

EBRP Integrated CAD/RMS Public Safety System Acquisition Project

Office of the Mayor-President

Purchasing Division



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June 13, 2016

ADDENDUM NO. 5

City of Baton Rouge
Parish of East Baton Rouge

20008-16- East Baton Rouge Parish Communications District Integrated CAD/RMS Public Safety System Acquisition Project

Proposal submission deadline: **June 30, 2016**
Proposal Closing Time: **2:00 p.m.**

Your reference is invited to **20008-16- East Baton Rouge Parish Communications District Integrated CAD/RMS Public Safety System Acquisition Project** which is scheduled to open at 2:00pm, on **June 30, 2016** for the City of Baton Rouge-East Baton Rouge Parish Communication District

This addendum provides the following:

- Additional responses to questions received by the RFP deadline.

This addendum is hereby made a part of the RFP for East Baton Rouge Parish Communications District Integrated CAD/RMS Public Safety System Acquisition Project and should be acknowledged.

Additional Questions from RFP 20008-16

1. On the Cover Page and on Page 16 of the RFP, one (1) redacted hardcopy is requested. To clarify is this referencing a version that has all Confidential and Restricted material redacted (blacked out) or a version that simply has that material left out with a note that is has been redacted due to Confidentiality?
A version that has material left out with a note referencing redaction due to confidentiality will suffice.
2. The RFP lists 3 PSAPs (one Primary and 2 Secondary) and 2 data centers (The Primary PSAP and one data center are co-located). Are the other sites part of the 14 private WAN sites?
Yes.
3. Will there be any requirements for CAD workstations at the sites serviced by Cox Business Connections?
No.
4. Please identify the number of agencies using Firehouse for which an interface is required, and if possible the versions of Firehouse in use?
11; however, it is our intent to have all the agencies upgraded to the latest version of Firehouse.
5. Please identify the information to be exported from CAD and RMS to i2 Analyst Notebook?
CAD: All calls for service information fields. Any and all descriptive or unique data points.
RMS: Incident information primarily. Any and all descriptive or unique data points.
6. Please identify the information to be exported from RMS to Case 365?
Any field within the Case Management module of the RMS
7. Of the four environments expected by the District, (Ref: RFP Section 3.3), should the Backup environment be considered as an off-site disaster recovery environment? If so, is the location of the off-site disaster recovery environment known, and what is the network connectivity between the ATM/EOC and this location?
At this time, the Backup environment would reside at 1 of the 2 data centers. If an off-site disaster recovery environment is determined to be necessary, the District will provide all necessary connectivity.
8. Will the proposed CAD system have any Fire Station Alerting interfaces?
No

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System Provisioning/Configuration

9. How does the District envision making provisioning/configuration decisions? By individual agency, by PSAP or will there be a unified team of decision makers from the various stakeholders?

Configuration decisions have not yet been determined. The District has included Participating Agency-defined functionality in the RFP to ensure the solution will meet the various needs of each end user agency; however, it is possible that configuration decisions will be made by PSAP or by individual agency, dependent upon available functionality.

10. Will system administration for the new system be handled by an District IT department or by individual agencies?

The current vision is a member (or members) of the District team will serve as the system administrator(s).

Section 3.13 Training

11. In order to properly scope the training of users, please provide a student count (broken down by agency if training will be provided separately) for:

- a. CAD Trainers
- b. RMS Trainers
- c. Mobile Trainers
- d. System Administrators
- e. Any other students not described above

Below is a list of all the public safety agencies that will need to be connected to and supported by our system with a brief description.

- East Baton Rouge Parish Communications District (Primary PSAP) – 29 calltaker/dispatch positions for 911, EMS, Sheriff, BR Police, BR Fire, and Parish Fire. 10-12 CAD administrators.
- East Baton Rouge Parish District Attorney’s Office – 50 total RMS users.
- Baton Rouge Police Department – 698 sworn officers, 188 support staff (52 in communications)
 - East Baton Rouge Parish Animal Control - 22 total staff, 21,338 complaints
 - East Baton Rouge Parish Alcohol & Beverage Control Board – 14 RMS users
 - Baton Rouge Airport Police – 29 total officers
 - Baton Rouge Constable’s Office – 35 Deputy Constables, 50 total RMS users.
 - Baton Rouge Fire Dept Arson Investigations – 5 Investigators
 - East Baton Rouge Sheriff’s Office – Approx. 600 Deputies, EBRP Prison holds 1594 inmates
 - Central Police Department* (Currently a part-time agency with 12 officers)
- Baker Police Department (Secondary PSAP) – 2 calltaker/dispatch positions and 35 officers
- Zachary Police Department (Secondary PSAP) – 2 calltaker/dispatch positions and 39 officers.

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- East Baton Rouge Parish Emergency Medical Services – 170 total personnel (+36 communications personnel)
- Baton Rouge Fire Department – 610 total personnel (22 in communications)
- East Baton Rouge Parish Fire Departments: (Combination of career and volunteers)
 - St. George Fire Department
 - Central Fire Department
 - Zachary Fire Department
 - Baker Fire Department
 - Eastside Fire Department
 - District Six Fire Department
 - Brownsfield Fire Department
 - Cheneyville Fire Department
 - Pride Fire Department
 - Alsen Fire Department

12. Will the District accept a train-the-trainer approach for CAD training?

No.

13. Will the district accept a train-the-trainer approach for all applications other than CAD?

Yes.

System Cutover

14. Please provide as much detail as possible on how the District envisions cutover for each PSAP. Will this be a phased roll-out by PSAP or agency, or will all PSAPs be expected to come on line at the same time?

The District currently envisions a single cutover to live functionality for the System, but encourages responders to propose the approach it determines is most suitable for the District