

**Lallie Kemp Regional Medical Center
Linen Services
Solicitation #50023-000557**

Highest Level Professional Service Supplemental Question and Answer

1. Can a subcontractor be used in this solicitation. Also, can my subcontractors be present for the pre-bid meeting for Highest Level Professional Service, if we can not attend?

Answer: It is mandatory that the bidding vendor attend the pre-bid conference. The awarded vendor must have a minimum of 3 years of providing linen services within a healthcare setting. The vendor shall be accredited by the Healthcare Laundry Accreditation Council (HLAC). Use of a subcontractor is not specifically addressed in the solicitation documents, but the awarded vendor would need to meet all the requirements of the solicitation.

Agape Exemplary Care Supplemental Questions and Answers

1. Ownership of Linen Inventory: Firstly, I would appreciate clarification on the ownership of the linen currently onsite. Could you please confirm whether the linen inventory at Lallie Kemp Medical Center is owned by the institution itself or if it is provided by an external organization?

Answer: All linen is provided by our current linen vendor except for cubical curtains, scrub tops, scrub bottoms, and scrub jackets. These four items are owned by Lallie Kemp.

2. Linen Inventory Details: Secondly, I would like to gain a better understanding of the inventory of linens that require cleaning as part of the Linen Service. Could you kindly provide a comprehensive list detailing the types of linens included? For instance, I am interested to know if the inventory comprises items such as bed sheets, tablecloths, pillowcases, or any other pertinent items.

Answer: Below is the current list of linens that are cleaned by our current vendor:

- **Flat Bed Sheets**
- **Blankets**
- **Fitted Sheets**
- **Bath Towels**
- **Hand Towels**
- **Face Towels**
- **Cubical Curtains**
- **Scrub Tops**
- **Scrub Bottoms**
- **Scrub Jackets**
- **Surgical Towels**
- **Surgical Sheets**
- **Thermal Blankets**
- **Patient Gowns**
- **Pillowcases**
- **Incontinence Pads**
- **Lab Coats/Doctor Coats**