. We can get in touch with him or we have to go before a meeting before the Commission.

MS. BARON:
If y'all make a decision, I can let him know what the decision is. If we bring it into the next meeting, then, you know, he can attend or what have you. If we go into executive session, he won't be.

MR. DONNELL:
Let's just table until we get into an executive session.

MR. WATTS:
Okay. That's good.
MS. BARON:
Is that good with you, Mr. Brumfield?
MR. BRUMFIELD:
Yes, that's fine.
MS. BARON:
We will be in touch.
MR. BRUMFIELD:
Okay. Thank you. Thank you very
much.
MR. WATTS:
What is next, Derek?
MR. PARNELL:
Ratification of imposed penalties.
You will find in your packet a chart that
illustrates the licensees that were in violation of state law. These cases have been investigated and I have determined that the public interest can be served without further administrative proceeding, thus the civil penalties were imposed. I will announce the names of the dealers that have been imposed civil penalties for the record. We do not have anyone present on this list in opposition of these penalties as they have already been paid. So we will go through the list now.

ABC Auto Sales, LLC, from Baton
Rouge, Louisiana, fine amount was $\$ 200$. This dealer, you will see on this imposed -- this chart, you are going to see several times that this dealer's name is popping up. He was ultimately having a lot of issues with getting titles from his floor plan company because of payments. He has been working with the title -- I mean, with the floor plan company in order to get these vehicles, each one that he has been working out, he has went ahead and registered the vehicles. So I think out of these cases listed, six of them are going to be listed other ABC Auto Sales, but I will go
through because they were each separate complaints that came into our office. It is quite a few more complaints that came in, but at this point we have only dealt with six of them.

Auto Brokers of America, LLC, from Lafitte, Louisiana, the fine amount was \$150. There was no licensed salespersons at the time of the site visit. Jefferson Auto Group, LLC, from Kenner, Louisiana, fine amount was $\$ 200$. This was a non-delivery of title. The title was delivered to the consumer, so the consumer is made whole.

All Premier Auto Sales, LLC, from Lafayette, Louisiana, fine amount was \$750. At the site visit, this dealer did not have a salesperson license -- the dealership and salesperson license was expired on the premises. He hadn't been submitting any of his monthly sales reports and he didn't have any of his public records on site at the dealership when the investigator went out and did a site visit with him.

Once again, ABC Auto Sales, LLC, Baton Rouge, Louisiana, fine amount was $\$ 200$.

Non-delivery of title, of course, as I stated before. Alfred Ledet, doing business as Up Front Auto Sales from Opelousas, Louisiana, fine amount is $\$ 400$. Business phone was changed, but he did not contact our office or give us any other information. He let -- also let a friend make purchases under his license. And upon that situation, one did a double-transfer on one of their licenses in one of the deals that they were working on.

The next one is Quinn Green doing business as Green's Auto Exchange from Marrero, Louisiana, fine amount is $\$ 150$. This dealer's business sign was down. He has replaced the sign at this point. Airport Road Auto Sales, LLC, from Opelousas, Louisiana, fine amount is \$620. This dealer -- the place of business looked abandoned. So the investigator reached out to Office of Motor Vehicles, the monthly sales report department, just to find out information on this dealership that it was no monthly sales reports being submitted. The dealership has submitted information to re-open his dealership and, thus, no records were found.

Moving to the next one, it's ABC Auto Sales, LLC, from Baton Rouge, Louisiana, fine amount was $\$ 200$. Non-delivery of title. ABC Auto Sales, LLC, from Baton Rouge, Louisiana. Again, fine amount is $\$ 200$ for non-delivery of title. And once more, ABC Auto Sales, LLC, from Baton Rouge, Louisiana, fine amount $\$ 200$ for non-delivery of title.

Laimoun, LLC, doing business as Tire Zone Car sales from Baton Rouge, Louisiana, fine amount is $\$ 300$. This dealer did not -the sales record did not explain the buyer's guide as prescribed by law. There were some other issues that took place, but the dealer did make good on all of those other issues, so violations were not written for that.

Auto Empire, LLC, from Baton Rouge, Louisiana, fine amount is $\$ 1,500$. Dealer made statements that he -- the dealer stated he had not been able to access Office of Motor Vehicles' database citing a problem with his password, seeking temporary tags. There was not an account for any of the tags resulting in a violation nor did he have sales reports that made from that dealership in his possession.

