Louisiana Department of Health  
Office of Public Health  
Request for Information on Certified Electronic Health Record Technology

**Summary:** The Louisiana Department of Health, Office of Public Health issues this Request for Information with the intent to explore and determine interested and qualified vendors who offer an electronic health records solution that is in compliance with current Centers for Medicare and Medicaid Services (CMS) regulations, the Health Information Portability and Accountability Act (HIPAA), ICD-10, and is a **Certified Electronic Health Record Technology** (CEHRT) as defined by the Office of the National Coordinator for Health Information Technology (ONC).

**Dates:** For consideration, responses should be received by 11:59PM CST on February 8, 2019.

**Addresses:** Responses should be submitted in .pdf format to healthinformatics@la.gov with “EHR RFI” in the subject line.

**For further information contact:** Lee Mendoza at lee.mendoza@la.gov with “EHR RFI” in the subject line.

**Background:** The Louisiana Department of Health (LDH), Office of Public Health (OPH) maintains 64 parish health units (PHUs) in Louisiana, operating an electronic health records system in all PHUs with system access for 700 employee users. These parish health units operate to assure the availability of basic health services for those in need. Some of the services provided include but are not limited to: reproductive health services, family planning, specialized medical services for certain populations, disease intervention and testing, immunizations, and nutrition services.

**Scope:** The Certified EHR will include unified patient registration, clinical and nursing program management, medical billing, regulatory reporting, appointment management, internal system integration, e-prescribing, pharmacy inventory management, patient portal, Direct Secure Messaging, interoperability and data exchange with external systems, and interfaces with existing hardware such as signature pads. Additional functionality might include that related to emergency preparedness, case management, and any other features that enhance public health.

Respondents are encouraged to provide responses that include thoughts, interest, and ability to demonstrate a CEHRT product that supports the service delivery summarized in this RFI.

**Contact Information:** Provide the contact name, organization, address, contact number, and email address of the responder.

**This is a Request for Information only.** This RFI is issued solely for information and planning purposes; it does not constitute a Request for Proposal, application, or proposal abstract. This RFI does not commit the State to contract for any supplies or services or make a grant award. Further, the State is not seeking proposals through this RFI and will not accept unsolicited proposals. Respondents are advised that the State will not pay for any information or
administrative costs incurred in response to this RFI; all costs associated with responding to this RFI will be solely at the interested party’s expense.

LDH may or may not invite respondents to demonstrate their CEHRT products. The decision to invite vendors is solely at the discretion of LDH, and does not indicate a preference for any vendor or product.