

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

LOUISIANA USED MOTOR VEHICLE COMMISSION  
STATE OF LOUISIANA

REGULAR MEETING  
SEPTEMBER 19, 2022  
BEGINNING AT 9:30 A.M.

3132 VALLEY CREEK  
BATON ROUGE, LOUISIANA

REPORTED BY:  
BETTY D. GLISSMAN, CCR

1 APPEARANCES:

2

3 CHAIRMAN:

MR. RICHARD WATTS

4

COMMISSIONERS PRESENT:

5

MR. TRAVIS BROWN

6

MR. JEFFEREY BRITT

7

MR. RICKY DONNELL

8

MR. GEORGE FLOYD

9

MR. ROBERT "BOBBY" HINES

10

MR. MATTHEW PEDERSON

11

MR. JOHN POTEET

12

MR. WYNDETTE WILLIAMS

13

14

15

16

17

18

REPRESENTING THE LOUISIANA USED MOTOR

19

VEHICLE COMMISSION:

20

21

ROBERT W. HALLACK, ESQUIRE  
HALLACK LAW OFFICE  
13007 JUSTICE AVENUE  
BATON ROUGE, LOUISIANA 70816

22

23

24

SHERI MORRIS, ESQUIRE  
DAIGLE, FISSE & KESSENICH, PLC  
8480 BLUEBONNET BOULEVARD, SUITE F  
BATON ROUGE, LOUISIANA 70810

25

1       ALSO PRESENT:

2                   MS. KIM BARON

3                   MR. DEREK PARNELL

4                   MS. MONA ANDERSON

5                   MR. MONTIE WISENOR

6                   MS. TONYA BURKS

7                   MR. PERRY ESPONGE

8                   MR. MONROE ALLMOND

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 MR. WATTS:

2 Good morning, everyone, glad to see  
3 everybody back here in the room. We will call  
4 to order.

5 MS. BARON:

6 Richard Watts?

7 MR. WATTS:

8 Here.

9 MS. BARON:

10 John Poteet?

11 MR. POTEET:

12 Here.

13 MS. BARON:

14 George Floyd?

15 MR. FLOYD:

16 Here.

17 MS. BARON:

18 Tony Cormier?

19 MR. CORMIER:

20 (No response.)

21 MS. BARON:

22 Matthew Pederson?

23 MR. PEDERSON:

24 Here.

25 MS. BARON:

1                   Jefferey Britt?

2           MR. BRITT:

3                   Here.

4           MS. BARON:

5                   Ricky Donnell?

6           MR. DONNELL:

7                   (No response.)

8           MS. BARON:

9                   Travis Brown?

10          MR. BROWN:

11                   Here.

12          MS. BARON:

13                   Robert Hines?

14          MR. HINES:

15                   (No response.)

16          MS. BARON:

17                   And Wydette Williams?

18          MR. WILLIAMS:

19                   Here.

20          MS. BARON:

21                   Mr. Chairman, we have a quorum.

22          MR. WATTS:

23                   All right. Who wants to lead us in  
24          the Pledge of Allegiance.

25                   (Pledge of Allegiance.)

1 MR. WATTS:

2 Public comments?

3 MS. BARON:

4 No, sir. We do not.

5 MR. WATTS:

6 I think Derek has one.

7 MS. BARON:

8 Oh, does he? Okay.

9 MR. PARNELL:

10 Mr. Chairman, I would like to  
11 particular request that we amend the agenda.  
12 If you go to Section 11 under the hearings, I  
13 would like to amend it and add Jose Matamoros  
14 and Matamoros, LLC. It is a cease and desist.  
15 He is located at the 27 West 23rd Street,  
16 Kenner, Louisiana 70062.

17 So I ask that we amend the agenda to  
18 add him.

19 MS. MORRIS:

20 And the reason would be is because  
21 that came up after the agenda was posted.

22 MR. PARNELL:

23 That's correct.

24 MR. WATTS:

25 Do we need a motion for that?

1 MS. MORRIS:  
2 Yes.  
3 MR. POTEET:  
4 I make a motion.  
5 MR. BRITT:  
6 Second.  
7 MR. POTEET:  
8 I would also like to make a motion.  
9 MR. WATTS:  
10 Okay.  
11 MS. MORRIS:  
12 We have to do a roll call vote.  
13 MR. WATTS:  
14 Ayes?  
15 MS. MORRIS:  
16 You need a roll call.  
17 MR. WATTS:  
18 We did a roll call. A roll call  
19 vote?  
20 MS. MORRIS:  
21 A roll call vote to amend the agenda,  
22 it requires a unanimous vote.  
23 MR. WATTS:  
24 All right. Roll call.  
25 MS. BARON:

1 Richard Watts?

2 MR. WATTS:

3 Yes.

4 MS. BARON:

5 John Poteet?

6 MR. POTEET:

7 Yes.

8 MS. BARON:

9 George Floyd?

10 MR. FLOYD:

11 Yes.

12 MS. BARON:

13 Matthew Pederson?

14 MR. PEDERSON:

15 Yes.

16 MS. BARON:

17 Jefferey Britt?

18 MR. BRITT:

19 Yes.

20 MS. BARON:

21 Travis Brown?

22 MR. BROWN:

23 Yes.

24 MS. BARON:

25 Bobby Hines?



1 MR. HINES:

2 Yes.

3 MS. BARON:

4 Wydette Williams?

5 MR. WILLIAMS:

6 Here.

7 MS. MORRIS:

8 Here is yes?

9 MR. WILLIAMS:

10 Yes.

11 MR. WATTS:

12 It is unanimous.

13 MR. POTEET:

14 I will look to make a motion that we  
15 amend the agenda to bring the hearings up to  
16 right after the financial matters. We will  
17 hear the financial matters and we can go to the  
18 hearings just because we have so many of them  
19 today. So that's my motion.

20 MS. MORRIS:

21 It requires a two-thirds vote.

22 MR. WATTS:

23 I make the motion.

24 MR. POTEET:

25 Well, I made the motion.

1 MR. BRITT:  
2 I will second.  
3 MR. WATTS:  
4 And another roll call.  
5 MS. BARON:  
6 Chairman Watts?  
7 MR. WATTS:  
8 Yes.  
9 MS. BARON:  
10 John Poteet?  
11 MR. POTEET:  
12 Yes.  
13 MS. BARON:  
14 George Floyd?  
15 MR. FLOYD:  
16 Yes.  
17 MS. BARON:  
18 Mat Pederson?  
19 MR. PEDERSON:  
20 Yes.  
21 MS. BARON:  
22 Jefferey Britt?  
23 MR. BRITT:  
24 Yes.  
25 MS. BARON:

1 Travis Brown?

2 MR. BROWN:

3 Yes.

4 MS. BARON:

5 Bobby Hines?

6 MR. HINES:

7 Yes.

8 MS. BARON:

9 Wydette Williams?

10 MR. WILLIAMS:

11 Yes.

12 MR. WATTS:

13 All right. Next up is items for  
14 discussion. Mona.

15 Minutes? I need a motion to approve  
16 or not approve the minutes from June 22.

17 MR. POTEET:

18 I move that we approve and adopt the  
19 minutes.

20 MR. BRITT:

21 Second.

22 MR. WATTS:

23 No objection.

24 Now, items for discussion. Financial  
25 matters. Your turn now, Mona.

1 MS. ANDERSON:

2 Good morning. If you will turn in  
3 your binders to the financial statements for  
4 the month of June 2022. We have three months  
5 of financials to go through. So we are going  
6 to kind of go quickly through some of it.

7 So the June financials are unaudited.  
8 The auditor will be coming to audit the -- do  
9 the required annual audit in this coming month  
10 and adjustments may be made to some of these  
11 accounts retroactively.

12 So the balance in the bank account on  
13 June 30 was \$2,145,910. The current  
14 liabilities were \$121,347. That's on the  
15 second page. The deferred revenues and  
16 outflows totaled \$283,000. And the total  
17 liabilities were \$5,117,196.

18 On pages 3 through 5, you have the  
19 statement of revenues, expenses, and changes in  
20 net position. And at the bottom of the first  
21 page, the year-to-date revenues were \$1,680,292  
22 compared to \$1,068,000 last year.

23 Flipping over to page 5, the total  
24 expenditures year to date were \$1,422,540.  
25 Compared to last year, there were some

1 increases in travel, business insurance, and  
2 vehicle supplies, which is our gasoline for our  
3 state vehicles. The month-to-date net position  
4 was a negative \$52,591. And the year to date  
5 was a positive 257,700 -- I am sorry, \$257,751.  
6 And, again, this will change because of the  
7 audit.

8 The following pages year-to-date -- a  
9 graph of the year-to-date budget to actual and  
10 the chart shows that the expenditures were  
11 within the amended budget that was approved at  
12 the last meeting.

13 On pages 7 and 8 is a four-year  
14 revenue comparison. The '21-'22 revenues  
15 decreased 85,000 from the revenues of the same  
16 districts in the 2019-'20 fiscal year. The  
17 chart on page 8 shows that the decrease was  
18 primarily due to decrease in fines and auction  
19 transaction fees.

20 Page 9 is the certificate of the  
21 deposit summary and there were no changes  
22 during the month of June. Page 10 is the  
23 accounts receivable hearings report. And the  
24 hearing fines from June 30 were \$566,344. We  
25 assessed \$4,200 and did not collect any.

1                   Turning on to the financials for July  
2 of 2022. The balance in the bank account at  
3 the end of July was \$2,021,652. The current  
4 liabilities were \$106,820. And the total  
5 liabilities were \$5,103,759.

6                   On pages 3 through 5, the statement  
7 of revenues, expenses, and changes in net  
8 position. In the first month of the fiscal  
9 year, the month to date and the year to date,  
10 of course, are the same. On page 3, the  
11 revenues were \$39,522 compared to \$140,000 from  
12 last year. This was due to the HCR-71 revenue  
13 that was collected and recognized starting in  
14 July of '21.

15                   On page 5, the total expenditures  
16 were \$140,978. And the net position was a  
17 negative \$101,456. These are non-renewal  
18 periods for us so the revenue is down.

19                   The following page is the number of  
20 licenses. And they were low during that month  
21 as compared to the prior month. Again, that's  
22 a non-renewal period. Pages 7 and 8 are the  
23 four-year revenue comparisons. The revenues  
24 decreased slightly compared to the revenue for  
25 the same districts in '19-'20. And the chart

1 on page 8 shows that this decrease was again  
2 primarily due to fines and auction transaction  
3 fees.

4 The certificates of deposit for -- on  
5 page 9. The Campus Federal Credit Union CD  
6 renewed on July 20th. And the interest rate  
7 increased from 0.55 to 1.64. So we are  
8 beginning to see an increase in interest rates.  
9 And that should continue on for CDs that renew  
10 in the next several months.

11 On page 10, the accounts receivable  
12 hearing fines, the total was \$566,244. We  
13 collected a small amount from Wayne Toms Auto  
14 through the Attorney General's Office. \$75 was  
15 applied against the fine and \$25 was the  
16 Attorney General fee that was written off.

17 Turning on to August of 2021 -- I am  
18 sorry, 2022. On the statement of net position,  
19 the total current assets were \$3,286,765  
20 compared to \$3,019,820 last year at this time.  
21 So that was a sizable increase. Of that, the  
22 operating account ending balance was  
23 \$1,988,441. Fines accounts receivable  
24 decreased to \$566,244. The non-current assets  
25 in the second paragraph there shows an increase

1 due to the purchase of a computer for the  
2 dealer tag issuance. The computer that we had  
3 had for some two or three years was not  
4 sufficient to work with the VGS system. So we  
5 purchased a new computer there.

6 Current liabilities at the bottom of  
7 the page and the top of the next page were all  
8 normal amounts. The total does include the  
9 annual fees for the licensing program of  
10 \$37,325. Now that's maintenance on our CAVU  
11 program. That was paid in September.  
12 Long-term liabilities were basically the same  
13 and the total liabilities again were  
14 \$5,146,813.

15 On pages 3 through 5 for the  
16 statement of revenues, expenses, and changes in  
17 net position, the year-to-date revenues at the  
18 bottom of the page were \$113,936 compared to  
19 \$238,412 last year. Fees decreased due to the  
20 receipt of the HCR-71 fees last year.

21 On page 4, the salaries and related  
22 benefit expenses were \$7,068 lower than the  
23 prior year. And the remainder of the expenses  
24 were \$5,554 higher than the prior year. The  
25 change in net position on page 5 was a negative



1           \$144,885.