Laimoun, LLC, doing business as Tire Zone Car Sales in Baton Rouge, Louisiana, fine amount is $\$ 300$. Another instance where the dealer did not supply the monthly -- I am sorry, the signed buyer's guide for the consumer.

HD Pay Here Auto Sales, LLC, from Baton Rouge, Louisiana, fine amount was $\$ 200$. It was non-delivery of title. Trying to pay off floor planner. Has done so at this point. Auto World of Baton Rouge, LLC, fine amount \$300. Not providing prior buyer's guide to purchaser. Dixieland Car Sales, LLC, from Baton Rouge, Louisiana, fine amount is $\$ 1800$. Dealer was selling vehicles from several different places, one which was his home, outside of his licensed location. As well as other violations that were assessed once when the investigator went out and investigated the situation.

AAA Tire Shop, Inc., doing business as AAA Tire \& Auto Sales from Baton Rouge, Louisiana, fine amount is 1100. The claim initially involved a bad transmission. When the investigator went, he found issues
associated with this dealership.
Commissioners, the total amount of civil penalties for the month of January and February was $\$ 8,820$. Commissioners, $I$ ask that you ratify the imposed penalties assessed. MR. WATTS:

I need a motion.
MR. DONNELL:
I move.
MR. WATTS:
Second.
MR. PEDERSON:
Second.
MR. DONNELL:
Derek, let me ask you a question.
MR. PARNELL: Yes, sir.

MR. DONNELL:
Who is the dealer at Dixieland?
MR. PARNELL:
Let me see if $I$ have his name in front of me.

MR. WATTS.
That's Sherri. That's his wife.
MR. DONNELL:

Who?
MR. WATTS:
That's Sherri.
MR. PARNELL:
Barbara Reeves, the owner.
MR. DONNELL:
Okay.
MR. PARNELL:
Yes, Barbara Reeves is the owner.
MR. WATTS:
We have had him up here before. I remember his name. He's just out there.

Derek, I have a question for you. On this not providing a buyer's guide to purchaser if required. Is it required or not required?

MR. PARNELL:
Say again, sir.
MR. WATTS:
I don't understand "if it is
required."
MR. PARNELL:
According to Statute 32:792(B)(19), a dealer is required to provide a buyer's guide. I don't know why it says "if required."

MS. BARON:

If I am not mistaken, it is not required if the vehicle is sold as is. MR. WATTS:

You are still required one, though. MS. BARON:

They have to give them the buyer's guide. If it is not as is, they do not have to provide one. MR. HALLACK:

Under federal law, Mr. Watts is
correct. It is required on all transactions in federal law. But a used motor vehicle dealer under our law, the buyer's guide is only required if they sell the car as is. MR. DONNELL:

If they sell the car what now?
MR. HALLACK:
As is.
MR. WATTS:
It is not required?
MR. HALLACK:
It is not required if the dealer sells the car as is. MR. WATTS:
Well, I know they have to sign
something to let them know they bought the car as is, you know, right?

MR. HALLACK:
Right, right. But if the dealer
sells the car as is, he has to provide federal buyer's guide.

MR. PARNELL:
Not often will you find a dealer that
is not.
MR. HALLACK:
I mean, if it is not an as-is sale, and most of them are as is, but let's say it is not an as-is sale, he doesn't have to provide under our law the buyer's guide. Now, under federal law, they have to supply the buyer's guide in every transaction. But to be in violation of our law, they only have to provide it if it's an as-is transaction. MR. DONNELL:

Remind me when we get down there in executive session to discuss this topic. MR. PARNELL:

Okay. I will make a note it.
MR. HALLACK:
This was a new law by the way. It is
a law that came about two years ago.
MR. PARNELL:
Two years ago, yes.
MR. WATTS:
It seems like it would be just the same as the federal. I just don't understand that ruling or who made that law to tell you the truth.

MR. HALLACK:
Well, a lot of the dealers at the time that we made that law, a lot of dealers were not providing the buyer's guide.

