

Louisiana Health Care Commission Meeting Minutes  
Poydras Building Hearing Room  
Baton Rouge, Louisiana  
March 16, 2012

**Members present:** Rhonda Bagby, Coletta Barrett, Leah Barron, Doreen Brasseaux, Scott Broussard, Roderick Campbell, Dr. John Steven Caraway, Dr. Denise Danna, Diane Davidson, Dr. Michael S. Ellis, Kerry Everitt, Emma Fontenot, Donna Fraiche, Dr. Holley Galland, Linda Hawkins, Dr. Anil Kukreja, Dr. Eva Lamendola, Janie Ward Martin, Donna Mayeux, Ron Nezat, Phyllis Perron, Bobby Savoie, Sherry Soileau and Dr. Laura Trunk.

**Members absent:** Dr. Robert Barsley, Dawn Cantrell, Allen Cassidy, Julie Cherry, Dr. Thomas Fain, Dr. William Ferguson, Leah Guerry, Paul Hildreth, Bridgette Jamison, Dr. Hugh McKnight, John D. Monlezun, Sr., B. Ronnell Nolan, Senator Gary Smith, Carol Steckel, Representative Ledricka Thierry, Sheila Williams and Mayur Yermaneni.

**Staff present:** Alison Ferguson, Kristen Kieren, Karen Krumholt and Vanessa Vince.

Chairperson Donna Fraiche called the meeting to order at 9:14 a.m.

Chairperson Fraiche announced the new Vice Chairperson of the Louisiana Health Care Commission (LHCC), Ms. Leah Barron, Chief Executive Officer, Louisiana Health Plan.

The roll was called and a quorum was present.

Chairperson Fraiche introduced the new LHCC staff member, Ms. Kristen Kieren, Assistant Director, Louisiana Department of Insurance.

The commission voted to approved the minutes from the January 27, 2012 LHCC meeting.

Chairperson Fraiche introduced the following panelists to discuss the implementation of Bayou Health:

- Ms. Sonya Nelson, Amerigroup
- Dr. Stewart Gordon, Community Health Solutions
- Rob Aubrey and Kathy Stone, LaCare
- Jamie Schlottman, Louisiana Healthcare Connections
- April Golenor, UnitedHealthcare
- Madeline “Maddie” McAndrew, Louisiana Department of Health and Hospitals

Ms. Sonya Nelson, Chief Operating Officer of Amerigroup, discussed Amerigroup’s Bayou Health program implementation including statewide network contracting, policy and procedures, provider data, claims processing and hiring and training staff. Ms. Nelson further discussed outreach events, claim payment statistics, network statistics and medical management.

Stewart Gordon, M.D., Chief Medical Officer, Community Health Solutions (CHS) stated that the Bayou Health program of CHS is one of the shared saving health plans, a primary care case management model. He further stated that CHS contracts with primary care providers and partners with them to enhance their primary care patient center medical homes. Dr. Gordon advised that the health plan adds levels of case management and care coordination for physicians and primary care doctors.

Chairperson Fraiche introduced Mr. Rob Aubrey, Southern Region Chief Financial Officer, AmeriHealth Mercy and Ms. Kathy Stone, Executive Director of LaCare. Ms. Stone advised that LaCare is a program of AmeriHealth of Louisiana and part of the AmeriHealth Mercy Family of Companies. She further advised that LaCare brings 26 years of Medicaid managed health care experience to Louisiana. Ms. Stone stated that LaCare is committed to helping their members get health care, stay well and build healthy communities. She discussed expanded benefits including adult dental and vision services, integrated case management, prenatal case management, a nurse help line and various programs to support the health and education of their members.

Mr. Jamie Schlottman, President and Chief Executive Officer, Louisiana Healthcare Connections advised that the Louisiana Healthcare Connections is a provider-based joint venture partnership with 19 Federally Qualified Health Centers across Louisiana. He further advised that their corporate partner is Centene, a Fortune 500 company based out of St. Louis, Missouri. Ms. Schlottman briefly discussed implementation of the Louisiana Healthcare Connection's Bayou Health program.

Ms. April Golenor, President, UnitedHealthcare of Louisiana stated that UnitedHealthcare of Louisiana is a subsidiary of UnitedHealth Group that serves Medicaid recipients in over 25 states. Ms. Golenor discussed the various programs and services offered that focus on improving health outcomes. She further discussed community outreach programs for access to care including a nurse help line staffed with nurses, social workers and physicians.

Ms. Madeline McAndrew, Medicaid Coordinated Care Program Deputy Director, Department of Health and Hospitals (DHH) discussed shared savings and prepaid health plans of the Bayou Health program. She discussed implementation issues including carve-out services, ensuring that plans have adequate networks to provide all medically necessary covered services in a timely manner, requirements for prompt payment of health claims, requirements of transparency in reporting health plan outcomes and administrative performance, various transitional issues and plan enrollment. Ms. McAndrew advised that the purpose of the Bayou Health program is to improve health outcomes for Medicaid recipients.

Ms. Emma Fontenot, Deputy Commissioner, Office of Health, Louisiana Department of Insurance (LDI) reported on the LDI proposed health legislation for the 2012 Regular Legislative Session. Ms. Fontenot discussed House Bill 429, House Bill 908, House Bill 921, House Bill 978 and Senate Bill 310.

Mr. Derrell Cohoon, Principal, Capitol Partners reported on general health legislation for the 2012 Regular Legislative Session. The handout entitled "Health Related Bills for the 2012 Regular Session" is attached.

Vice Chairperson Leah Barron reported on the LHCC Subcommittee on Health Care Cost Containment. The committee reviewed and discussed the suggested LHCC Subcommittee on Health Care Cost Containment recommendations. Motions were made to adopt all subcommittee recommendations. The motions were approved.

The meeting adjourned at 11:26 a.m.