2                       On page 6 is the year-to-date  
3 budget-to-actual expenditures. This shows your  
4 budgeted expenditures beginning with the green  
5 block in the middle of your page, that's your  
6 year-to-date expenses compared to your budget  
7 on the left-hand side.

8                       Page 7 is the four-year revenue  
9 comparison and that report shows a comparison  
10 of the last four years of revenues. And, as I  
11 said previously, the fees were lower due to the  
12 selection and recognition of the HCR-71 fees in  
13 2021. On page 9, the certificate of deposit  
14 report, there were no changes in August. And  
15 on the page 10 is the accounts receivable  
16 hearings fines. And no fines were assessed  
17 since we didn't meet last month and none were  
18 collected. The accounts receivable fines  
19 balances is still \$566,244.

20                       Unless there are any questions,  
21 Mr. Chairman, that concludes my report.

22                       MR. WATTS:

23                       Does anybody have any questions?  
24 Commissioners?

25                       MR. BRITT:

1 I make a motion to accept all of the  
2 financials.

3 MR. WILLIAMS:

4 I will second.

5 MR. WATTS:

6 All right. Items for discussion.  
7 Ratification, ratification of imposed  
8 penalties. We can go straight to the hearings  
9 now since we made an amendment.

10 (Recess taken.)

11 MR. WATTS:

12 Roll call and we will get started.

13 MS. BARON:

14 Richard Watts?

15 MR. WATTS:

16 Here.

17 MS. BARON:

18 John Poteet?

19 MR. POTEET:

20 Still here.

21 MS. BARON:

22 George Floyd?

23 MR. FLOYD:

24 Here.

25 MS. BARON:

1 Matthew Pederson?

2 MR. PEDERSON:

3 Here.

4 MS. BARON:

5 Jefferey Britt?

6 MR. BRITT:

7 Here.

8 MS. BARON:

9 Travis Brown?

10 MR. BROWN:

11 Here.

12 MS. BARON:

13 Bobby Hines?

14 MR. HINES:

15 Here.

16 MS. BARON:

17 And Wydette Williams?

18 MR. WILLIAMS:

19 (No response.)

20 MR. WATTS:

21 All right. Derek.

22 MR. PARNELL:

23 Commissioners, please find in your  
24 packets a chart that illustrates the licensees  
25 that are in violation of state law. These

1 cases were under investigation. They were  
2 investigated. And I have determined that the  
3 public interest can be served without further  
4 administrative proceeding. Civil penalties  
5 were imposed. I will now announce the names of  
6 the dealers that have been imposed civil  
7 penalties for the record.

8 We do not have anyone in the lobby  
9 that is on the list as I understand.

10 MS. BARON:

11 There is nobody else out there.

12 MR. ESPONGE:

13 The lobby is empty.

14 MR. PARNELL:

15 First on the list is ARV Motorsports,  
16 LLC, in Baton Rouge, Louisiana. Fine amount is  
17 \$250. They were in violation of misuse temp  
18 tags. This was an incident where the  
19 compliance investigator was notified by a state  
20 police that the consumers are going in and try  
21 to have an inspection and have five-day temp  
22 tag. And they temp tags were just being  
23 mishandled according to the state police and  
24 under investigation.

25 The next one on the list is Bayou

1 Bengal Auto Sales, LLC, from Baton Rouge,  
2 Louisiana. Fine amount is \$550. They were in  
3 violation of non-delivery of title, one count;  
4 failing to submit monthly sales report, one  
5 count; and misuse of temp tag is one count.

6 The total amount of civil penalties  
7 is \$800. And, Commissioners, I ask that you  
8 ratify the imposed penalties assessed.

9 MR. WATTS:

10 I need a motion?

11 MR. BRITT:

12 Motion.

13 MR. WILLIAMS:

14 Second.

15 MR. WATTS:

16 What's next?

17 MR. PARNELL:

18 Legal matters. Federated Mutual  
19 Insurance Company versus H and N Auto Sales,  
20 LLC.

21 MS. MORRIS:

22 We received a suit. It is filed in  
23 Civil District Court for the Parish of Orleans.  
24 I believe it falls within our insurance policy.  
25 The suit is in your binder; however, some of

1 the bottom of the pages are cut off. It will  
2 be part of your risk management policy so it  
3 has been forwarded to Risk Management. They  
4 have assigned counsel. But it deals with a  
5 stolen vehicle. I am not really sure why we  
6 are in the middle of it. But I will meet with  
7 Mr. Parnell after this to get all of the facts  
8 to give to the Assistant Attorney General.

9 MR. HALLACK:

10 This is a lawsuit that's brought  
11 trying to make a claim against the bond. As  
12 you know, the Commission is responsible for all  
13 claims made against the bond. It has to come  
14 through the Commission. In fact, when the  
15 claim is made, the Commission is named on the  
16 check. Is that correct, Kim?

17 MS. BARON:

18 Yes.

19 MR. HALLACK:

20 Anyway, what we have here is we have  
21 a used motor vehicle dealer in New Orleans, H  
22 and N Auto Sales, who sold a car to a new car  
23 dealership in Chalmette.

24 MR. ESPONGE:

25 Metairie.

1 MR. HALLACK:

2 The name of that dealership?

3 MR. ESPONGE:

4 Premier Dodge, Chrysler, Jeep.

5 MR. HALLACK:

6 So when a used car dealer, who sold a  
7 2019 Tahoe to a new car dealer and it just so  
8 happens the new car dealer is on the New Car  
9 Commission. And so he wanted to make a claim  
10 against our bond against that dealer. And when  
11 he did it, he waited until -- our used car  
12 dealer was assassinated on the streets of New  
13 Orleans. So they made a claim. After he  
14 passed away, they made a claim against his  
15 bond.

16 And I explained to him only two  
17 situations where you can make a claim against  
18 the bond. It's for unpaid tax, title, license,  
19 number one. And, number two, if you are  
20 entitled to restitution. And the dealer would  
21 either have to agree to stipulate that you are  
22 entitled to restitution or we will have to find  
23 him in violation of one of our laws in order to  
24 issue a restitution demand or order against it.

25 So there are only two ways that you

1 can get our bond, unpaid tax, title, and  
2 license, or restitution when you found -- when  
3 you found that used motor vehicle dealer is in  
4 violation of our law. We only have the  
5 authority to enforce our law. We can't enforce  
6 anybody else's law. We are not a court of  
7 civil jurisdiction. Typically, you cannot come  
8 to us and say we want money.

9 So in order to make a claim you have  
10 to show either tax, title, or license or there  
11 was a violation of our law. So we looked into  
12 it and Perry Esponge investigated it. He  
13 looked into their claim, because they did file  
14 a complaint. We told them that we had to find  
15 him in violation. They did file a complaint  
16 with our office.

17 Mr. Esponge worked up their  
18 complaint. He investigated it. Talked to the  
19 state trooper that was in charge of the theft.  
20 And the state trooper advised that he didn't  
21 think our dealer was part of the thing. He  
22 didn't think our dealer was part of the theft  
23 ring. We couldn't talk to our dealer because  
24 he had been killed. So we just had to go off  
25 of what we could. And based on Mr. Esponge's



1 investigation, we determined there was no  
2 violation. And the odd thing is, this is a  
3 2019 Tahoe that our dealer sold to a new car  
4 dealer for \$30,000. And within a week or two  
5 weeks, the new car dealer sold it for 50. So  
6 he got a pretty good deal.

7 And, like I said, there were  
8 circumstances. I mean maybe it wasn't a good  
9 deal, but I thought it was pretty good deal to  
10 make \$20,000 in a week.

11 MR. ESPONGE:

12 It was a non-sequential VIN number  
13 also. So when with the car dealer bought it,  
14 there was no record like on CarFax or anything.  
15 There was a bunch of things involved where it  
16 would have indicated that there was something  
17 not right with vehicle when he purchased it and  
18 sold it.

19 MR. HALLACK:

20 So, I mean, they should have been  
21 suspicious of buying the vehicle to begin with.  
22 But anyway, we then concluded that there was no  
23 violation of our law. We could not prove --  
24 and the only law that we thought that might be  
25 applicable would be fraud in the sale of the

1           vehicle. Obviously, if our dealer had sold a  
2           stolen vehicle that will be fraud. But we  
3           felt -- we just felt like we could not prove  
4           that our dealer had completed fraud when they  
5           sold this vehicle to a new car dealer.

6           MR. PEDERSON:

7                        So the new car dealer -- so the  
8           vehicle was stolen prior to the used car dealer  
9           selling it to a new car dealer. And if he was  
10          alive, he would claim that he didn't know that  
11          it was stolen.

12          MR. ESPONGE:

13                       Well, our dealer consigned this  
14          vehicle. It was brought to him and he  
15          facilitated the sales to the new car  
16          dealership. Okay. So the person who stole the  
17          vehicle -- it was a federal investigation. And  
18          they ended up making, like, four arrests going  
19          all of the way to Atlanta. But under oath, he  
20          waived his Miranda rights and gave a statement  
21          that he did not know that the vehicle was  
22          stolen when he bought it. Soon after he was  
23          killed. So there is no really refuting what he  
24          knows, who he knows. There was no way to  
25          interview him. So the only information that I

1 had to go along with was the information that  
2 he gave to the state police and that was that  
3 he didn't know it was stolen. He only  
4 consigned the vehicle from someone that he knew  
5 previously.

6 MR. HALLACK:

7 The thieves got a Texas title. The  
8 thieves stole this vehicle along with several  
9 others.

10 MR. ESPONGE:

11 This particular one came from Hertz.

12 MR. HALLACK:

13 Stole it off the Hertz car lot.

14 MR. ESPONGE:

15 With false paperwork, false drivers'  
16 license is the way they rented the vehicle.

17 MR. HALLACK:

18 Then they got a Texas title.

19 MR. PEDERSON:

20 So the new car dealer had to get the  
21 car back from the person he sold it to.

22 MS. BARON:

23 Well, the police seized it.

24 MR. PEDERSON:

25 So the new car dealer didn't make 20

1 grand on the vehicle after all of that. He had  
2 to give the money back.

3 MR. HALLACK:

4 Right. He had to give the money back  
5 to the customer who bought it, right. The  
6 state police took it from them. And they  
7 didn't know either. They were a small family  
8 in New Orleans that bought it.

9 MR. ESPONGE:

10 They were from Chalmette.

11 MR. HALLACK:

12 So they have filed suit claiming that  
13 we should not have -- that we should have  
14 allowed him to make a claim against the bond.

15 MR. WATTS:

16 They want a claim against the bond.  
17 The new car dealer.

18 MR. HALLACK:

19 The new car dealer wants to make a  
20 claim against our dealer's bond.

21 MR. WATTS:

22 He's not alive.

23 MS. MORRIS:

24 Actually, the insurance company for  
25 the dealer.

1 MS. BARON:

2 Federated Mutual Insurance Company.

3 MR. HALLACK:

4 They sued us in Orleans Parish and  
5 there is one venue for the used car commission  
6 and that's East Baton Rouge.

7 MS. MORRIS:

8 Right. I am going to meet with the  
9 Assistant Attorney General.

10 MR. HALLACK:

11 Good luck.

12 MR. WATTS:

13 Compliance investigator's report.

14 MR. WISENOR:

15 Yes, sir. I have the monthly  
16 production report totals from April until  
17 August. I was not prepared at the last meeting  
18 that we had.

19 MR. WATTS:

20 You weren't alone.

21 MR. WISENOR:

22 I had the total, but I didn't print  
23 them out so I was going to go over April and  
24 then all of the way into August.

25 For the month of April, I have

1 audits. There were seven audits conducted  
2 during that month. There were two notice of  
3 revocations issued. Site visits conducted were  
4 61. There were no cease and desist orders  
5 issued for that month. There were 19 consumers  
6 assisted in receiving title and registration.  
7 There were three violations issued. Out of our  
8 open assigned case, there were 42 closed. Out  
9 of our non-assigned cases, there were 29  
10 closed. And there were 35 physical inspections  
11 conducted for new dealers.

12 For May of '22, there were 8 audits  
13 conducted. There was one notice of revocation  
14 issued. There were 69 site visits conducted.  
15 Zero cease and desist orders issued. There  
16 were 18 consumers where they were assisted in  
17 receiving their registration or titles. One  
18 violation was issued. There were two refunds  
19 issued or assisted in receiving by the  
20 consumers which total \$6,959.24 cents. There  
21 were 22 cases closed that were assigned. And  
22 24 case closed that were not assigned. And  
23 there were 19 physical inspections conducted  
24 that month for the dealer.