MR. WATTS:
Yes. I think that the buyer's guide should be provided with every transaction regardless with as is or whatever. Let the customer sign it so they know what they are reading and they know what they are buying. That's a big problem with these lots. They don't provide the information and the customers don't know if they bought a car as is or what after 30 days. MR. HALLACK:

Well, I would think that 90 percent of all transactions are as is anyway.

MR. WATTS:
I am sure they were.
MR. DONNELL:
What I want to discuss in executive session is our jurisdiction in this. MR. HALLACK:

What about our jurisdiction? MR. DONNELL:

Can we enforce federal law? MR. HALLACK:

No.
MR. WATTS:
We will bring it up in executive session. That's something we will do. MR. DONNELL:

We will just do it when we get there. MR. HALLACK:

Well, you are not technically
enforcing federal law. All you are saying is
that this is something that is required in an as-is transaction.

MR. DONNELL:
Okay.
MR. WATTS:
One more question, Derek. Is ABC
still in business? I see you got two different dealer numbers.

MR. PARNELL:
They are not in business, no.
MR. WATTS:
ABC is out. He has re-opened
somewhere else with another title under another name. I see here.

MR. PARNELL:
Not that $I$ know of.
MS. BARON:
They owned HD Buy Here and Pay Here and he is working there, but the LLC is closed. MR. WATTS:

So he has a new dealer -- a new name at the same location, right?

MS. BARON:
No. He has moved his location to
Denham Springs.
MR. WATTS:
All right. He is nowhere on Plank
Road no more? He is in Denham?
MS. BARON:
That is correct. He is in Denham
Springs now.

MR. WATTS:
All right. We need to make motion of all of these to approve them. We've done that, okay.

Derek, that's your report next on the agenda.

## MR. PARNELL:

Just give you a brief report where we kind of are on certain issues. The dealer's seminar, last week we were able to start Montie, Stacey, and Perry are primarily the ones that we go to to do the webinars as it relates to the car dealer seminar unless we are able to start having to get back on track. It was about 130 or so dealers ever since the pandemic that hadn't had their dealer's seminar, so we were able to hold six webinars last week so we can complete those dealer seminars. Every month we are going to try to have six or so ongoing just to try to catch up with the dealers that are out there that have not had their dealer seminar.

As you recall, the dealer seminar is something that our agency has continued to do. The dealer seminar is specific to new dealers
that are coming into business.
The next item would be the continuing education. Again, as $I$ said last time, we did complete the process -- well, the application process for our continuing education. The next thing I really have to do is get some -- put a request for proposals out there. We try to advertise in well-known publications and our own websites, including our websites, because the vendors that will meet -- will need to meet the requirements as it relates to hosting the continuing education would still need to get insurance as any of our vendors as the state requires us to do. As of now, we do know that there would be one that we know of. Even still, we still have to go through. They still have to have certain requirements in order to be a vendor for our agency. The Department of Public Safety tag agent -- have been talking a little bit further with Officer of Motor Vehicles Jill Jarreau, and we are kind of going through this application for us to become -basically, we have to go through all of the same process as any person who wants to be a public tag agent in order for our agency to get
the ability to provide dealer plates to our dealers. This is a huge courtesy -- I think it is going to be for our agency in order to help our dealers get their dealer plates. It will be much more efficient in my opinion. But, you know, with this, we have to meet all of the requirements which includes -- we have to fill out the auto title company application as well as the public tag agent application, because as they described to me that you cannot have a public tag agent without being an auto title company. What that means is both of those have to require $\$ 100,000$ bond that our agency would have to get in order to be able to be a public tag agent and to get out the plates to our dealers.

It is a little bit more intense. I kind of estimated this process. It is a little bit more intensive. So I am just trying to work through this to get this accomplished as soon as I can.

Did you-all have any questions or comments or concerns as it relates to anything? MR. WATTS:

No, I am good. Anybody?

MR. DONNELL:
I would like to get a room big enough for all of us to come to Baton Rouge next month.

MR. WATTS:
How do we pursue that?
MS. BATON:
The only building that's available to us would have been the Archives building and they will not allow it.

MR. PARNELL:
That is their protocol. I don't know if we have any other suggestions. Ms. Morris? MS. MORRIS:

I don't know about the cost, but one of my agencies met last week at the Crowne Plaza which is right behind you-all. They just rented the rooms there.

MR. WATTS:
I don't know why we couldn't do that
either.
MR. PARNELL:
We can look into the Crown Plaza or
if Mr. Britt looks into the police.
MR. WATTS: All right. We have items for next agenda. Do you have anything coming up? Anybody else? Anything else? MR. PARNELL:

So far just the one thing that I know Commissioner Donnell said he wanted to kind of discuss about buyer's guide. MR. WATTS:

Yes. That will be good.
All right. Motion for adjournment. MR. DONNELL: Motion. MR. FLOYD: Second. MR. WATTS: This meeting is over.
(Meeting adjourned at 10:29 a.m.)

## REPORTER'S CERTIFICATE

I, BETTY D. GLISSMAN, Certified Court Reporter, Certificate No. 86150, in and for the State of Louisiana, do hereby certify that the Louisiana Used Motor Vehicle Commission March 15, 2021, meeting was reported by me in the stenotype reporting method, was prepared and transcribed by me or under my personal direction and supervision, and is a true and correct transcript to the best of my ability and understanding.

This March 30, 2021, Baton Rouge, Louisiana.


| 41:13 <br> BATON [4] - 1:18, 2:20, 2:23, 39:7 <br> become [1] - 37:22 <br> began [1]-9:8 <br> BEGINNING [1] - <br> 1:15 <br> behind [1] - 39:17 <br> benefits [1]-8:2 <br> best [1] $-41: 11$ <br> BETTY [3] - 1:22, <br> 41:3, 41:22 <br> between [2]-20:8, <br> 22:13 <br> beyond [1] - 14:24 <br> big [2] - 33:19, 39:2 <br> bill [4] - 15:12, 15:18, <br> 15:22, 15:25 <br> bit [6] - 12:16, 17:5, <br> 20:21, 37:20, 38:17, <br> 38:19 <br> BLUEBONNET [1] - <br> 2:22 <br> Board [4]-13:11, <br> 14:1, 14:8, 14:10 <br> board [2]-16:13, <br> 18:9 <br> bond [2]-17:10, <br> 38:13 <br> bottom [2]-6:22, <br> 6:23 <br> Bottom [1] - 16:12 <br> bought [2]-32:1, <br> 33:21 <br> BOULEVARD [1] - <br> 2:22 <br> brief [1] - 36:8 <br> bring [4] - 16:25, <br> 22:21, 23:3, 34:13 <br> BRITT [6] - 2:7, 5:10, <br> 6:10, 11:11, 11:16, <br> 21:24 <br> Britt [3]-5:9, 11:14, <br> 39:24 <br> Brokers [1] - 25:6 <br> BROWN [2] - 2:6, <br> 5:14 <br> Brown [1] - 5:13 <br> Brumfield [9] - <br> 16:12, 17:1, 17:6, <br> 17:12, 17:14, 19:3, <br> 20:1, 22:16, 23:13 <br> BRUMFIELD [6] - <br> 19:7, 19:17, 20:3, <br> 20:7, 23:14, 23:18 <br> budget [3]-7:25, <br> 8:2, 9:18 <br> budget-to-actual [1] - 9:18 <br> building [2] - 39:8, | ```39:9 business [13] - 10:20, 19:24, 26:2, 26:4, 26:12, 26:14, 26:17, 27:9, 28:1, 28:21, 35:1, 35:4, 37:1 Buy [1] - 35:12 buyer's [13]-27:12, 28:5, 28:12, 30:14, 30:23, 31:6, 31:13, 32:6, 32:14, 32:15, 33:12, 33:14, 40:7 buying [1] - 33:18 BY [2]-1:16, 1:21```  | ```8:17 citing[1] - 27:21 civil [3]-24:5, 24:8, 29:3 Civil [5] - 12:2, 12:22, 12:25, 13:5, 15:1 claim [1] - 28:23 closed [1] - 35:13 codes[1] - 7:3 collect[2] - 10:3, 18:17 collected [1] - 8:22 collecting [2] - 10:16, 10:24 collection[3]-8:23, 10:4, 18:21 collections [1] - 10:18 coming [3] - 11:14, 37:1, 40:2 comments [2]-6:2, 38:23 COMMISSION[2] - 1:5, 2:17 Commission [5] - 10:1, 12:11, 19:24, 22:25, 41:6 Commissioner [1] - 40:6 COMMISSIONERS [1] - 2:5 Commissioners [3] - 16:11, 17:6, 29:2 commissioners [4] - 11:18, 15:23, 19:4, 29:4 company [5] - 17:10, 24:18, 24:20, 38:8, 38:12 compared [4] - 7:9, 7:22, 9:12, 9:15 comparison [2] - 8:5, 9:20 complaints [2] - 25:2, 25:3 complete [3]-20:17, 36:18, 37:4 compliance [1] - 11:21 concern [2] - 10:18, 13:9 concerns [1] - 38:23 concludes [1] - 10:8 Concurrent [1] - 7:13 conditioned [1] - 18:24 conflict [2]-13:13, 14:4``` | ```consider [1] - 18:24 consistently [1] - 19:1 consumer [3] - 25:12, 28:6 contact [1]-26:5 continue [1]-20:16 continued [1] - 36:24 continuing [3] - 37:2, 37:5, 37:12 conversation [1] - 16:16 cooperation [1] - 18:22 Cormier [1] - 4:10 CORMIER[1] - 4:11 correct [5] - 15:22, 21:13, 31:11, 35:24, 41:11 cost [1] - 39:15 costs [2]-18:21, 21:20 course [2] - 7:10, 26:1 Court [1] - 41:3 COURT [1] - 41:23 courtesy [1] - 38:2 cover[1] - 16:18 CREEK[1] - 1:17 Crown [1] - 39:23 Crowne [1] - 39:16 currency [1]-20:6 current[4] - 6:22, 9:5, 13:15, 17:24 customer [1] - 33:17 customers [1] - 33:20``` deal ${ }_{[1]}$ - 16:23 dealer [27] - 16:15, 16:16, 17:24, 24:14, 25:16, 26:17, 27:11, 27:14, 27:18, 27:19, 28:4, 28:15, 29:19, 30:23, 31:12, 31:22, 32:4, 32:8, 35:2, 35:15, 36:13, 36:18, 36:22, 36:23, 36:25, 38:1, 38:4 dealer's [4]-24:16, 26:13, 36:9, 36:16 dealers [11]-10:19, | ```20:25, 24:7, 33:10, 33:11, 36:15, 36:21, 36:25, 38:2, 38:4, 38:16 dealership [8] - 20:24, 25:17, 25:21, 26:21, 26:23, 26:24, 27:25, 29:1 deals [1]-26:10 dealt [1] - 25:4 decide [2] - 17:20, 22:20 decided [1] - 12:3 decision [2]-23:2, 23:3 decreased [2] - 6:25, 9:4 deferred [1] - 7:1 definitely [1]-21:3 delivered [1]-25:12 delivery [6] - 25:11, 26:1, 27:3, 27:5, 27:8, 28:9 Denham[3]-35:19, 35:22, 35:24 Department [1] - 37:18 department [2] - 15:20, 26:20 deposit [2] - 8:12, 9:24 Derek [8] - 11:18, 20:10, 21:5, 23:22, 29:15, 30:13, 34:25, 36:5 DEREK [1] - 3:3 described [1] - 38:10 describing[1] - 14:18 description [2] - 12:1, 12:24 detailed [1] - 12:23 determined [1] - 24:3 different [2]-28:16, 35:1 Dino [1]-5:5 direction [1]-41:10 director[2]-11:23, 14:21 Director [2] - 12:5, 12:13 discount [5] - 18:20, 21:9, 21:15, 21:19, 22:6 discuss [5] - 17:2, 19:22, 32:21, 34:4, 40:7 discussion [6] - 6:13, 13:15, 16:9,``` |
| :---: | :---: | :---: | :---: | :---: |