25 For June of '22, there were nine

1 audits conducted. There were zero notice of  
2 revocations issued. There were 58 site visits  
3 conducted. Zero cease and desist orders  
4 issued. There were 11 consumers assisted in  
5 receiving registration or titles. There were  
6 two violations issued. There was one refund  
7 received by a consumer which added up to \$60.  
8 There was 15 cases that were assigned that were  
9 closed and 29 non-assigned closed. And there  
10 were 25 physical inspections for that month.

11 For July, there were five audits  
12 conducted. There were -- there was -- I am  
13 sorry -- notice of revocations, there were none  
14 issued. Site visits conducted there were 47.  
15 There were no cease and desist issued for that  
16 month. There was nine consumer registrations  
17 or titles assisting consumers -- assisting them  
18 receiving these tiles or registration. There  
19 were two violations issued. There were two  
20 refunds issued or that were assisted in  
21 receiving for consumers which total \$4,130.  
22 There were 22 cases that were assigned that  
23 were closed. And 25 cases that were not  
24 assigned. And then 13 physical inspections  
25 conducted.

1                   For August of '22, there were nine  
2                   audits conducted. There were -- let's see, one  
3                   notice of revocation issued. 57 site visits  
4                   conducted. One cease and desist issued. 13  
5                   titles and registrations that were assisted --  
6                   we assisted consumers to receive. Six  
7                   violations delivered. There were three refunds  
8                   that were assisted which total \$11,000. There  
9                   were 22 cases that were assigned that were  
10                  closed and 23 cases that were not assigned.  
11                  And then there were 23 physical inspections  
12                  conducted for new dealers.

13                   Those are the totals for those three  
14                  months.

15                  MR. WATTS:

16                   Do I need a motion?

17                  MS. MORRIS:

18                   It is just a report.

19                  MR. WATTS:

20                   It is just a report.

21                   Derek.

22                  MR. PARNELL:

23                   I will give you a quick rundown. I  
24                  don't want to take too much more of your time.

25                   An update on the public safety,



1 public tag agent that we are authorized  
2 actually through now. We initially -- we got  
3 everything set up. Our IT department worked  
4 really well with Office of Motor Vehicles.  
5 Once we finally got everything set up with  
6 that, the computer that we were using crashed.  
7 So I had to start back over purchasing a  
8 computer from the State and it took a little  
9 while to get that. And then it is always a  
10 hassle getting OMV and our IT to work together  
11 in order to get that system up and running.  
12 But we are running now. For the last two weeks  
13 we have really been flowing good with this  
14 system. We have getting a lot of dealers  
15 coming in to purchase and renew the public  
16 tags, the dealer plates, and that's been going  
17 really well. We start our renewal period next  
18 month so we know that's probably going to pick  
19 up quite a bit towards October and towards the  
20 end of the year. So that is a great source of  
21 revenue that we have now that we did not have  
22 in the past.

23                   Once again, the dealer plate itself  
24 is \$15. We do have a \$10 convenience fee. So  
25 the dealer altogether pays \$25 per plate. Most

1 of the dealers as we are talking to them as  
2 they are coming in, they are finding it much  
3 more convenient for them. And that is the goal  
4 that it will be convenient for the dealer so  
5 they don't have to go to the Office of Motor  
6 Vehicle. They come here and get their license  
7 and get their dealer plate and everything right  
8 here.

9 That's been going fairly well. We  
10 are going to have some more updates on the  
11 website to get information out to the dealers  
12 so they will know that we are moving those  
13 dealer plates out.

14 We knew in the 2022 regular  
15 legislative session, the catalytic converter  
16 law went into place which gives our agency the  
17 authority to license and regulate the catalytic  
18 converter persons that are selling and  
19 purchasing. That law is going to need quite a  
20 bit of help moving forward. We have been  
21 getting quite a few people coming in, you know,  
22 requesting the license but we are going to do  
23 more, as I said, getting information out, email  
24 blast, putting it on our website. But that law  
25 is so contradictory, the beginning of the law

1 speaks of the sale and the purchases, but then  
2 the meat of the law where we have the  
3 authority, it only talks about purchasing.

4 So there is going to be quite a bit  
5 of language that we need to work with law  
6 enforcement and whoever next year in order to  
7 get this deal cleaned up. But we have been  
8 selling those licenses as well, quite a bit of  
9 them actually.

10 Two months ago, you remember  
11 Mr. Dominick Minyon, who I brought on to take  
12 on Mona's position, about a month and a half,  
13 two months ago, he resigned. He had health  
14 issues so I am kind of back at the drawing  
15 board with that again. So I submitted on my  
16 third time submitting through the Civil Service  
17 trying to find someone to come in and that is  
18 capable to handle that position. Luckily Mona  
19 has -- she is staying on with me part-time to  
20 kind of work, you know, as much as she possibly  
21 can. She is limited on the amount of hours  
22 that she is working because she is retired and  
23 rehire, so. But it's working well now because  
24 I have two persons over in that department that  
25 is actually pretty strong and so she is really

1 kind of helping them throughout their process  
2 without actually putting in so many hours here.

3 With that sad, that is pretty much  
4 all that I had. I just kind of wanted to let  
5 you-all know what was going on day to day and  
6 what it is.

7 Any questions?

8 MR. BRITT:

9 On the catalytic converter deal, are  
10 y'all enough into it to get the guts out of the  
11 deal to where y'all could start all doing a  
12 little training session with local enforcement?

13 MR. PARNELL:

14 Not yet. I would say another month  
15 or two.

16 MR. BRITT:

17 When you do, let me know and let the  
18 sheriff get together because we need to do it  
19 regionally, okay. We can do one up in  
20 northeast Louisiana. We can do one, you know,  
21 going toward Ruston and go towards Shreveport  
22 and Bossier and start working down here. I  
23 mean, I think you get Montie and Monroe on it  
24 and the guys will hit it that way.

25 MR. WISENOR:

1                   Anywhere where law enforcement meet  
2 up on a quarterly basis for training. I don't  
3 think we have enough to sustain a long session.

4                   MR. BRITT:

5                   We need to look at the map and we can  
6 say we have a three-day deal in Concordia  
7 Parish, because the sheriff there has a  
8 wonderful facility to do it. Then, you look at  
9 the sheriff in Lincoln Parish has a nice  
10 facility. Then you go toward somewhere further  
11 west -- but Lincoln would probably cover all of  
12 that northwest corner. Then Concordia will  
13 cover most of central, east, northeast  
14 Louisiana. And so then the sheriff and I can  
15 just figure out who is next. You know, Allen  
16 Parish, I think the sheriff has got a nice  
17 place. You know, you figure out who's got a  
18 nice place that can hold 100 people. And you  
19 open it up. We can do a big one at the Vidalia  
20 conference center. I mean that will be huge.  
21 But to get law enforcements from the police  
22 departments and sheriff's office combined and  
23 then you invite state police. But to me it is  
24 more important for the locals because that's  
25 who I field most of my calls from except some

1 of the young troopers are calling me sometimes  
2 wanting advice.

3 But you let Troop E know, Troop F  
4 know on this day we are having these classes.  
5 But I honesty think once y'all get further  
6 along with it, y'all need to have a class at  
7 every state police academy and have a class at  
8 every police academy. And once you do that, I  
9 mean after the initial year or so of getting it  
10 all lined out and getting the locals trained,  
11 then you can look at the future of it and  
12 schedule a two-hour deal at each police  
13 academy.

14 And send Monroe to Hammond. Send  
15 Montie to Shreveport, whatever. And you do  
16 that and then you got it wiped out then, yes.

17 MR. WISENOR:

18 We have done training like that, but  
19 the local -- because it would be detectives,  
20 road police officers, they were all there for  
21 other -- and we may have a two-hour  
22 presentation but they also have other  
23 departments coming in from other states. I  
24 mean, they bring others in. We have seen it  
25 all.

1 MR. BRITT:

2 Well, the sheriff's association  
3 meeting, all you are going to get are the  
4 sheriffs. And Sheriff can tell you, he can  
5 care less about listening to that for two  
6 hours. That's why you got 25 pit bulls that  
7 know what you are doing.

8 MR. WILLIAMS:

9 That's true. You want to target the  
10 people that actually utilize the information.  
11 That's the target.

12 MR. BRITT:

13 That's the bottom line. This is why  
14 I think the sooner you get the regional stuff  
15 knocked out and then you get in the process of  
16 24 months, who know, none of us might not even  
17 be here. You get it to where you got it in  
18 groove with the sheriffs and police academy.  
19 And then I think that you got it. It is over  
20 with after that. And that way any other  
21 legislation that comes along, tweaking this and  
22 tweaking this, doing this, changing this, they  
23 can just share it at the academy. And  
24 everybody -- because all of the old guys on  
25 these departments, if they got a question they

1 ask the young guys nowadays, so.

2 MR. WATTS:

3 Items for next agenda. It looks like  
4 we will have two hearings it looks like.

5 MS. BARON:

6 We may have more, just be prepared.

7

8

9 (Meeting adjourned at 1:42 p.m.)

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25



REPORTER'S CERTIFICATE

1  
2  
3 I, BETTY D. GLISSMAN, Certified Court  
4 Reporter, Certificate No. 86150, in and for the  
5 State of Louisiana, do hereby certify that the  
6 Louisiana Used Motor Vehicle Commission  
7 September 19, 2022, meeting was reported by me  
8 in the stenotype reporting method, was prepared  
9 and transcribed by me or under my personal  
10 direction and supervision, and is a true and  
11 correct transcript to the best of my ability  
12 and understanding.

13  
14 September 23, 2022, Baton Rouge, Louisiana.  
15  
16  
17  
18  
19  
20  
21