| ```20:21, 22:2, 22:7 disqualification [4] - 14:3, 14:6, 14:19, 15:3 districts [2]-8:8, 9:22 Dixieland [2]-28:13, 29:19 dollar [1] - 16:24 done [2]-28:10, 36:3 DONNELL [19]-2:8, 5:2, 6:8, 11:7, 16:3, 23:7, 29:8, 29:14, 29:18, 29:25, 30:6, 31:15, 32:19, 34:3, 34:8, 34:15, 34:22, 39:1, 40:11 Donnell [2]-5:1, 40:6 double [1] - 26:9 double-transfer [1] - 26:9 down [6] - 9:21, 16:22, 19:22, 22:11, 26:14, 32:20 drop [2] - 7:10, 7:19 due [2] - 7:11, 7:17 during [1]-13:15 economic [1] - 14:13 education [3] - 37:3, 37:5, 37:12 efficient [1]-38:5 either [2]-14:16, 39:21 Empire [1] - 27:17 employed [3] - 13:21, 20:2, 20:6 employee [2] - 13:20, 14:23 employees [2] - 14:5 end [4]-6:20, 8:25, 10:25, 18:20 ending [1] - 10:5 enforce [1] - 34:9 enforcing [1] - 34:19 entire [1] - 12:11 ESQUIRE [2] - 2:19, 2:21 estimated [1] - 38:18 Ethics [4] - 13:11, 14:1, 14:8, 14:10 evaluations [1] - 14:14``` | ```exactly [1]-15:7 example [1]-14:14 exception [2] - 8:9, 13:19 Exchange [1] - 26:12 executive \([7]\) - 14:20, 22:8, 23:6, 23:9, 32:21, 34:4, 34:13 expenditures [2] - 8:1, 9:18 expense [2]-8:23, 10:4 expenses \([7]-7: 7\), 7:15, 7:16, 7:19, 7:21, 8:4, 9:13 experiencing [1] - 7:19 expired \({ }_{[1]}-25: 18\) explain [2]-18:8, 27:12```F <br>  <br> face $[2]-22: 12$ <br> face-to-face $[1]-$ <br> 22:12 <br> fairly $[1]-21: 2$ <br> faith $[1]-20: 24$ <br> family's $[1]-13: 22$ <br> far $[2]-21: 23,40: 5$ <br> February $[2]-9: 2$, <br> $29: 4$ <br> federal $[7]-31: 10$, <br> $31: 12,32: 5,32: 15$, <br> $33: 6,34: 9,34: 19$ <br> fee $[1]-8: 7$ <br> fees $[2]-7: 11,10: 4$ <br> felt $[1]-21: 2$ <br> few $[1]-25: 3$ <br> fill $[1]-38: 7$ <br> finalization $[1]-$ <br> $11: 24$ <br> finance $[2]-19: 23$, <br> 19:25 <br> finances $[1]-14: 16$ <br> financial $[5]-6: 13$, <br> $6: 17,9: 3,10: 11$, <br> $15: 13$ <br> fine $[27]-13: 17$, <br> $15: 4,16: 14,16: 19$, <br> $17: 9,17: 18,19: 25$, <br> $23: 15,24: 13,25: 7$, <br> $25: 10,25: 15,25: 25$, <br> $26: 4,26: 13,26: 16$, <br> $27: 2,27: 5,27: 7$, <br> $27: 11,27: 18,28: 2$, <br> $28: 8,28: 11,28: 14$, <br> $28: 23$ | fines $[5]-6: 20,8: 21$, <br> 9:4, $10: 2,18: 15$ <br> finish $[1]-15: 2$ <br> first $[1]-11: 2$ <br> FISSE $_{[1]}-2: 22$ <br> floor $[4]-11: 15$, <br> 24:18, 24:20, 28:10 <br> FLOYD $[3]-2: 9,4: 7$, <br> 40:13 <br> Floyd ${ }_{[1]}-4: 6$ <br> follow $[1]-13: 3$ <br> formality $[1]-5: 25$ <br> forth $[1]-11: 19$ <br> forward $[3]-13: 24$, <br> 15:5, 19:6 <br> four $[1]-8: 5$ <br> four-year $[1]-8: 5$ <br> Francisville $[1]-$ <br> 8:18 <br> friend $[1]-26: 7$ <br> front $[1]-29: 22$ <br> Front $[1]-26: 3$ <br> fully $[1]-7: 1$ <br> functions $[1]-14: 22$ <br> funds $[1]-16: 18$ <br> 9:4, 10:2, 18:15 <br> finish [1]-15:2 <br> first [1] - 11:2 <br> FISSE [1]-2:22 <br> floor [4]-11:15, <br> 24:18, 24:20, 28:10 <br> FLOYD [3]-2:9, 4:7, <br> 40:13 <br> Floyd [1] - 4:6 <br> follow [1] - 13:3 <br> formality [1]-5:25 <br> forth [1]-11:19 <br> forward [3]-13:24, <br> 15:5, 19:6 <br> four [1] - 8:5 <br> four-year ${ }_{[1]}-8: 5$ <br> Francisville [1] - <br> 8:18 <br> friend [1] - 26:7 <br> front ${ }_{[1]}-29: 22$ <br> Front [1]-26:3 <br> fully ${ }_{[1]}-7: 1$ <br> functions [1]-14:22 <br> funds [1] - 16:18 $\qquad$ <br> HALLACK ${ }_{[15]}$ - <br> 2:19, 2:19, 21:18, <br> 22:15, 31:9, 31:17, <br> 31:21, 32:3, 32:10, <br> 32:24, 33:9, 33:23, | ```34:6, 34:10, 34:17 Hallack [3] - 11:18, 17:13 Hallack's [4] - 15:12, 15:18, 15:22, 15:25 handled [1] - 12:8 HD [2] - 28:7, 35:12 hearing [1]-16:14 hearings [1]-8:21 HELD [1] - 1:16 help [3] - 12:11, 38:3 helpful [1] - 20:22 helping [1] - 22:4 hereby [1] - 41:5 higher [4]-7:15, 8:3, 8:18, 13:6 hold [1] - 36:17 home [1]-28:16 hopefully [2] - 15:2, 22:22 hosting [1] - 37:11 House [1] - 7:12 huge [1] - 38:2 \|``` | ```13:15, 25:22, 26:18, 28:19, 28:25 investigators [2] - 11:21, 11:22 involved [1] - 28:24 issued [1] - 10:21 issues [5] - 24:17, 27:14, 27:15, 28:25, 36:9 item[1]-37:2 items [2]-6:13, 40:1 \ K Kenner [1] - 25:10 KESSENICH[1] - 2:22 KIM[1] - 3:2 Kim[2] - 18:5, 22:19 kind [10] - 13:5, 13:9, 18:4, 18:8, 19:5, 20:20, 36:9, 37:21, 38:18, 40:6 known [1] - 37:8 \begin{tabular}{c}  L \\ \hline \\ Lafayette \(_{[1]}-25: 15\) \\ Lafitte \(_{[1]}-25: 7\) \\ Laimoun \(_{[2]}-27: 9\), \\ 28:1 \\ large \([2]-16: 14\), \\ 21:2 \\ Larger \(_{[1]}-16: 24\) \\ last \(^{[9]}-7: 10,7: 17\), \\ 7:22, 9:12, 9:16, \end{tabular}``` |
| :---: | :---: | :---: | :---: | :---: |