22 \_\_\_\_\_  
23 BETTY D. GLISSMAN, CCR  
24 CERTIFIED COURT REPORTER  
25

<b>\$</b>	'21 [1] - 14:14 '21-'22 [1] - 13:14 '22 [3] - 30:12, 30:25, 32:1	<b>4</b>	13:23, 15:11, 15:23, 17:15, 17:18 <b>actual</b> [2] - 13:9, 17:3 <b>add</b> [2] - 6:13, 6:18 <b>added</b> [1] - 31:7 <b>adjourned</b> [1] - 40:9 <b>adjustments</b> [1] - 12:10 <b>administrative</b> [1] - 20:4 <b>adopt</b> [1] - 11:18 <b>advice</b> [1] - 38:2 <b>advised</b> [1] - 24:20 <b>agency</b> [1] - 34:16 <b>agenda</b> [6] - 6:11, 6:17, 6:21, 7:21, 9:15, 40:3 <b>agent</b> [1] - 33:1 <b>ago</b> [2] - 35:10, 35:13 <b>agree</b> [1] - 23:21 <b>alive</b> [2] - 26:10, 28:22 <b>Allegiance</b> [2] - 5:24, 5:25 <b>Allen</b> [1] - 37:15 <b>ALLMOND</b> [1] - 3:8 <b>allowed</b> [1] - 28:14 <b>alone</b> [1] - 29:20 <b>altogether</b> [1] - 33:25 <b>amend</b> [5] - 6:11, 6:13, 6:17, 7:21, 9:15 <b>amended</b> [1] - 13:11 <b>amendment</b> [1] - 18:9 <b>amount</b> [5] - 15:13, 20:16, 21:2, 21:6, 35:21 <b>amounts</b> [1] - 16:8 <b>ANDERSON</b> [2] - 3:4, 12:1 <b>announce</b> [1] - 20:5 <b>annual</b> [2] - 12:9, 16:9 <b>anyway</b> [2] - 22:20, 25:22 <b>APPEARANCES</b> [1] - 2:1 <b>applicable</b> [1] - 25:25 <b>applied</b> [1] - 15:15 <b>approve</b> [3] - 11:15, 11:16, 11:18 <b>approved</b> [1] - 13:11 <b>April</b> [3] - 29:16, 29:23, 29:25 <b>arrests</b> [1] - 26:18 <b>ARV</b> [1] - 20:15	<b>assassinated</b> [1] - 23:12 <b>assessed</b> [3] - 13:25, 17:16, 21:8 <b>assets</b> [2] - 15:19, 15:24 <b>assigned</b> [11] - 22:4, 30:8, 30:9, 30:21, 30:22, 31:8, 31:9, 31:22, 31:24, 32:9, 32:10 <b>Assistant</b> [2] - 22:8, 29:9 <b>assisted</b> [8] - 30:6, 30:16, 30:19, 31:4, 31:20, 32:5, 32:6, 32:8 <b>assisting</b> [2] - 31:17 <b>association</b> [1] - 39:2 <b>AT</b> [1] - 1:15 <b>Atlanta</b> [1] - 26:19 <b>Attorney</b> [4] - 15:14, 15:16, 22:8, 29:9 <b>auction</b> [2] - 13:18, 15:2 <b>audit</b> [3] - 12:8, 12:9, 13:7 <b>auditor</b> [1] - 12:8 <b>audits</b> [6] - 30:1, 30:12, 31:1, 31:11, 32:2 <b>August</b> [5] - 15:17, 17:14, 29:17, 29:24, 32:1 <b>authority</b> [3] - 24:5, 34:17, 35:3 <b>authorized</b> [1] - 33:1 <b>Auto</b> [4] - 15:13, 21:1, 21:19, 22:22 <b>AVENUE</b> [1] - 2:22 <b>Ayes</b> [1] - 7:14
<b>\$1,068,000</b> [1] - 12:22 <b>\$1,422,540</b> [1] - 12:24 <b>\$1,680,292</b> [1] - 12:21 <b>\$1,988,441</b> [1] - 15:23 <b>\$10</b> [1] - 33:24 <b>\$101,456</b> [1] - 14:17 <b>\$106,820</b> [1] - 14:4 <b>\$11,000</b> [1] - 32:8 <b>\$113,936</b> [1] - 16:18 <b>\$121,347</b> [1] - 12:14 <b>\$140,000</b> [1] - 14:11 <b>\$140,978</b> [1] - 14:16 <b>\$144,885</b> [1] - 17:1 <b>\$15</b> [1] - 33:24 <b>\$2,021,652</b> [1] - 14:3 <b>\$2,145,910</b> [1] - 12:13 <b>\$20,000</b> [1] - 25:10 <b>\$238,412</b> [1] - 16:19 <b>\$25</b> [2] - 15:15, 33:25 <b>\$250</b> [1] - 20:17 <b>\$257,751</b> [1] - 13:5 <b>\$283,000</b> [1] - 12:16 <b>\$3,019,820</b> [1] - 15:20 <b>\$3,286,765</b> [1] - 15:19 <b>\$30,000</b> [1] - 25:4 <b>\$37,325</b> [1] - 16:10 <b>\$39,522</b> [1] - 14:11 <b>\$4,130</b> [1] - 31:21 <b>\$4,200</b> [1] - 13:25 <b>\$5,103,759</b> [1] - 14:5 <b>\$5,117,196</b> [1] - 12:17 <b>\$5,146,813</b> [1] - 16:14 <b>\$5,554</b> [1] - 16:24 <b>\$52,591</b> [1] - 13:4 <b>\$550</b> [1] - 21:2 <b>\$566,244</b> [3] - 15:12, 15:24, 17:19 <b>\$566,344</b> [1] - 13:24 <b>\$6,959.24</b> [1] - 30:20 <b>\$60</b> [1] - 31:7 <b>\$7,068</b> [1] - 16:22 <b>\$75</b> [1] - 15:14 <b>\$800</b> [1] - 21:7	<b>0</b> <b>0.55</b> [1] - 15:7 <b>1</b> <b>1.64</b> [1] - 15:7 <b>10</b> [3] - 13:22, 15:11, 17:15 <b>100</b> [1] - 37:18 <b>11</b> [2] - 6:12, 31:4 <b>13</b> [2] - 31:24, 32:4 <b>13007</b> [1] - 2:22 <b>15</b> [1] - 31:8 <b>18</b> [1] - 30:16 <b>19</b> [4] - 1:14, 30:5, 30:23, 41:7 <b>1:42</b> [1] - 40:9 <b>2</b> <b>20</b> [1] - 27:25 <b>2019</b> [2] - 23:7, 25:3 <b>2019-'20</b> [1] - 13:16 <b>2021</b> [2] - 15:17, 17:13 <b>2022</b> [7] - 1:14, 12:4, 14:2, 15:18, 34:14, 41:7, 41:14 <b>20th</b> [1] - 15:6 <b>22</b> [4] - 11:16, 30:21, 31:22, 32:9 <b>23</b> [3] - 32:10, 32:11, 41:14 <b>23rd</b> [1] - 6:15 <b>24</b> [2] - 30:22, 39:16 <b>25</b> [3] - 31:10, 31:23, 39:6 <b>257,700</b> [1] - 13:5 <b>27</b> [1] - 6:15 <b>29</b> [2] - 30:9, 31:9 <b>3</b> <b>3</b> [4] - 12:18, 14:6, 14:10, 16:15 <b>30</b> [2] - 12:13, 13:24 <b>3132</b> [1] - 1:20 <b>35</b> [1] - 30:10	<b>4</b> <b>4</b> [1] - 16:21 <b>42</b> [1] - 30:8 <b>47</b> [1] - 31:14 <b>5</b> <b>5</b> [6] - 12:18, 12:23, 14:6, 14:15, 16:15, 16:25 <b>50</b> [1] - 25:5 <b>57</b> [1] - 32:3 <b>58</b> [1] - 31:2 <b>6</b> <b>6</b> [1] - 17:2 <b>61</b> [1] - 30:4 <b>69</b> [1] - 30:14 <b>7</b> <b>7</b> [3] - 13:13, 14:22, 17:8 <b>70062</b> [1] - 6:16 <b>70810</b> [1] - 2:25 <b>70816</b> [1] - 2:22 <b>8</b> <b>8</b> [5] - 13:13, 13:17, 14:22, 15:1, 30:12 <b>8480</b> [1] - 2:24 <b>85,000</b> [1] - 13:15 <b>86150</b> [1] - 41:4 <b>9</b> <b>9</b> [3] - 13:20, 15:5, 17:13 <b>9:30</b> [1] - 1:15 <b>A</b> <b>A.M</b> [1] - 1:15 <b>ability</b> [1] - 41:11 <b>academy</b> [5] - 38:7, 38:8, 38:13, 39:18, 39:23 <b>accept</b> [1] - 18:1 <b>according</b> [1] - 20:23 <b>account</b> [3] - 12:12, 14:2, 15:22 <b>accounts</b> [6] - 12:11,	<b>B</b> <b>balance</b> [3] - 12:12, 14:2, 15:22 <b>balances</b> [1] - 17:19 <b>bank</b> [2] - 12:12, 14:2 <b>BARON</b> [43] - 3:2, 4:5, 4:9, 4:13, 4:17, 4:21, 4:25, 5:4, 5:8, 5:12, 5:16, 5:20, 6:3, 6:7, 7:25, 8:4, 8:8, 8:12, 8:16, 8:20, 8:24, 9:3, 10:5, 10:9, 10:13, 10:17, 10:21, 10:25, 11:4, 11:8, 18:13,	
<b>'19-'20</b> [1] - 14:25				

<p>18:17, 18:21, 18:25, 19:4, 19:8, 19:12, 19:16, 20:10, 22:17, 27:22, 29:1, 40:5  <b>based</b> [1] - 24:25  <b>basis</b> [1] - 37:2  <b>Baton</b> [4] - 20:16, 21:1, 29:6, 41:14  <b>BATON</b> [3] - 1:21, 2:22, 2:25  <b>Bayou</b> [1] - 20:25  <b>begin</b> [1] - 25:21  <b>BEGINNING</b> [1] - 1:15  <b>beginning</b> [3] - 15:8, 17:4, 34:25  <b>benefit</b> [1] - 16:22  <b>Bengal</b> [1] - 21:1  <b>best</b> [1] - 41:11  <b>BETTY</b> [3] - 1:25, 41:3, 41:22  <b>big</b> [1] - 37:19  <b>binder</b> [1] - 21:25  <b>binders</b> [1] - 12:3  <b>bit</b> [4] - 33:19, 34:20, 35:4, 35:8  <b>blast</b> [1] - 34:24  <b>block</b> [1] - 17:5  <b>BLUEBONNET</b> [1] - 2:24  <b>board</b> [1] - 35:15  <b>Bobby</b> [3] - 8:25, 11:5, 19:13  <b>BOBBY</b> [1] - 2:9  <b>bond</b> [9] - 22:11, 22:13, 23:10, 23:15, 23:18, 24:1, 28:14, 28:16, 28:20  <b>Bossier</b> [1] - 36:22  <b>bottom</b> [5] - 12:20, 16:6, 16:18, 22:1, 39:13  <b>bought</b> [4] - 25:13, 26:22, 28:5, 28:8  <b>BOULEVARD</b> [1] - 2:24  <b>bring</b> [2] - 9:15, 38:24  <b>BRITT</b> [15] - 2:6, 5:2, 7:5, 8:18, 10:1, 10:23, 11:20, 17:25, 19:6, 21:11, 36:8, 36:16, 37:4, 39:1, 39:12  <b>Britt</b> [4] - 5:1, 8:17, 10:22, 19:5  <b>brought</b> [3] - 22:10, 26:14, 35:11  <b>BROWN</b> [5] - 2:5, 5:10, 8:22, 11:2, 19:10</p>	<p><b>Brown</b> [4] - 5:9, 8:21, 11:1, 19:9  <b>budget</b> [4] - 13:9, 13:11, 17:3, 17:6  <b>budget-to-actual</b> [1] - 17:3  <b>budgeted</b> [1] - 17:4  <b>bulls</b> [1] - 39:6  <b>bunch</b> [1] - 25:15  <b>BURKS</b> [1] - 3:6  <b>business</b> [1] - 13:1  <b>buying</b> [1] - 25:21  <b>BY</b> [1] - 1:24</p> <p style="text-align: center;"><b>C</b></p> <p><b>Campus</b> [1] - 15:5  <b>cannot</b> [1] - 24:7  <b>capable</b> [1] - 35:18  <b>car</b> [21] - 22:22, 23:6, 23:7, 23:8, 23:11, 25:3, 25:5, 25:13, 26:5, 26:7, 26:8, 26:9, 26:15, 27:13, 27:20, 27:21, 27:25, 28:17, 28:19, 29:5  <b>Car</b> [1] - 23:8  <b>care</b> [1] - 39:5  <b>CarFax</b> [1] - 25:14  <b>case</b> [2] - 30:8, 30:22  <b>cases</b> [8] - 20:1, 30:9, 30:21, 31:8, 31:22, 31:23, 32:9, 32:10  <b>catalytic</b> [3] - 34:15, 34:17, 36:9  <b>CAVU</b> [1] - 16:10  <b>CCR</b> [2] - 1:25, 41:22  <b>CD</b> [1] - 15:5  <b>CDs</b> [1] - 15:9  <b>cease</b> [6] - 6:14, 30:4, 30:15, 31:3, 31:15, 32:4  <b>center</b> [1] - 37:20  <b>central</b> [1] - 37:13  <b>cents</b> [1] - 30:20  <b>certificate</b> [2] - 13:20, 17:13  <b>CERTIFICATE</b> [1] - 41:1  <b>Certificate</b> [1] - 41:4  <b>certificates</b> [1] - 15:4  <b>Certified</b> [1] - 41:3  <b>CERTIFIED</b> [1] - 41:23  <b>certify</b> [1] - 41:5  <b>Chairman</b> [1] - 5:21  <b>CHAIRMAN</b> [1] - 2:3  <b>chairman</b> [3] - 6:10,</p>	<p>10:6, 17:21  <b>Chalmette</b> [2] - 22:23, 28:10  <b>change</b> [2] - 13:6, 16:25  <b>changes</b> [5] - 12:19, 13:21, 14:7, 16:16, 17:14  <b>changing</b> [1] - 39:22  <b>charge</b> [1] - 24:19  <b>chart</b> [4] - 13:10, 13:17, 14:25, 19:24  <b>check</b> [1] - 22:16  <b>Chrysler</b> [1] - 23:4  <b>circumstances</b> [1] - 25:8  <b>civil</b> [4] - 20:4, 20:6, 21:6, 24:7  <b>Civil</b> [2] - 21:23, 35:16  <b>claim</b> [12] - 22:11, 22:15, 23:9, 23:13, 23:14, 23:17, 24:9, 24:13, 26:10, 28:14, 28:16, 28:20  <b>claiming</b> [1] - 28:12  <b>claims</b> [1] - 22:13  <b>class</b> [2] - 38:6, 38:7  <b>classes</b> [1] - 38:4  <b>cleaned</b> [1] - 35:7  <b>closed</b> [8] - 30:8, 30:10, 30:21, 30:22, 31:9, 31:23, 32:10  <b>collect</b> [1] - 13:25  <b>collected</b> [3] - 14:13, 15:13, 17:18  <b>combined</b> [1] - 37:22  <b>coming</b> [6] - 12:8, 12:9, 33:15, 34:2, 34:21, 38:23  <b>comments</b> [1] - 6:2  <b>COMMISSION</b> [2] - 1:5, 2:19  <b>commission</b> [1] - 29:5  <b>Commission</b> [5] - 22:12, 22:14, 22:15, 23:9, 41:6  <b>commissioners</b> [2] - 17:24, 19:23  <b>COMMISSIONERS</b> [1] - 2:4  <b>Commissioners</b> [1] - 21:7  <b>company</b> [1] - 28:24  <b>Company</b> [2] - 21:19, 29:2  <b>compared</b> [8] - 12:22, 12:25, 14:11, 14:21, 14:24, 15:20,</p>	<p>16:18, 17:6  <b>comparison</b> [3] - 13:14, 17:9  <b>comparisons</b> [1] - 14:23  <b>complaint</b> [3] - 24:14, 24:15, 24:18  <b>completed</b> [1] - 26:4  <b>compliance</b> [2] - 20:19, 29:13  <b>computer</b> [5] - 16:1, 16:2, 16:5, 33:6, 33:8  <b>concluded</b> [1] - 25:22  <b>concludes</b> [1] - 17:21  <b>Concordia</b> [2] - 37:6, 37:12  <b>conducted</b> [14] - 30:1, 30:3, 30:11, 30:13, 30:14, 30:23, 31:1, 31:3, 31:12, 31:14, 31:25, 32:2, 32:4, 32:12  <b>conference</b> [1] - 37:20  <b>consigned</b> [2] - 26:13, 27:4  <b>consumer</b> [2] - 31:7, 31:16  <b>consumers</b> [8] - 20:20, 30:5, 30:16, 30:20, 31:4, 31:17, 31:21, 32:6  <b>continue</b> [1] - 15:9  <b>contradictory</b> [1] - 34:25  <b>convenience</b> [1] - 33:24  <b>convenient</b> [2] - 34:3, 34:4  <b>converter</b> [3] - 34:15, 34:18, 36:9  <b>Cormier</b> [1] - 4:18  <b>CORMIER</b> [1] - 4:19  <b>corner</b> [1] - 37:12  <b>correct</b> [3] - 6:23, 22:16, 41:11  <b>counsel</b> [1] - 22:4  <b>count</b> [3] - 21:3, 21:5  <b>course</b> [1] - 14:10  <b>COURT</b> [1] - 41:23  <b>court</b> [1] - 24:6  <b>Court</b> [2] - 21:23, 41:3  <b>cover</b> [2] - 37:11, 37:13  <b>crashed</b> [1] - 33:6  <b>Credit</b> [1] - 15:5  <b>CREEK</b> [1] - 1:20</p>	<p><b>current</b> [5] - 12:13, 14:3, 15:19, 15:24, 16:6  <b>customer</b> [1] - 28:5  <b>cut</b> [1] - 22:1</p> <p style="text-align: center;"><b>D</b></p> <p><b>DAIGLE</b> [1] - 2:24  <b>date</b> [11] - 12:21, 12:24, 13:3, 13:4, 13:8, 13:9, 14:9, 16:17, 17:2, 17:6  <b>deal</b> [8] - 25:6, 25:9, 35:7, 36:9, 36:11, 37:6, 38:12  <b>dealer</b> [35] - 16:2, 22:21, 23:6, 23:7, 23:8, 23:10, 23:12, 23:20, 24:3, 24:21, 24:22, 24:23, 25:3, 25:4, 25:5, 25:13, 26:1, 26:4, 26:5, 26:7, 26:8, 26:9, 26:13, 27:20, 27:25, 28:17, 28:19, 28:25, 30:24, 33:16, 33:23, 33:25, 34:4, 34:7, 34:13  <b>dealer's</b> [1] - 28:20  <b>dealers</b> [6] - 20:6, 30:11, 32:12, 33:14, 34:1, 34:11  <b>dealership</b> [3] - 22:23, 23:2, 26:16  <b>deals</b> [1] - 22:4  <b>decrease</b> [3] - 13:17, 13:18, 15:1  <b>decreased</b> [4] - 13:15, 14:24, 15:24, 16:19  <b>deferred</b> [1] - 12:15  <b>delivered</b> [1] - 32:7  <b>delivery</b> [1] - 21:3  <b>demand</b> [1] - 23:24  <b>department</b> [2] - 33:3, 35:24  <b>departments</b> [3] - 37:22, 38:23, 39:25  <b>deposit</b> [3] - 13:21, 15:4, 17:13  <b>DEREK</b> [1] - 3:3  <b>Derek</b> [3] - 6:6, 19:21, 32:21  <b>desist</b> [6] - 6:14, 30:4, 30:15, 31:3, 31:15, 32:4  <b>detectives</b> [1] - 38:19  <b>determined</b> [2] -</p>
---	--	---	--	---