|  | M |  |  | 0 |
| :---: | :---: | :---: | :---: | :---: |
| ```late [1] - 11:1 Latoya[1]-13:12 LAW[1]-2:19 law [14]-24:2, 27:13, 31:10, 31:12, 31:13, 32:14, 32:15, 32:17, 32:25, 33:1, 33:7, 33:11, 34:9, 34:19 least [1] - 13:22 leaves [1] - 13:23 Ledet [1]-26:2 left [1] - 17:11 liabilities [4]-6:22, 6:25, 9:6, 9:7 license [6] - 7:5, 9:9, 25:17, 25:18, 26:7 licensed [2]-25:8, 28:17 licensees [1] - 24:1 licenses [1]-26:9 list [3]-13:8, 24:9, 24:11 listed [2] - 24:24, 24:25 LLC[17] - 16:12, 24:12, 25:6, 25:9, 25:14, 25:24, 26:16, 27:2, 27:4, 27:6, 27:9, 27:17, 28:1, 28:7, 28:11, 28:13, 35:13 location [3] - 28:17, 35:16, 35:18 long-term [2]-6:25, 9:7 look [2]-10:17, 39:23 looked [1] - 26:18 looking[2] - 11:5, 13:6 looks [1] - 39:24 Louisiana [20] - 24:13, 25:7, 25:10, 25:15, 25:25, 26:3, 26:13, 26:16, 27:2, 27:4, 27:7, 27:10, 27:18, 28:2, 28:8, 28:14, 28:23, 41:5, 41:6, 41:14 LOUISIANA [6] - 1:5, 1:6, 1:18, 2:16, 2:20, 2:23 lower [3] - 7:17, 8:4, 8:7``` | ```ma'am [2] - 19:18, 21:7 main [1] - 10:18 March [2]-41:6, 41:13 MARCH[1] - 1:14 Marrero [1] - 26:12 matter [3] - 18:11, 20:22, 22:3 matters [2]-6:14, 15:13 mATTHEW[ [1] - 2:10 Matthew [1] - 4:14 mean [5] - 13:4, 19:9, 20:13, 24:20, 32:11 means [1] - 38:12 meet [5] - 12:5, 19:22, 37:10, 38:6 MEETING[1] - 1:13 Meeting[1] - 40:18 meeting[11]-10:1, 19:21, 22:11, 22:13, 22:21, 22:22, 22:23, 22:25, 23:4, 40:16, 41:7 meetings [1] - 7:18 members [1] - 18:9 mention [2]-16:16, 18:5 mentioned [2] - 19:16, 20:16 met [2] - 11:19, 39:16 method [1] - 41:8 might [2]-18:13, 18:23 minutes [1] - 6:7 mistaken [1] - 31:1 MONA[1] - 3:4 Mona [1] - 6:14 money [1] - 19:10 month [8] - 7:23, 17:17, 20:17, 21:22, 29:3, 36:19, 39:4 month's [1] - 19:21 monthly [5] - 19:12, 25:20, 26:19, 26:22, 28:4 months [1] - 17:18 Montie [3] - 12:4, 12:18, 36:11 Montie's [1] - 12:8 morning [1] - 19:8 morris [1] - 39:13 Morris [2]-18:4, 20:15``` |  |  | ```OF [1] - 1:6 Office [4]-8:24, 18:13, 26:19, 27:20 OFFICE [1]-2:19 office [2]-25:2, 26:5 Officer [1] - 37:20 offs [1] - 18:14 often[2]-13:7, 32:8 Olave [1] - 4:22 OLAVE[1] - 4:23 once [4] - 14:2, 25:24, 27:6, 28:18 one [20]-8:13, 12:2, 13:8, 13:22, 14:12, 14:23, 16:23, 24:21, 26:8, 26:9, 26:11, 27:1, 28:16, 31:4, 31:8, 34:25, 37:15, 39:15, 40:5 ones [2]-10:21, 36:12 ongoing [1] - 36:20 Opelousas [2] - 26:3, 26:16 open [1] - 26:23 opened [1] - 35:6 operating[1]-6:19 opinion [1] - 38:5 opportunity [2] - 17:1, 19:3 opposition [1] - 24:9 order [8] - 15:8, 16:18, 16:21, 24:21, 37:17, 37:25, 38:3, 38:14 ordered [1] - 7:12 organizational [1] - 12:24 originally [1]-8:15 ourselves [1] - 22:12 outside [1] - 28:17 owed [2] - 17:11, 18:15 own [1] - 37:9 owned [1] - 35:12 owner [2] - 30:5, 30:9 \begin{tabular}{c} \(\mathbf{P}\) \\ \hline packet \([3]-9: 1\), \\ 15:17, 23:25 \\ packets \([1]-6: 17\) \\ page \([16]-6: 22\), \\ \(6: 23,6: 24,7: 14,7: 20\), \\ \(8: 4,8: 5,8: 11,8: 20\), \\ \hline \end{tabular}``` |




|  | $\begin{aligned} & \text { 10:20, 10:22, 11:1, } \\ & \text { 13:22 } \\ & \text { year-to-date }[5] \text { - } \\ & 7: 8,7: 25,9: 11,9: 13, \\ & 9: 14 \\ & \text { years }[6]-12: 18, \\ & 17: 18,21: 10,21: 20, \\ & 33: 1,33: 3 \\ & \text { years' }[1]-20: 18 \\ & \text { you-all }[4]-16: 25, \\ & \text { 17:20, } 38: 22,39: 17 \end{aligned}$ |
| :---: | :---: |
|  | Z |
|  | $\begin{aligned} & \text { Zone [2] - 27:10, } \\ & \text { 28:2 } \\ & \text { Zoom [1] - 17:15 } \end{aligned}$ |