<p>20:2, 25:1  <b>direction</b> [1] - 41:10  <b>discussion</b> [3] - 11:14, 11:24, 18:6  <b>District</b> [1] - 21:23  <b>districts</b> [2] - 13:16, 14:25  <b>Dodge</b> [1] - 23:4  <b>Dominick</b> [1] - 35:11  <b>done</b> [1] - 38:18  <b>Donnell</b> [1] - 5:5  <b>DONNELL</b> [2] - 2:7, 5:6  <b>down</b> [2] - 14:18, 36:22  <b>drawing</b> [1] - 35:14  <b>drivers'</b> [1] - 27:15  <b>due</b> [6] - 13:18, 14:12, 15:2, 16:1, 16:19, 17:11  <b>during</b> [3] - 13:22, 14:20, 30:2</p>	<p style="text-align: center;"><b>F</b></p> <p><b>facilitated</b> [1] - 26:15  <b>facility</b> [2] - 37:8, 37:10  <b>fact</b> [1] - 22:14  <b>facts</b> [1] - 22:7  <b>failing</b> [1] - 21:4  <b>fairly</b> [1] - 34:9  <b>falls</b> [1] - 21:24  <b>false</b> [2] - 27:15  <b>family</b> [1] - 28:7  <b>Federal</b> [1] - 15:5  <b>federal</b> [1] - 26:17  <b>Federated</b> [2] - 21:18, 29:2  <b>fee</b> [2] - 15:16, 33:24  <b>fees</b> [7] - 13:19, 15:3, 16:9, 16:19, 16:20, 17:11, 17:12  <b>felt</b> [2] - 26:3  <b>few</b> [1] - 34:21  <b>field</b> [1] - 37:25  <b>figure</b> [2] - 37:15, 37:17  <b>file</b> [2] - 24:13, 24:15  <b>filed</b> [2] - 21:22, 28:12  <b>finally</b> [1] - 33:5  <b>financial</b> [4] - 9:16, 9:17, 11:24, 12:3  <b>financials</b> [4] - 12:5, 12:7, 14:1, 18:2  <b>fine</b> [3] - 15:15, 20:16, 21:2  <b>fines</b> [8] - 13:18, 13:24, 15:2, 15:12, 15:23, 17:16, 17:18  <b>first</b> [3] - 12:20, 14:8, 20:15  <b>fiscal</b> [2] - 13:16, 14:8  <b>FISSE</b> [1] - 2:24  <b>five</b> [2] - 20:21, 31:11  <b>five-day</b> [1] - 20:21  <b>flipping</b> [1] - 12:23  <b>flowing</b> [1] - 33:13  <b>FLOYD</b> [5] - 2:8, 4:15, 8:10, 10:15, 18:23  <b>Floyd</b> [4] - 4:14, 8:9, 10:14, 18:22  <b>following</b> [2] - 13:8, 14:19  <b>forward</b> [1] - 34:20  <b>forwarded</b> [1] - 22:3  <b>four</b> [5] - 13:13, 14:23, 17:8, 17:10, 26:18</p>	<p><b>four-year</b> [3] - 13:13, 14:23, 17:8  <b>fraud</b> [3] - 25:25, 26:2, 26:4  <b>future</b> [1] - 38:11</p>	<p>9:1, 11:6, 19:14  <b>Hines</b> [4] - 5:13, 8:25, 11:5, 19:13  <b>hit</b> [1] - 36:24  <b>hold</b> [1] - 37:18  <b>honesty</b> [1] - 38:5  <b>hour</b> [2] - 38:12, 38:21  <b>hours</b> [3] - 35:21, 36:2, 39:6  <b>huge</b> [1] - 37:20</p>	<p>31:20, 32:3, 32:4  <b>issues</b> [1] - 35:14  <b>IT</b> [2] - 33:3, 33:10  <b>items</b> [4] - 11:13, 11:24, 18:6, 40:3  <b>itself</b> [1] - 33:23</p>
<p style="text-align: center;"><b>E</b></p>	<p style="text-align: center;"><b>G</b></p>	<p><b>gasoline</b> [1] - 13:2  <b>General</b> [3] - 15:16, 22:8, 29:9  <b>General's</b> [1] - 15:14  <b>George</b> [4] - 4:14, 8:9, 10:14, 18:22  <b>GEORGE</b> [1] - 2:8  <b>glad</b> [1] - 4:2  <b>GLISSMAN</b> [3] - 1:25, 41:3, 41:22  <b>goal</b> [1] - 34:3  <b>grand</b> [1] - 28:1  <b>graph</b> [1] - 13:9  <b>great</b> [1] - 33:20  <b>green</b> [1] - 17:4  <b>groove</b> [1] - 39:18  <b>guts</b> [1] - 36:10  <b>guys</b> [3] - 36:24, 39:24, 40:1</p>	<p style="text-align: center;"><b>I</b></p> <p><b>illustrates</b> [1] - 19:24  <b>important</b> [1] - 37:24  <b>imposed</b> [4] - 18:7, 20:5, 20:6, 21:8  <b>incident</b> [1] - 20:18  <b>include</b> [1] - 16:8  <b>increase</b> [3] - 15:8, 15:21, 15:25  <b>increased</b> [1] - 15:7  <b>increases</b> [1] - 13:1  <b>indicated</b> [1] - 25:16  <b>information</b> [5] - 26:25, 27:1, 34:11, 34:23, 39:10  <b>initial</b> [1] - 38:9  <b>inspection</b> [1] - 20:21  <b>inspections</b> [5] - 30:10, 30:23, 31:10, 31:24, 32:11  <b>insurance</b> [3] - 13:1, 21:24, 28:24  <b>Insurance</b> [2] - 21:19, 29:2  <b>interest</b> [3] - 15:6, 15:8, 20:3  <b>interview</b> [1] - 26:25  <b>investigated</b> [3] - 20:2, 24:12, 24:18  <b>investigation</b> [4] - 20:1, 20:24, 25:1, 26:17  <b>investigator</b> [1] - 20:19  <b>investigator's</b> [1] - 29:13  <b>invite</b> [1] - 37:23  <b>involved</b> [1] - 25:15  <b>issuance</b> [1] - 16:2  <b>issue</b> [1] - 23:24  <b>issued</b> [16] - 30:3, 30:5, 30:7, 30:14, 30:15, 30:18, 30:19, 31:2, 31:4, 31:6, 31:14, 31:15, 31:19,</p>	<p style="text-align: center;"><b>J</b></p> <p><b>Jeep</b> [1] - 23:4  <b>Jefferey</b> [4] - 5:1, 8:17, 10:22, 19:5  <b>JEFFEREY</b> [1] - 2:6  <b>John</b> [4] - 4:10, 8:5, 10:10, 18:18  <b>JOHN</b> [1] - 2:11  <b>Jose</b> [1] - 6:13  <b>July</b> [5] - 14:1, 14:3, 14:14, 15:6, 31:11  <b>June</b> [7] - 11:16, 12:4, 12:7, 12:13, 13:22, 13:24, 30:25  <b>jurisdiction</b> [1] - 24:7  <b>JUSTICE</b> [1] - 2:22</p>
<p><b>east</b> [1] - 37:13  <b>East</b> [1] - 29:6  <b>either</b> [3] - 23:21, 24:10, 28:7  <b>email</b> [1] - 34:23  <b>empty</b> [1] - 20:13  <b>end</b> [2] - 14:3, 33:20  <b>ended</b> [1] - 26:18  <b>ending</b> [1] - 15:22  <b>enforce</b> [2] - 24:5  <b>enforcement</b> [3] - 35:6, 36:12, 37:1  <b>enforcements</b> [1] - 37:21  <b>entitled</b> [2] - 23:20, 23:22  <b>Eponge</b> [2] - 24:12, 24:17  <b>ESPONGE</b> [9] - 3:7, 20:12, 22:24, 23:3, 25:11, 26:12, 27:10, 27:14, 28:9  <b>Eponge's</b> [1] - 24:25  <b>ESQUIRE</b> [2] - 2:21, 2:23  <b>except</b> [1] - 37:25  <b>expenditures</b> [5] - 12:24, 13:10, 14:15, 17:3, 17:4  <b>expenses</b> [6] - 12:19, 14:7, 16:16, 16:22, 16:23, 17:6  <b>explained</b> [1] - 23:16</p>	<p style="text-align: center;"><b>H</b></p> <p><b>half</b> [1] - 35:12  <b>HALLACK</b> [15] - 2:21, 2:21, 22:9, 22:19, 23:1, 23:5, 25:19, 27:6, 27:12, 27:17, 28:3, 28:11, 28:18, 29:3, 29:10  <b>Hammond</b> [1] - 38:14  <b>hand</b> [1] - 17:7  <b>handle</b> [1] - 35:18  <b>hassle</b> [1] - 33:10  <b>HCR-71</b> [3] - 14:12, 16:20, 17:12  <b>health</b> [1] - 35:13  <b>hear</b> [1] - 9:17  <b>hearing</b> [2] - 13:24, 15:12  <b>hearings</b> [7] - 6:12, 9:15, 9:18, 13:23, 17:16, 18:8, 40:4  <b>help</b> [1] - 34:20  <b>helping</b> [1] - 36:1  <b>hereby</b> [1] - 41:5  <b>Hertz</b> [2] - 27:11, 27:13  <b>higher</b> [1] - 16:24  <b>HINES</b> [5] - 2:9, 5:14,</p>	<p style="text-align: center;"><b>K</b></p> <p><b>Kenner</b> [1] - 6:16  <b>KESSENICH</b> [1] - 2:24  <b>killed</b> [2] - 24:24, 26:23  <b>KIM</b> [1] - 3:2  <b>Kim</b> [1] - 22:16  <b>kind</b> [5] - 12:6, 35:14, 35:20, 36:1, 36:4  <b>knocked</b> [1] - 39:15  <b>knows</b> [2] - 26:24</p>	<p style="text-align: center;"><b>L</b></p>	
<p><b>language</b> [1] - 35:5  <b>last</b> [11] - 12:22, 12:25, 13:12, 14:12, 15:20, 16:19, 16:20, 17:10, 17:17, 29:17, 33:12  <b>law</b> [15] - 19:25, 24:4, 24:5, 24:6, 24:11, 25:23, 25:24, 34:16, 34:19, 34:24, 34:25, 35:2, 35:5, 37:1, 37:21  <b>LAW</b> [1] - 2:21  <b>laws</b> [1] - 23:23  <b>lawsuit</b> [1] - 22:10</p>				

<p><b>lead</b> <sup>[1]</sup> - 5:23  <b>left</b> <sup>[1]</sup> - 17:7  <b>left-hand</b> <sup>[1]</sup> - 17:7  <b>legal</b> <sup>[1]</sup> - 21:18  <b>legislation</b> <sup>[1]</sup> - 39:21  <b>legislative</b> <sup>[1]</sup> - 34:15  <b>less</b> <sup>[1]</sup> - 39:5  <b>liabilities</b> <sup>[7]</sup> - 12:14, 12:17, 14:4, 14:5, 16:6, 16:12, 16:13  <b>license</b> <sup>[7]</sup> - 23:18, 24:2, 24:10, 27:16, 34:6, 34:17, 34:22  <b>licensees</b> <sup>[1]</sup> - 19:24  <b>licenses</b> <sup>[2]</sup> - 14:20, 35:8  <b>licensing</b> <sup>[1]</sup> - 16:9  <b>limited</b> <sup>[1]</sup> - 35:21  <b>Lincoln</b> <sup>[2]</sup> - 37:9, 37:11  <b>line</b> <sup>[1]</sup> - 39:13  <b>lined</b> <sup>[1]</sup> - 38:10  <b>list</b> <sup>[3]</sup> - 20:9, 20:15, 20:25  <b>listening</b> <sup>[1]</sup> - 39:5  <b>LLC</b> <sup>[4]</sup> - 6:14, 20:16, 21:1, 21:20  <b>lobby</b> <sup>[2]</sup> - 20:8, 20:13  <b>local</b> <sup>[2]</sup> - 36:12, 38:19  <b>locals</b> <sup>[2]</sup> - 37:24, 38:10  <b>located</b> <sup>[1]</sup> - 6:15  <b>long-term</b> <sup>[1]</sup> - 16:12  <b>look</b> <sup>[4]</sup> - 9:14, 37:5, 37:8, 38:11  <b>looked</b> <sup>[2]</sup> - 24:11, 24:13  <b>looks</b> <sup>[2]</sup> - 40:3, 40:4  <b>LOUISIANA</b> <sup>[6]</sup> - 1:5, 1:6, 1:21, 2:18, 2:22, 2:25  <b>Louisiana</b> <sup>[8]</sup> - 6:16, 20:16, 21:2, 36:20, 37:14, 41:5, 41:6, 41:14  <b>low</b> <sup>[1]</sup> - 14:20  <b>lower</b> <sup>[2]</sup> - 16:22, 17:11  <b>luck</b> <sup>[1]</sup> - 29:11  <b>Luckily</b> <sup>[1]</sup> - 35:18</p>	<p><b>management</b> <sup>[1]</sup> - 22:2  <b>Management</b> <sup>[1]</sup> - 22:3  <b>map</b> <sup>[1]</sup> - 37:5  <b>Mat</b> <sup>[1]</sup> - 10:18  <b>Matamoros</b> <sup>[2]</sup> - 6:13, 6:14  <b>matters</b> <sup>[4]</sup> - 9:16, 9:17, 11:25, 21:18  <b>Matthew</b> <sup>[3]</sup> - 4:22, 8:13, 19:1  <b>mATTHEW</b> <sup>[1]</sup> - 2:10  <b>mean</b> <sup>[6]</sup> - 25:8, 25:20, 36:23, 37:20, 38:9, 38:24  <b>meat</b> <sup>[1]</sup> - 35:2  <b>meet</b> <sup>[4]</sup> - 17:17, 22:6, 29:8, 37:1  <b>MEETING</b> <sup>[1]</sup> - 1:13  <b>Meeting</b> <sup>[1]</sup> - 40:9  <b>meeting</b> <sup>[4]</sup> - 13:12, 29:17, 39:3, 41:7  <b>Metairie</b> <sup>[1]</sup> - 22:25  <b>method</b> <sup>[1]</sup> - 41:8  <b>middle</b> <sup>[2]</sup> - 17:5, 22:6  <b>might</b> <sup>[2]</sup> - 25:24, 39:16  <b>minutes</b> <sup>[3]</sup> - 11:15, 11:16, 11:19  <b>Minyon</b> <sup>[1]</sup> - 35:11  <b>Miranda</b> <sup>[1]</sup> - 26:20  <b>mishandled</b> <sup>[1]</sup> - 20:23  <b>misuse</b> <sup>[2]</sup> - 20:17, 21:5  <b>MONA</b> <sup>[1]</sup> - 3:4  <b>Mona</b> <sup>[3]</sup> - 11:14, 11:25, 35:18  <b>Mona's</b> <sup>[1]</sup> - 35:12  <b>money</b> <sup>[3]</sup> - 24:8, 28:2, 28:4  <b>Monroe</b> <sup>[2]</sup> - 36:23, 38:14  <b>MONROE</b> <sup>[1]</sup> - 3:8  <b>month</b> <sup>[18]</sup> - 12:4, 12:9, 13:3, 13:22, 14:8, 14:9, 14:20, 14:21, 17:17, 29:25, 30:2, 30:5, 30:24, 31:10, 31:16, 33:18, 35:12, 36:14  <b>month-to-date</b> <sup>[1]</sup> - 13:3  <b>monthly</b> <sup>[2]</sup> - 21:4, 29:15  <b>months</b> <sup>[6]</sup> - 12:4, 15:10, 32:14, 35:10, 35:13, 39:16</p>	<p><b>MONTIE</b> <sup>[1]</sup> - 3:5  <b>Montie</b> <sup>[2]</sup> - 36:23, 38:15  <b>morning</b> <sup>[2]</sup> - 4:2, 12:2  <b>MORRIS</b> <sup>[12]</sup> - 2:23, 6:19, 7:1, 7:11, 7:15, 7:20, 9:7, 9:20, 21:21, 28:23, 29:7, 32:17  <b>most</b> <sup>[3]</sup> - 33:25, 37:13, 37:25  <b>motion</b> <sup>[12]</sup> - 6:25, 7:4, 7:8, 9:14, 9:19, 9:23, 9:25, 11:15, 18:1, 21:10, 21:12, 32:16  <b>MOTOR</b> <sup>[2]</sup> - 1:5, 2:18  <b>Motor</b> <sup>[3]</sup> - 33:4, 34:5, 41:6  <b>motor</b> <sup>[2]</sup> - 22:21, 24:3  <b>Motorsports</b> <sup>[1]</sup> - 20:15  <b>move</b> <sup>[1]</sup> - 11:18  <b>moving</b> <sup>[2]</sup> - 34:12, 34:20  <b>MR</b> <sup>[118]</sup> - 2:3, 2:8, 2:9, 2:11, 2:12, 3:3, 3:7, 4:1, 4:7, 4:11, 4:19, 4:23, 5:2, 5:6, 5:10, 5:14, 5:18, 5:22, 6:1, 6:5, 6:9, 6:22, 6:24, 7:3, 7:5, 7:7, 7:9, 7:13, 7:17, 7:23, 8:2, 8:6, 8:14, 8:18, 8:22, 9:1, 9:5, 9:9, 9:11, 9:13, 9:22, 9:24, 10:1, 10:3, 10:7, 10:11, 10:19, 10:23, 11:2, 11:6, 11:10, 11:12, 11:17, 11:20, 11:22, 17:22, 17:25, 18:3, 18:5, 18:11, 18:15, 18:19, 19:2, 19:6, 19:10, 19:14, 19:18, 19:20, 19:22, 20:12, 20:14, 21:9, 21:11, 21:13, 21:15, 21:17, 22:9, 22:19, 22:24, 23:1, 23:3, 23:5, 25:11, 25:19, 26:6, 26:12, 27:6, 27:10, 27:12, 27:14, 27:17, 27:19, 27:24, 28:3, 28:9, 28:11, 28:15, 28:18, 28:21, 29:3, 29:10, 29:12, 29:14, 29:19, 29:21, 32:15, 32:19, 32:22,</p>	<p>36:8, 36:13, 36:16, 36:25, 37:4, 38:17, 39:1, 39:8, 39:12, 40:2  <b>MS</b> <sup>[54]</sup> - 3:2, 3:4, 4:5, 4:9, 4:13, 4:17, 4:21, 4:25, 5:4, 5:8, 5:12, 5:16, 5:20, 6:3, 6:7, 6:19, 7:1, 7:11, 7:15, 7:20, 7:25, 8:8, 8:12, 8:16, 8:20, 8:24, 9:3, 9:7, 9:20, 10:5, 10:13, 10:17, 10:21, 10:25, 11:4, 11:8, 12:1, 18:13, 18:17, 18:21, 18:25, 19:4, 19:8, 19:12, 19:16, 20:10, 21:21, 22:17, 27:22, 28:23, 29:1, 29:7, 32:17, 40:5  <b>Mutual</b> <sup>[2]</sup> - 21:18, 29:2</p>	<p><b>non-current</b> <sup>[1]</sup> - 15:24  <b>non-delivery</b> <sup>[1]</sup> - 21:3  <b>non-renewal</b> <sup>[2]</sup> - 14:17, 14:22  <b>non-sequential</b> <sup>[1]</sup> - 25:12  <b>none</b> <sup>[3]</sup> - 17:17, 31:13, 39:16  <b>normal</b> <sup>[1]</sup> - 16:8  <b>northeast</b> <sup>[2]</sup> - 36:20, 37:13  <b>northwest</b> <sup>[1]</sup> - 37:12  <b>notice</b> <sup>[5]</sup> - 30:2, 30:13, 31:1, 31:13, 32:3  <b>notified</b> <sup>[1]</sup> - 20:19  <b>nowadays</b> <sup>[1]</sup> - 40:1  <b>number</b> <sup>[4]</sup> - 14:19, 23:19, 25:12</p>
<b>M</b>			<b>N</b>	<b>O</b>
<p><b>maintenance</b> <sup>[1]</sup> - 16:10</p>			<p><b>name</b> <sup>[1]</sup> - 23:2  <b>named</b> <sup>[1]</sup> - 22:15  <b>names</b> <sup>[1]</sup> - 20:5  <b>need</b> <sup>[10]</sup> - 6:25, 7:16, 11:15, 21:10, 32:16, 34:19, 35:5, 36:18, 37:5, 38:6  <b>negative</b> <sup>[3]</sup> - 13:4, 14:17, 16:25  <b>net</b> <sup>[7]</sup> - 12:20, 13:3, 14:7, 14:16, 15:18, 16:17, 16:25  <b>new</b> <sup>[16]</sup> - 16:5, 22:22, 23:7, 23:8, 25:3, 25:5, 26:5, 26:7, 26:9, 26:15, 27:20, 27:25, 28:17, 28:19, 30:11, 32:12  <b>New</b> <sup>[4]</sup> - 22:21, 23:8, 23:12, 28:8  <b>next</b> <sup>[9]</sup> - 11:13, 15:10, 16:7, 20:25, 21:16, 33:17, 35:6, 37:15, 40:3  <b>nice</b> <sup>[3]</sup> - 37:9, 37:16, 37:18  <b>nine</b> <sup>[3]</sup> - 30:25, 31:16, 32:1  <b>nobody</b> <sup>[1]</sup> - 20:11  <b>non</b> <sup>[7]</sup> - 14:17, 14:22, 15:24, 21:3, 25:12, 30:9, 31:9  <b>non-assigned</b> <sup>[2]</sup> - 30:9, 31:9</p>	<p><b>oath</b> <sup>[1]</sup> - 26:19  <b>objection</b> <sup>[1]</sup> - 11:23  <b>obviously</b> <sup>[1]</sup> - 26:1  <b>October</b> <sup>[1]</sup> - 33:19  <b>odd</b> <sup>[1]</sup> - 25:2  <b>OF</b> <sup>[1]</sup> - 1:6  <b>Office</b> <sup>[3]</sup> - 15:14, 33:4, 34:5  <b>office</b> <sup>[2]</sup> - 24:16, 37:22  <b>OFFICE</b> <sup>[1]</sup> - 2:21  <b>officers</b> <sup>[1]</sup> - 38:20  <b>old</b> <sup>[1]</sup> - 39:24  <b>OMV</b> <sup>[1]</sup> - 33:10  <b>once</b> <sup>[4]</sup> - 33:5, 33:23, 38:5, 38:8  <b>one</b> <sup>[17]</sup> - 6:6, 20:25, 21:3, 21:4, 21:5, 23:19, 23:23, 27:11, 29:5, 30:13, 30:17, 31:6, 32:2, 32:4, 36:19, 36:20, 37:19  <b>open</b> <sup>[2]</sup> - 30:8, 37:19  <b>operating</b> <sup>[1]</sup> - 15:22  <b>order</b> <sup>[6]</sup> - 4:4, 23:23, 23:24, 24:9, 33:11, 35:6  <b>orders</b> <sup>[3]</sup> - 30:4, 30:15, 31:3  <b>Orleans</b> <sup>[5]</sup> - 21:23, 22:21, 23:13, 28:8, 29:4  <b>outflows</b> <sup>[1]</sup> - 12:16</p>

<p style="text-align: center;"><b>P</b></p> <p><b>p.m</b> [1] - 40:9  <b>packets</b> [1] - 19:24  <b>page</b> [22] - 12:15, 12:21, 12:23, 13:17, 13:20, 13:22, 14:10, 14:15, 14:19, 15:1, 15:5, 15:11, 16:7, 16:18, 16:21, 16:25, 17:2, 17:5, 17:8, 17:13, 17:15  <b>pages</b> [7] - 12:18, 13:8, 13:13, 14:6, 14:22, 16:15, 22:1  <b>paid</b> [1] - 16:11  <b>paperwork</b> [1] - 27:15  <b>paragraph</b> [1] - 15:25  <b>Parish</b> [5] - 21:23, 29:4, 37:7, 37:9, 37:16  <b>PARNELL</b> [8] - 3:3, 6:9, 6:22, 19:22, 20:14, 21:17, 32:22, 36:13  <b>Parnell</b> [1] - 22:7  <b>part</b> [4] - 22:2, 24:21, 24:22, 35:19  <b>part-time</b> [1] - 35:19  <b>particular</b> [2] - 6:11, 27:11  <b>passed</b> [1] - 23:14  <b>past</b> [1] - 33:22  <b>pays</b> [1] - 33:25  <b>PEDERSON</b> [8] - 2:10, 4:23, 8:14, 10:19, 19:2, 26:6, 27:19, 27:24  <b>Pederson</b> [4] - 4:22, 8:13, 10:18, 19:1  <b>penalties</b> [5] - 18:8, 20:4, 20:7, 21:6, 21:8  <b>people</b> [3] - 34:21, 37:18, 39:10  <b>per</b> [1] - 33:25  <b>period</b> [2] - 14:22, 33:17  <b>periods</b> [1] - 14:18  <b>PERRY</b> [1] - 3:7  <b>Perry</b> [1] - 24:12  <b>person</b> [2] - 26:16, 27:21  <b>personal</b> [1] - 41:9  <b>persons</b> [2] - 34:18, 35:24  <b>physical</b> [5] - 30:10, 30:23, 31:10, 31:24,</p>	<p>32:11  <b>pick</b> [1] - 33:18  <b>pit</b> [1] - 39:6  <b>place</b> [3] - 34:16, 37:17, 37:18  <b>plate</b> [3] - 33:23, 33:25, 34:7  <b>plates</b> [2] - 33:16, 34:13  <b>PLC</b> [1] - 2:24  <b>Pledge</b> [2] - 5:24, 5:25  <b>police</b> [12] - 20:20, 20:23, 27:2, 27:23, 28:6, 37:21, 37:23, 38:7, 38:8, 38:12, 38:20, 39:18  <b>policy</b> [2] - 21:24, 22:2  <b>position</b> [9] - 12:20, 13:3, 14:8, 14:16, 15:18, 16:17, 16:25, 35:12, 35:18  <b>positive</b> [1] - 13:5  <b>possibly</b> [1] - 35:20  <b>posted</b> [1] - 6:21  <b>Poteet</b> [4] - 4:10, 8:5, 10:10, 18:18  <b>POTEET</b> [10] - 2:11, 4:11, 7:3, 7:7, 8:6, 9:13, 9:24, 10:11, 11:17, 18:19  <b>Premier</b> [1] - 23:4  <b>prepared</b> [3] - 29:17, 40:6, 41:8  <b>PRESENT</b> [2] - 2:4, 3:1  <b>presentation</b> [1] - 38:22  <b>pretty</b> [4] - 25:6, 25:9, 35:25, 36:3  <b>previously</b> [2] - 17:11, 27:5  <b>primarily</b> [2] - 13:18, 15:2  <b>print</b> [1] - 29:22  <b>proceeding</b> [1] - 20:4  <b>process</b> [2] - 36:1, 39:15  <b>production</b> [1] - 29:16  <b>program</b> [2] - 16:9, 16:11  <b>prove</b> [2] - 25:23, 26:3  <b>public</b> [5] - 6:2, 20:3, 32:25, 33:1, 33:15  <b>purchase</b> [2] - 16:1, 33:15</p>	<p><b>purchased</b> [2] - 16:5, 25:17  <b>purchases</b> [1] - 35:1  <b>purchasing</b> [3] - 33:7, 34:19, 35:3  <b>putting</b> [2] - 34:24, 36:2</p> <p style="text-align: center;"><b>Q</b></p> <p><b>quarterly</b> [1] - 37:2  <b>questions</b> [3] - 17:20, 17:23, 36:7  <b>quick</b> [1] - 32:23  <b>quickly</b> [1] - 12:6  <b>quite</b> [5] - 33:19, 34:19, 34:21, 35:4, 35:8  <b>quorum</b> [1] - 5:21</p> <p style="text-align: center;"><b>R</b></p> <p><b>rate</b> [1] - 15:6  <b>rates</b> [1] - 15:8  <b>ratification</b> [2] - 18:7  <b>ratify</b> [1] - 21:8  <b>really</b> [6] - 22:5, 26:23, 33:4, 33:13, 33:17, 35:25  <b>reason</b> [1] - 6:20  <b>receipt</b> [1] - 16:20  <b>receivable</b> [5] - 13:23, 15:11, 15:23, 17:15, 17:18  <b>receive</b> [1] - 32:6  <b>received</b> [2] - 21:22, 31:7  <b>receiving</b> [6] - 30:6, 30:17, 30:19, 31:5, 31:18, 31:21  <b>recess</b> [1] - 18:10  <b>recognition</b> [1] - 17:12  <b>recognized</b> [1] - 14:13  <b>record</b> [2] - 20:7, 25:14  <b>refund</b> [1] - 31:6  <b>refunds</b> [3] - 30:18, 31:20, 32:7  <b>refuting</b> [1] - 26:23  <b>regional</b> [1] - 39:14  <b>regionally</b> [1] - 36:19  <b>registration</b> [4] - 30:6, 30:17, 31:5, 31:18  <b>registrations</b> [2] - 31:16, 32:5</p>	<p><b>REGULAR</b> [1] - 1:13  <b>regular</b> [1] - 34:14  <b>regulate</b> [1] - 34:17  <b>rehire</b> [1] - 35:23  <b>related</b> [1] - 16:21  <b>remainder</b> [1] - 16:23  <b>remember</b> [1] - 35:10  <b>renew</b> [2] - 15:9, 33:15  <b>renewal</b> [3] - 14:17, 14:22, 33:17  <b>renewed</b> [1] - 15:6  <b>rented</b> [1] - 27:16  <b>report</b> [9] - 13:23, 17:9, 17:14, 17:21, 21:4, 29:13, 29:16, 32:18, 32:20  <b>REPORTED</b> [1] - 1:24  <b>reported</b> [1] - 41:7  <b>Reporter</b> [1] - 41:4  <b>REPORTER</b> [1] - 41:23  <b>REPORTER'S</b> [1] - 41:1  <b>reporting</b> [1] - 41:8  <b>REPRESENTING</b> [1] - 2:18  <b>request</b> [1] - 6:11  <b>requesting</b> [1] - 34:22  <b>required</b> [1] - 12:9  <b>requires</b> [2] - 7:22, 9:21  <b>resigned</b> [1] - 35:13  <b>response</b> [4] - 4:20, 5:7, 5:15, 19:19  <b>responsible</b> [1] - 22:12  <b>restitution</b> [4] - 23:20, 23:22, 23:24, 24:2  <b>retired</b> [1] - 35:22  <b>retroactively</b> [1] - 12:11  <b>revenue</b> [7] - 13:14, 14:12, 14:18, 14:23, 14:24, 17:8, 33:21  <b>revenues</b> [11] - 12:15, 12:19, 12:21, 13:14, 13:15, 14:7, 14:11, 14:23, 16:16, 16:17, 17:10  <b>revocation</b> [2] - 30:13, 32:3  <b>revocations</b> [3] - 30:3, 31:2, 31:13  <b>RICHARD</b> [1] - 2:3  <b>richard</b> [3] - 4:6, 8:1,</p>	<p>18:14  <b>RICKY</b> [1] - 2:7  <b>Ricky</b> [1] - 5:5  <b>rights</b> [1] - 26:20  <b>ring</b> [1] - 24:23  <b>Risk</b> [1] - 22:3  <b>risk</b> [1] - 22:2  <b>road</b> [1] - 38:20  <b>ROBERT</b> [2] - 2:9, 2:21  <b>robert</b> [1] - 5:13  <b>roll</b> [7] - 7:12, 7:16, 7:18, 7:21, 10:4, 18:12  <b>Roll</b> [1] - 7:24  <b>room</b> [1] - 4:3  <b>ROUGE</b> [3] - 1:21, 2:22, 2:25  <b>Rouge</b> [4] - 20:16, 21:1, 29:6, 41:14  <b>rundown</b> [1] - 32:23  <b>running</b> [2] - 33:11, 33:12  <b>Ruston</b> [1] - 36:21</p> <p style="text-align: center;"><b>S</b></p> <p><b>sad</b> [1] - 36:3  <b>safety</b> [1] - 32:25  <b>salaries</b> [1] - 16:21  <b>sale</b> [2] - 25:25, 35:1  <b>Sales</b> [3] - 21:1, 21:19, 22:22  <b>sales</b> [2] - 21:4, 26:15  <b>schedule</b> [1] - 38:12  <b>Second</b> [1] - 7:6  <b>second</b> [6] - 10:2, 11:21, 12:15, 15:25, 18:4, 21:14  <b>Section</b> [1] - 6:12  <b>see</b> [3] - 4:2, 15:8, 32:2  <b>seized</b> [1] - 27:23  <b>selection</b> [1] - 17:12  <b>selling</b> [3] - 26:9, 34:18, 35:8  <b>send</b> [2] - 38:14  <b>September</b> [3] - 16:11, 41:7, 41:14  <b>SEPTEMBER</b> [1] - 1:14  <b>sequential</b> [1] - 25:12  <b>served</b> [1] - 20:3  <b>Service</b> [1] - 35:16  <b>session</b> [3] - 34:15, 36:12, 37:3  <b>set</b> [2] - 33:3, 33:5</p>
--	---	--	--	---

<p><b>seven</b> [1] - 30:1  <b>several</b> [2] - 15:10, 27:8  <b>share</b> [1] - 39:23  <b>SHERI</b> [1] - 2:23  <b>sheriff</b> [5] - 36:18, 37:7, 37:9, 37:14, 37:16  <b>Sheriff</b> [1] - 39:4  <b>sheriffs</b> [2] - 37:22, 39:2  <b>sheriffs</b> [2] - 39:4, 39:18  <b>show</b> [1] - 24:10  <b>shows</b> [6] - 13:10, 13:17, 15:1, 15:25, 17:3, 17:9  <b>Shreveport</b> [2] - 36:21, 38:15  <b>side</b> [1] - 17:7  <b>site</b> [5] - 30:3, 30:14, 31:2, 31:14, 32:3  <b>situations</b> [1] - 23:17  <b>six</b> [1] - 32:6  <b>sizable</b> [1] - 15:21  <b>slightly</b> [1] - 14:24  <b>small</b> [2] - 15:13, 28:7  <b>sold</b> [8] - 22:22, 23:6, 25:3, 25:5, 25:18, 26:1, 26:5, 27:21  <b>someone</b> [2] - 27:4, 35:17  <b>sometimes</b> [1] - 38:1  <b>somewhere</b> [1] - 37:10  <b>soon</b> [1] - 26:22  <b>sooner</b> [1] - 39:14  <b>sorry</b> [3] - 13:5, 15:18, 31:13  <b>source</b> [1] - 33:20  <b>speaks</b> [1] - 35:1  <b>start</b> [4] - 33:7, 33:17, 36:11, 36:22  <b>started</b> [1] - 18:12  <b>starting</b> [1] - 14:13  <b>STATE</b> [1] - 1:6  <b>State</b> [2] - 33:8, 41:5  <b>state</b> [10] - 13:3, 19:25, 20:19, 20:23, 24:19, 24:20, 27:2, 28:6, 37:23, 38:7  <b>statement</b> [5] - 12:19, 14:6, 15:18, 16:16, 26:20  <b>statements</b> [1] - 12:3  <b>states</b> [1] - 38:23  <b>staying</b> [1] - 35:19  <b>stenotype</b> [1] - 41:8</p>	<p><b>still</b> [2] - 17:19, 18:20  <b>stipulate</b> [1] - 23:21  <b>stole</b> [2] - 26:16, 27:8  <b>Stole</b> [1] - 27:13  <b>stolen</b> [6] - 22:5, 26:2, 26:8, 26:11, 26:22, 27:3  <b>straight</b> [1] - 18:8  <b>Street</b> [1] - 6:15  <b>streets</b> [1] - 23:12  <b>strong</b> [1] - 35:25  <b>stuff</b> [1] - 39:14  <b>submit</b> [1] - 21:4  <b>submitted</b> [1] - 35:15  <b>submitting</b> [1] - 35:16  <b>sued</b> [1] - 29:4  <b>sufficient</b> [1] - 16:4  <b>suit</b> [3] - 21:22, 21:25, 28:12  <b>SUITE</b> [1] - 2:24  <b>summary</b> [1] - 13:21  <b>supervision</b> [1] - 41:10  <b>supplies</b> [1] - 13:2  <b>suspicious</b> [1] - 25:21  <b>sustain</b> [1] - 37:3  <b>system</b> [3] - 16:4, 33:11, 33:14</p>	<p>37:6  <b>three-day</b> [1] - 37:6  <b>throughout</b> [1] - 36:1  <b>titles</b> [1] - 31:18  <b>title</b> [7] - 21:3, 23:18, 24:1, 24:10, 27:7, 27:18, 30:6  <b>titles</b> [4] - 30:17, 31:5, 31:17, 32:5  <b>today</b> [1] - 9:19  <b>together</b> [2] - 33:10, 36:18  <b>Toms</b> [1] - 15:13  <b>Tony</b> [1] - 4:18  <b>TONYA</b> [1] - 3:6  <b>took</b> [2] - 28:6, 33:8  <b>top</b> [1] - 16:7  <b>total</b> [13] - 12:16, 12:23, 14:4, 14:15, 15:12, 15:19, 16:8, 16:13, 21:6, 29:22, 30:20, 31:21, 32:8  <b>totaled</b> [1] - 12:16  <b>totals</b> [2] - 29:16, 32:13  <b>toward</b> [2] - 36:21, 37:10  <b>towards</b> [3] - 33:19, 36:21  <b>trained</b> [1] - 38:10  <b>training</b> [3] - 36:12, 37:2, 38:18  <b>transaction</b> [2] - 13:19, 15:2  <b>transcribed</b> [1] - 41:9  <b>transcript</b> [1] - 41:11  <b>travel</b> [1] - 13:1  <b>Travis</b> [4] - 5:9, 8:21, 11:1, 19:9  <b>TRAVIS</b> [1] - 2:5  <b>Troop</b> [2] - 38:3  <b>trooper</b> [2] - 24:19, 24:20  <b>troopers</b> [1] - 38:1  <b>true</b> [2] - 39:9, 41:10  <b>try</b> [1] - 20:20  <b>trying</b> [2] - 22:11, 35:17  <b>turn</b> [2] - 11:25, 12:2  <b>turning</b> [2] - 14:1, 15:17  <b>tweaking</b> [2] - 39:21, 39:22  <b>two</b> [20] - 9:21, 16:3, 23:16, 23:19, 23:25, 25:4, 30:2, 30:18, 31:6, 31:19, 33:12, 35:10, 35:13, 35:24, 36:15, 38:12, 38:21,</p>	<p>39:5, 40:4  <b>two-hour</b> [2] - 38:12, 38:21  <b>two-thirds</b> [1] - 9:21  <b>typically</b> [1] - 24:7</p> <p style="text-align: center;"><b>U</b></p> <p><b>unanimous</b> [2] - 7:22, 9:12  <b>unaudited</b> [1] - 12:7  <b>under</b> [5] - 6:12, 20:1, 20:24, 26:19, 41:9  <b>Union</b> [1] - 15:5  <b>Unless</b> [1] - 17:20  <b>unpaid</b> [2] - 23:18, 24:1  <b>up</b> [14] - 6:21, 9:15, 11:13, 24:17, 26:18, 31:7, 33:3, 33:5, 33:11, 33:19, 35:7, 36:19, 37:2, 37:19  <b>update</b> [1] - 32:25  <b>updates</b> [1] - 34:10  <b>USED</b> [2] - 1:5, 2:18  <b>utilize</b> [1] - 39:10</p> <p style="text-align: center;"><b>V</b></p> <p><b>VALLEY</b> [1] - 1:20  <b>Vehicle</b> [2] - 34:6, 41:6  <b>vehicle</b> [17] - 13:2, 22:5, 22:21, 24:3, 25:17, 25:21, 26:1, 26:2, 26:5, 26:8, 26:14, 26:17, 26:21, 27:4, 27:8, 27:16, 28:1  <b>VEHICLE</b> [2] - 1:5, 2:19  <b>Vehicles</b> [1] - 33:4  <b>vehicles</b> [1] - 13:3  <b>venue</b> [1] - 29:5  <b>versus</b> [1] - 21:19  <b>VGS</b> [1] - 16:4  <b>Vidalia</b> [1] - 37:19  <b>VIN</b> [1] - 25:12  <b>violation</b> [10] - 19:25, 20:17, 21:3, 23:23, 24:4, 24:11, 24:15, 25:2, 25:23, 30:18  <b>violations</b> [4] - 30:7, 31:6, 31:19, 32:7  <b>visits</b> [5] - 30:3, 30:14, 31:2, 31:14, 32:3</p>	<p><b>vote</b> [5] - 7:12, 7:19, 7:21, 7:22, 9:21</p> <p style="text-align: center;"><b>W</b></p> <p><b>waited</b> [1] - 23:11  <b>waived</b> [1] - 26:20  <b>wants</b> [2] - 5:23, 28:19  <b>WATTS</b> [32] - 2:3, 4:1, 4:7, 5:22, 6:1, 6:5, 6:24, 7:9, 7:13, 7:17, 7:23, 8:2, 9:11, 9:22, 10:3, 10:7, 11:12, 11:22, 17:22, 18:5, 18:11, 18:15, 19:20, 21:9, 21:15, 28:15, 28:21, 29:12, 29:19, 32:15, 32:19, 40:2  <b>Watts</b> [4] - 4:6, 8:1, 10:6, 18:14  <b>Wayne</b> [1] - 15:13  <b>ways</b> [1] - 23:25  <b>website</b> [2] - 34:11, 34:24  <b>week</b> [2] - 25:4, 25:10  <b>weeks</b> [2] - 25:5, 33:12  <b>west</b> [1] - 37:11  <b>West</b> [1] - 6:15  <b>Williams</b> [4] - 5:17, 9:4, 11:9, 19:17  <b>WILLIAMS</b> [9] - 2:12, 5:18, 9:5, 9:9, 11:10, 18:3, 19:18, 21:13, 39:8  <b>wiped</b> [1] - 38:16  <b>WISENOR</b> [5] - 3:5, 29:14, 29:21, 36:25, 38:17  <b>wonderful</b> [1] - 37:8  <b>written</b> [1] - 15:16  <b>Wydetta</b> [4] - 5:17, 9:4, 11:9, 19:17  <b>WYNDETTE</b> [1] - 2:12</p>
<p style="text-align: center;"><b>T</b></p> <p><b>tag</b> [4] - 16:2, 20:22, 21:5, 33:1  <b>tags</b> [3] - 20:18, 20:22, 33:16  <b>Tahoe</b> [2] - 23:7, 25:3  <b>talks</b> [1] - 35:3  <b>target</b> [2] - 39:9, 39:11  <b>tax</b> [3] - 23:18, 24:1, 24:10  <b>temp</b> [4] - 20:17, 20:21, 20:22, 21:5  <b>term</b> [1] - 16:12  <b>Texas</b> [2] - 27:7, 27:18  <b>THE</b> [1] - 2:18  <b>theft</b> [2] - 24:19, 24:22  <b>thieves</b> [2] - 27:7, 27:8  <b>third</b> [1] - 35:16  <b>thirds</b> [1] - 9:21  <b>three</b> [6] - 12:4, 16:3, 30:7, 32:7, 32:13,</p>	<p style="text-align: center;"><b>T</b></p>	<p><b>three</b> [6] - 12:4, 16:3, 30:7, 32:7, 32:13,</p>	<p><b>three</b> [6] - 12:4, 16:3, 30:7, 32:7, 32:13,</p>	<p style="text-align: center;"><b>Y</b></p>
<p><b>y'all</b> [4] - 36:10, 36:11, 38:5, 38:6  <b>year</b> [25] - 12:21, 12:22, 12:24, 12:25, 13:4, 13:8, 13:9, 13:13, 13:16, 14:9, 14:12, 14:23, 15:20, 16:17, 16:19, 16:20,</p>				<p style="text-align: center;"><b>Y</b></p>

16:23, 16:24, 17:2,  
17:6, 17:8, 33:20,  
35:6, 38:9

**year-to-date** [6] -  
12:21, 13:8, 13:9,  
16:17, 17:2, 17:6

**years** [2] - 16:3,  
17:10

**you-all** [1] - 36:5

**young** [2] - 38:1,  
40:1

## Z

**zero** [3] - 30:15,  
31:1, 31:3